

# Jamie Chew\_MMC\_Baltimore

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
210001	MERITUS MEDICAL CENTER	11116 MEDICAL CAMPUS ROAD
210002	UNIVERSITY OF MARYLAND MEDICAL CENTER	22 S GREENE ST
210003	PRINCE GEORGES HOSPITAL CENTER	3001 HOSPITAL DRIVE
210004	HOLY CROSS HOSPITAL	1500 FOREST GLEN ROAD
210005	FREDERICK MEMORIAL HOSPITAL	400 WEST SEVENTH ST
210006	HARFORD MEMORIAL HOSPITAL	501 S UNION AVE
210007	SAINT JOSEPH MEDICAL CENTER	7601 OSLER DRIVE
210008	MERCY MEDICAL CENTER INC	301 ST PAUL PLACE
210009	JOHNS HOPKINS HOSPITAL, THE	600 NORTH WOLFE STREET
210011	SAINT AGNES HOSPITAL	WILKENS & CATON AVENUES
210012	SINAI HOSPITAL OF BALTIMORE	2401 WEST BELVEDERE AVE
210013	BON SECOURS HOSPITAL	2000 W BALTIMORE STREET
210015	FRANKLIN SQUARE HOSPITAL CENTER	9000 FRANKLIN SQUARE DR
210016	WASHINGTON ADVENTIST HOSPITAL	7600 CARROLL AVE
210017	GARRETT COUNTY MEMORIAL	251 N FOURTH ST

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Address 2	Address 3	City	State
		HAGERSTOWN	MD
		BALTIMORE	MD
		CHEVERLY	MD
		SILVER SPRING	MD
		FREDERICK	MD
		HAVRE DE GRACE	MD
		TOWSON	MD
		BALTIMORE	MD
		BALTIMORE	MD
		BALTIMORE	MD
		BALTIMORE	MD
		BALTIMORE	MD
		BALTIMORE	MD
		TAKOMA PARK	MD
		OAKLAND	MD

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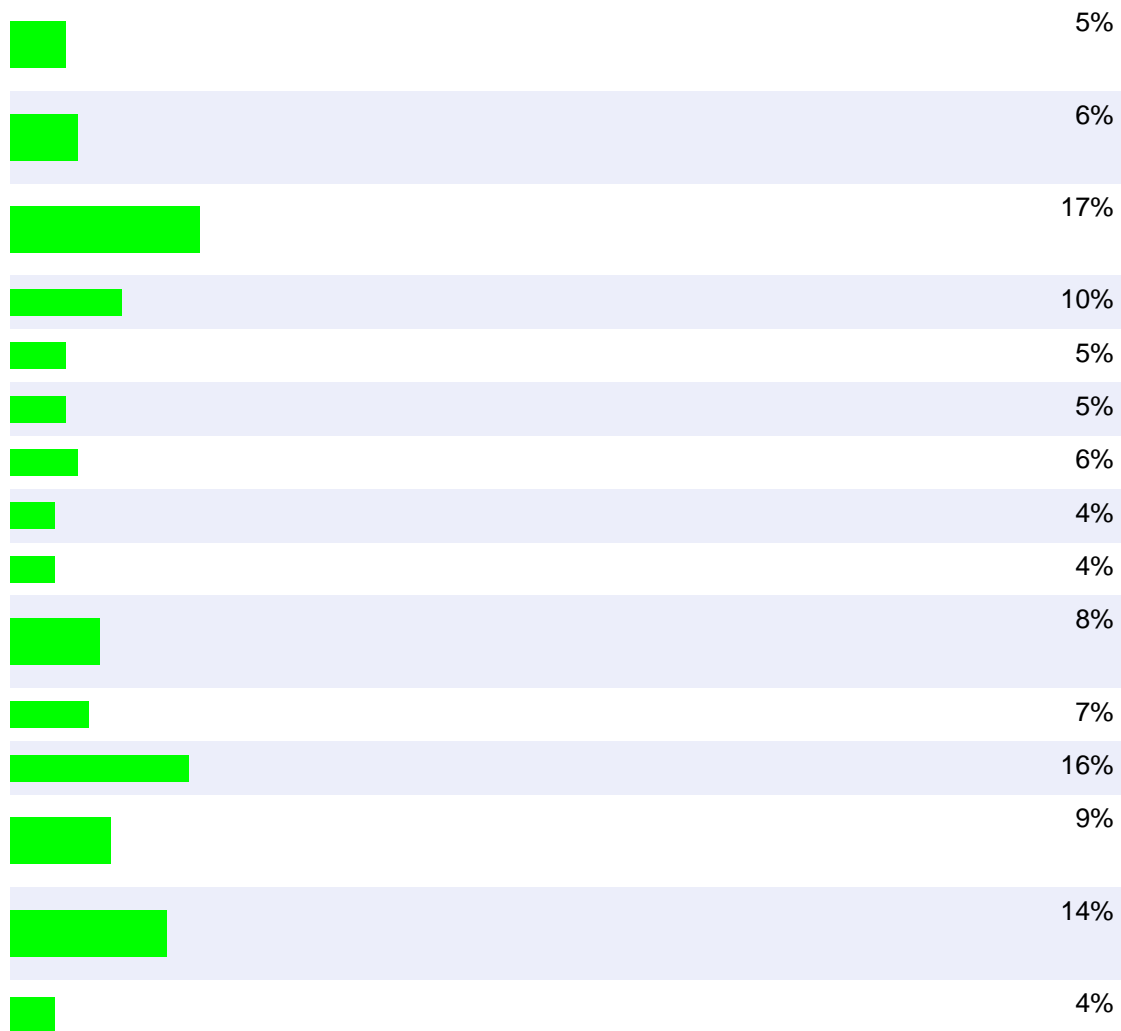
Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number
21742	WASHINGTON	2403139500
21201	BALTIMORE CITY	4103280313
20785	PRINCE GEORGES	3016182000
20910	MONTGOMERY	3017547010
21701	FREDERICK	2405663300
21078	HARFORD	4436433303
21204	BALTIMORE	4103371200
21202	BALTIMORE CITY	4103329237
21287	BALTIMORE CITY	4109559540
21229	BALTIMORE CITY	4103682101
21215	BALTIMORE CITY	4106015131
21223	BALTIMORE CITY	4103623000
21237	BALTIMORE	4437777850
20912	MONTGOMERY	3018915651
21550	GARRETT	3015334173

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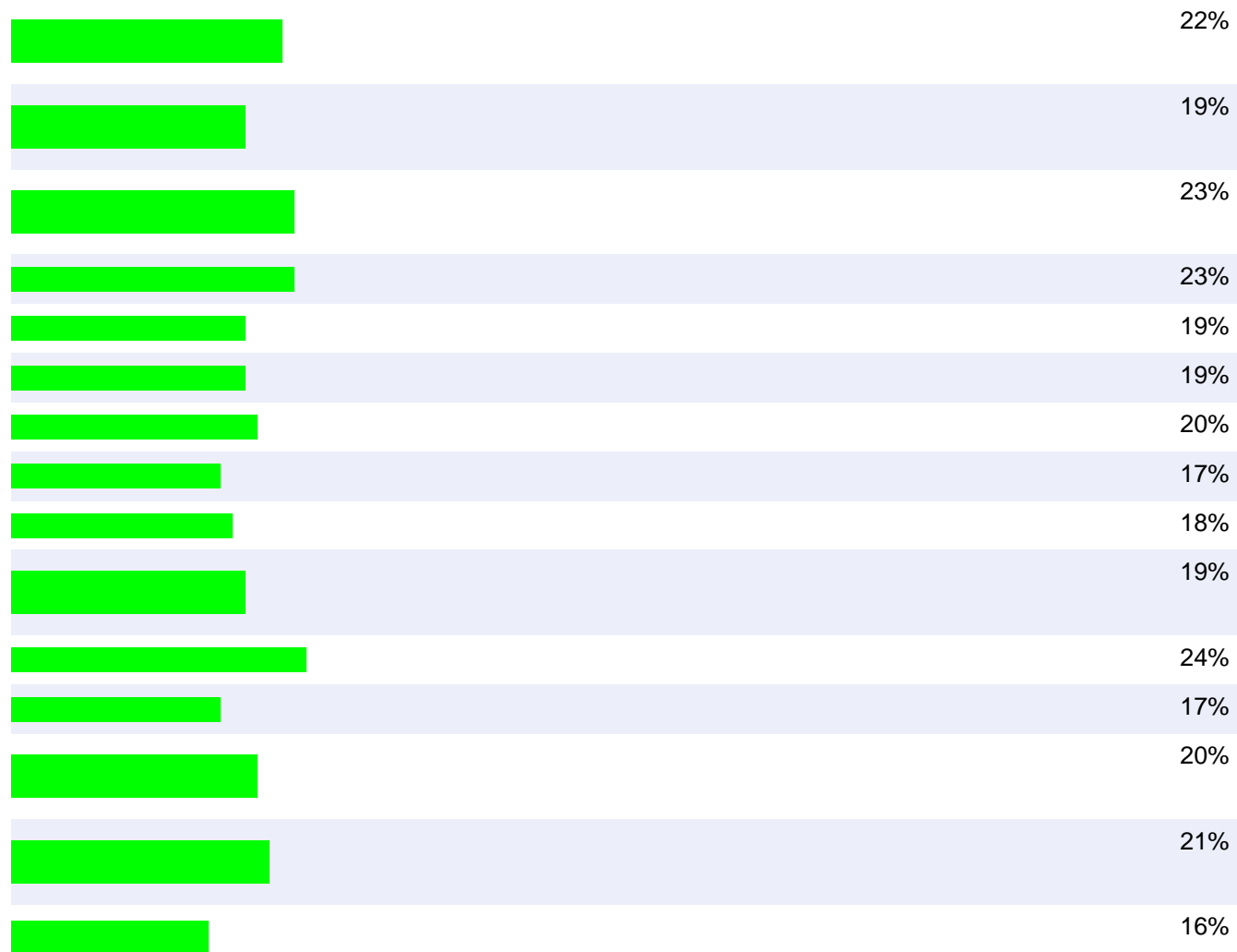
Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Usually" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

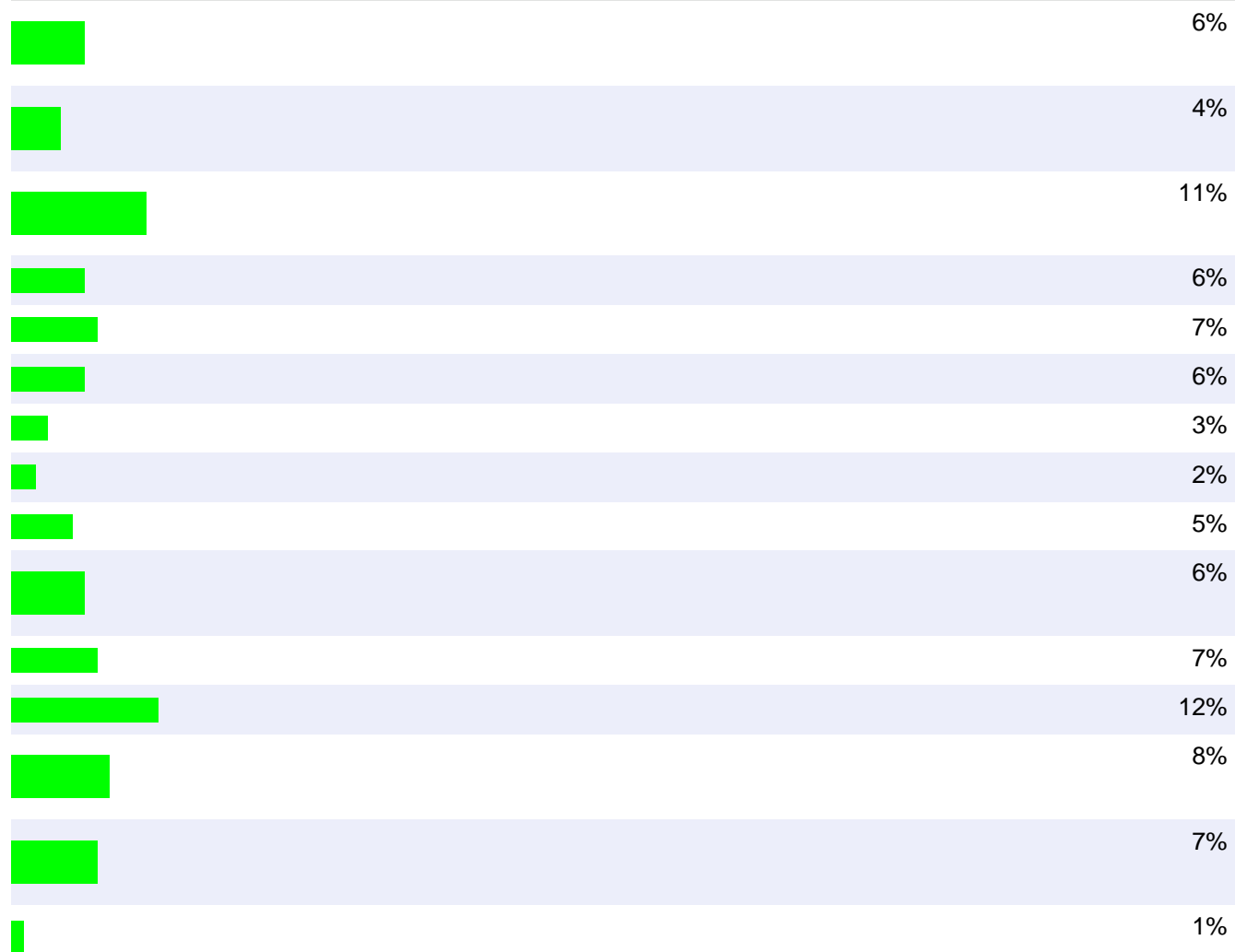
Percent of patients who reported that their nurses "Always" communicated well.



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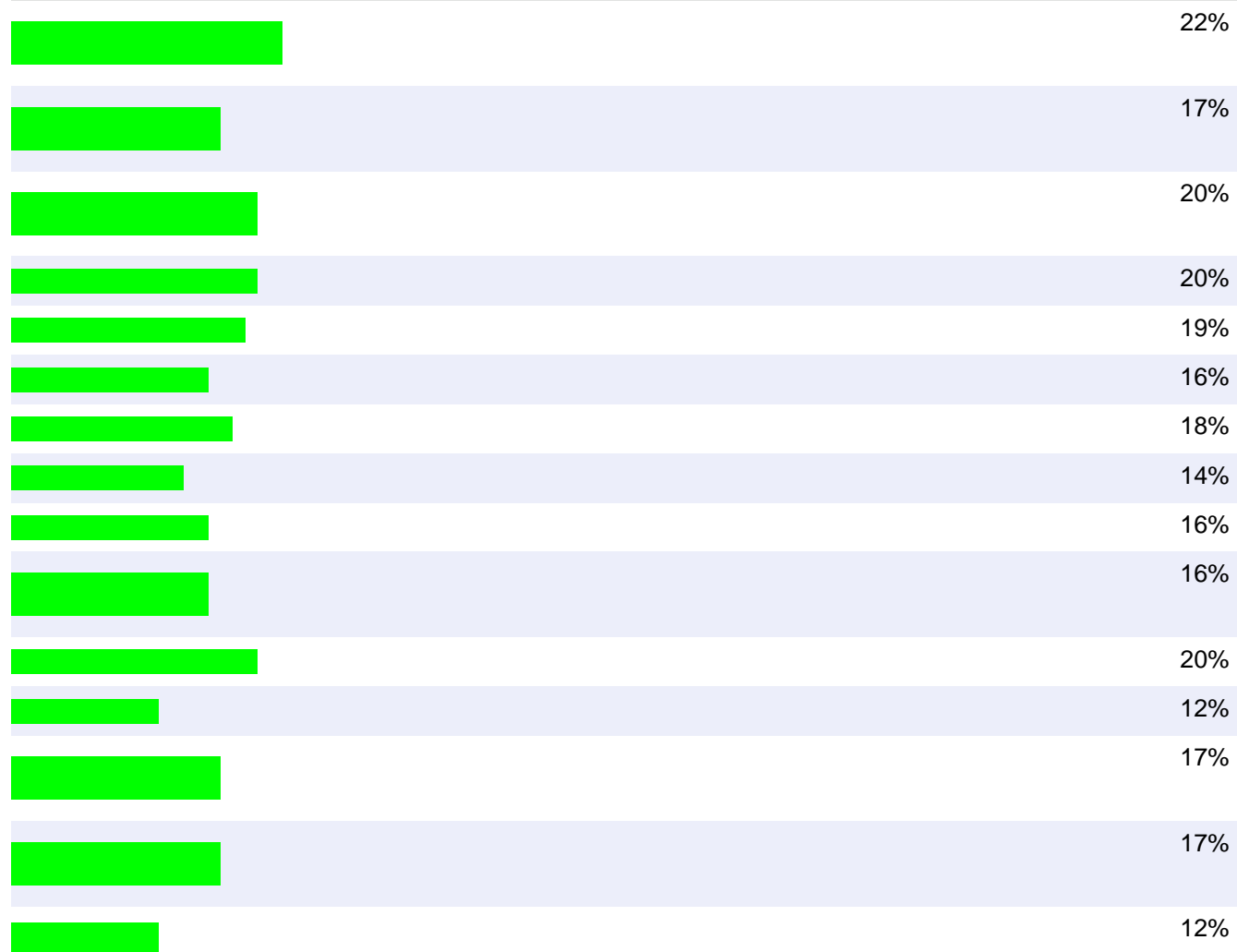
Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.



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Percent of patients who reported that their doctors "Usually" communicated well.

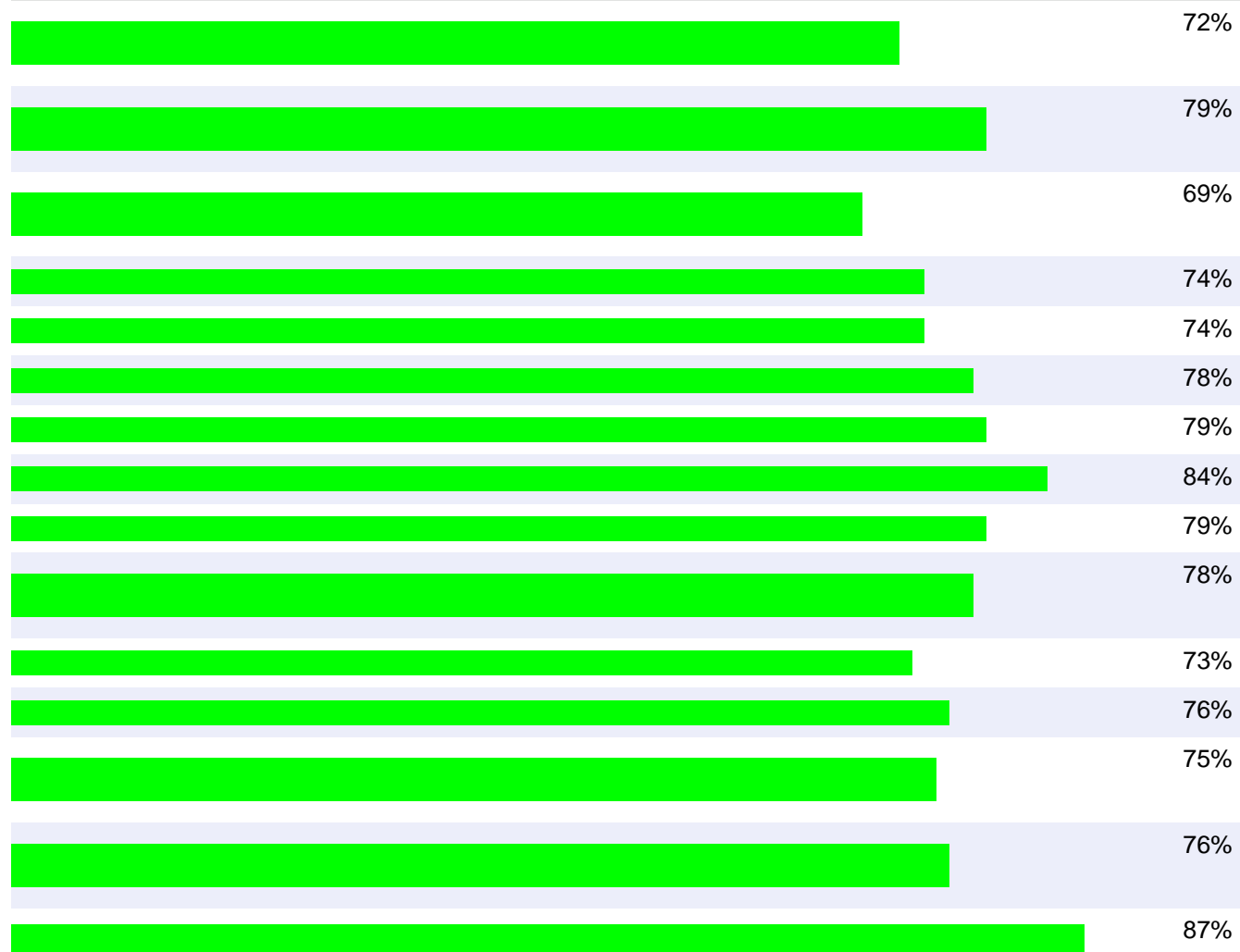




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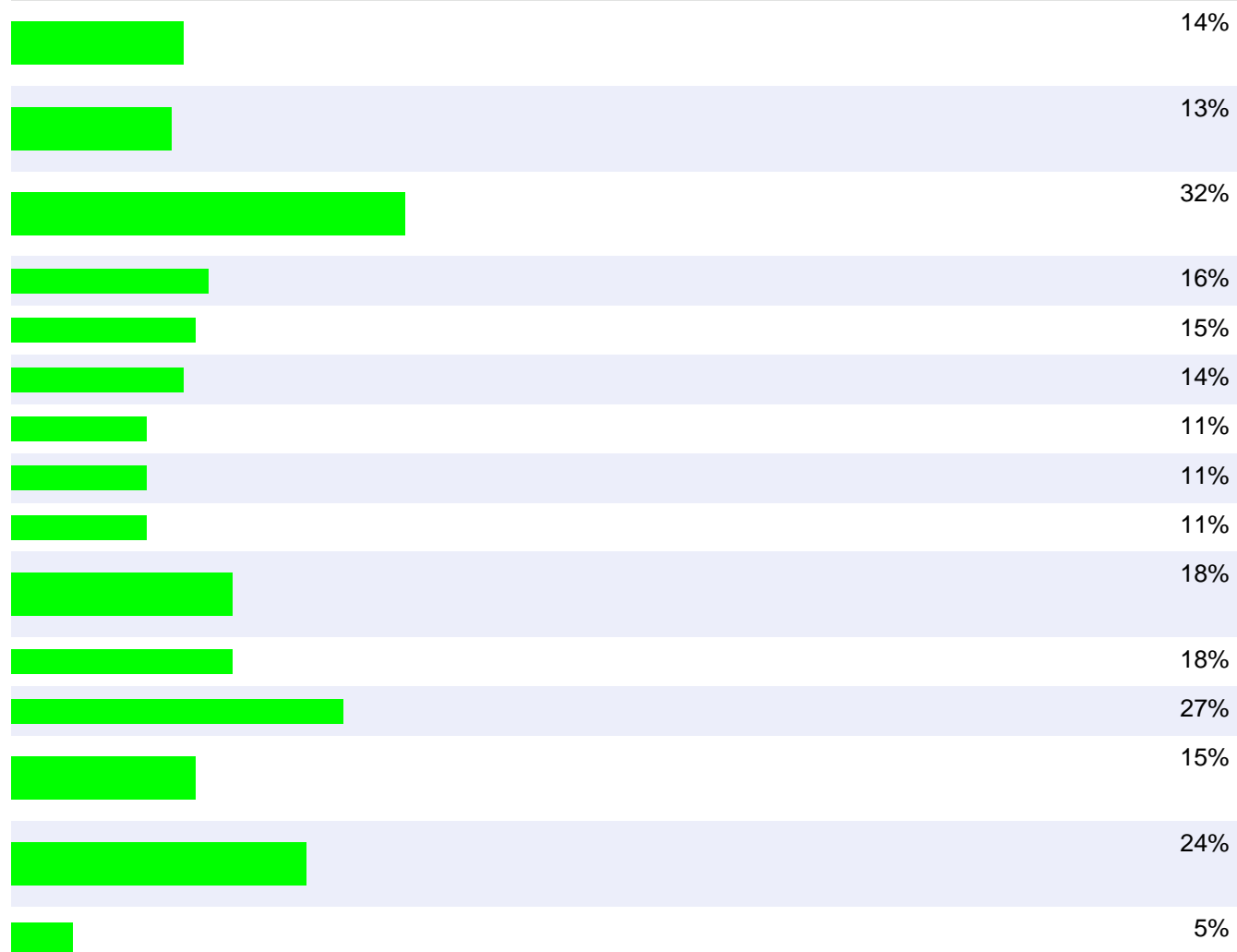
Percent of patients who reported that their doctors "Always" communicated well.



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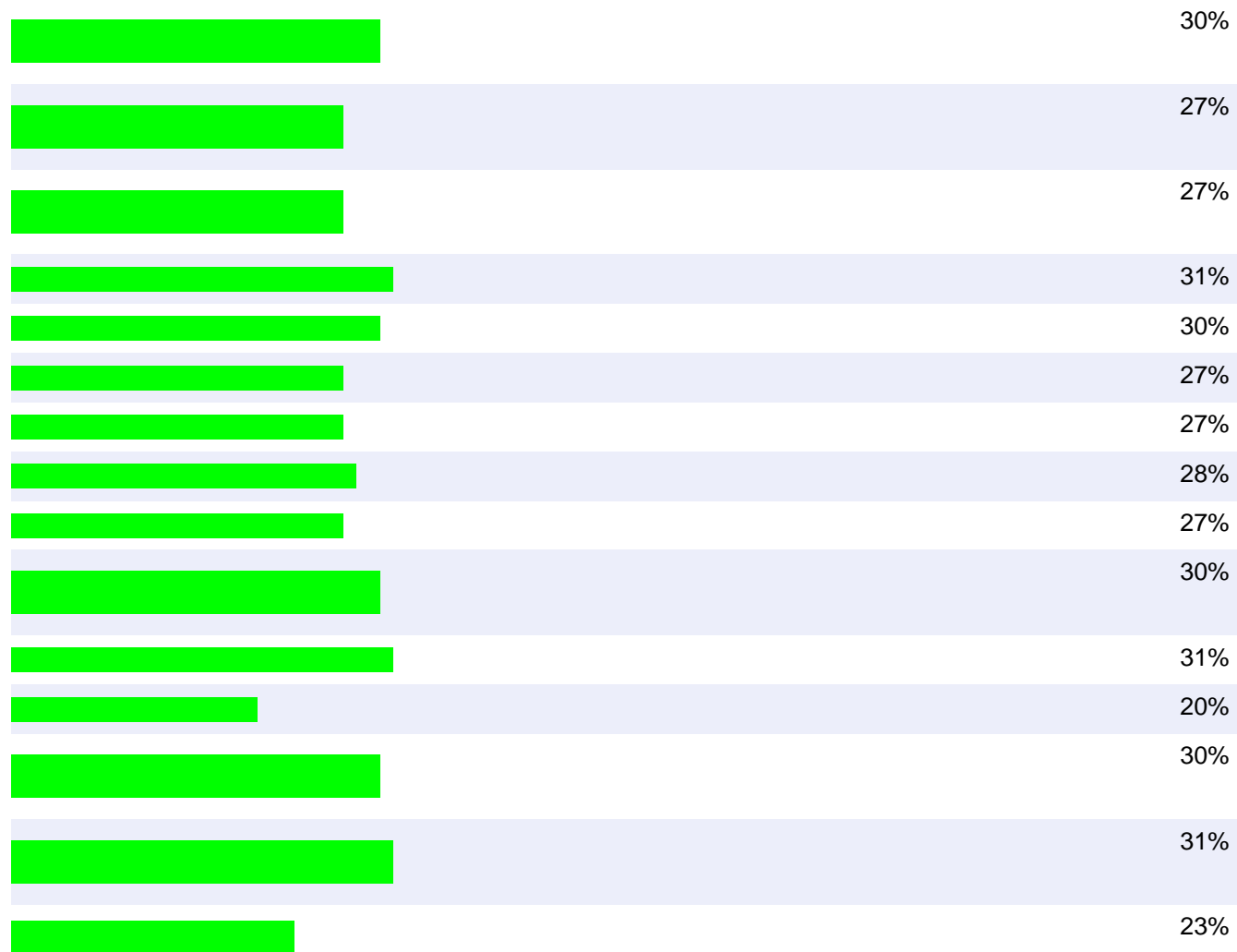
Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Usually" received help as soon as they wanted.



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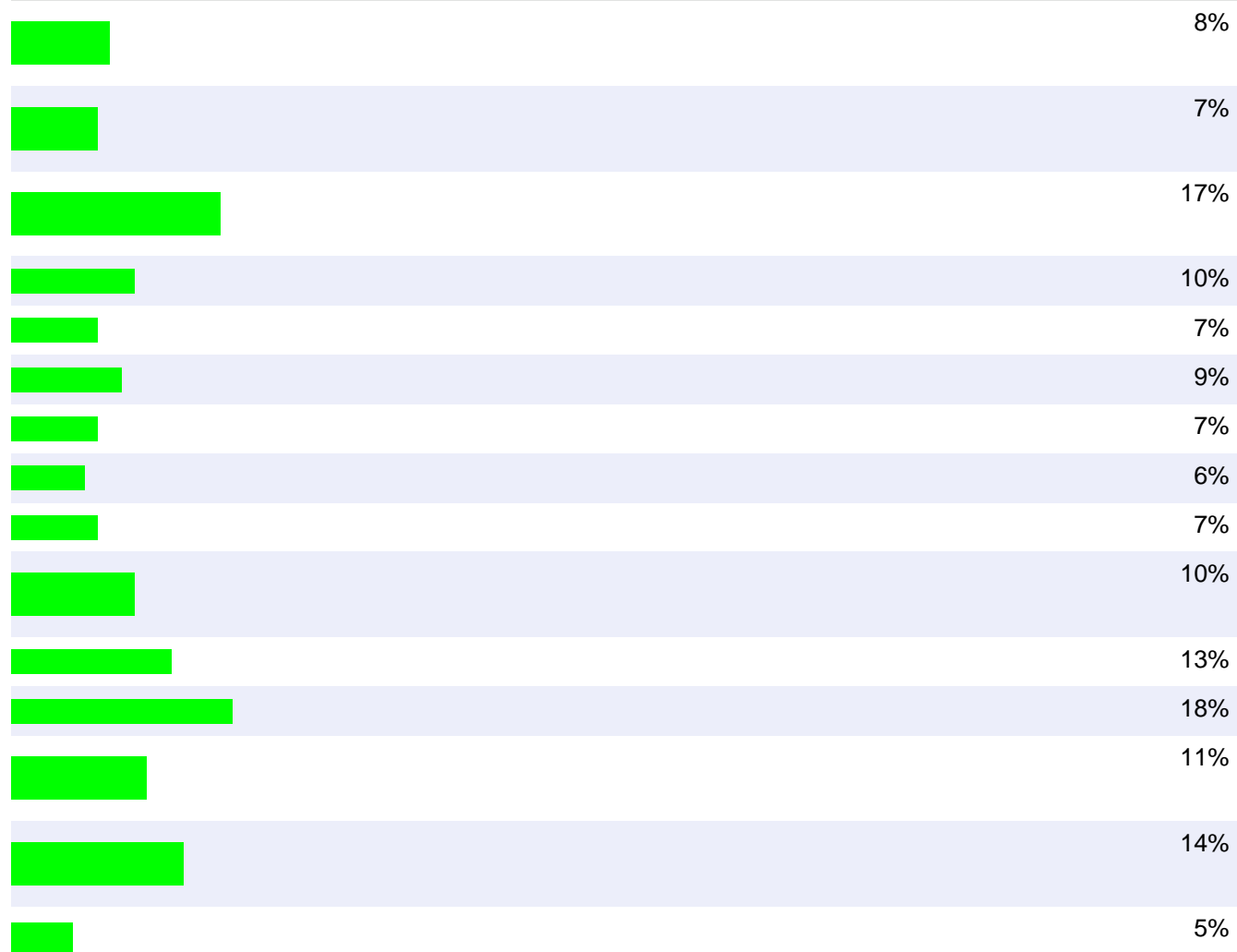
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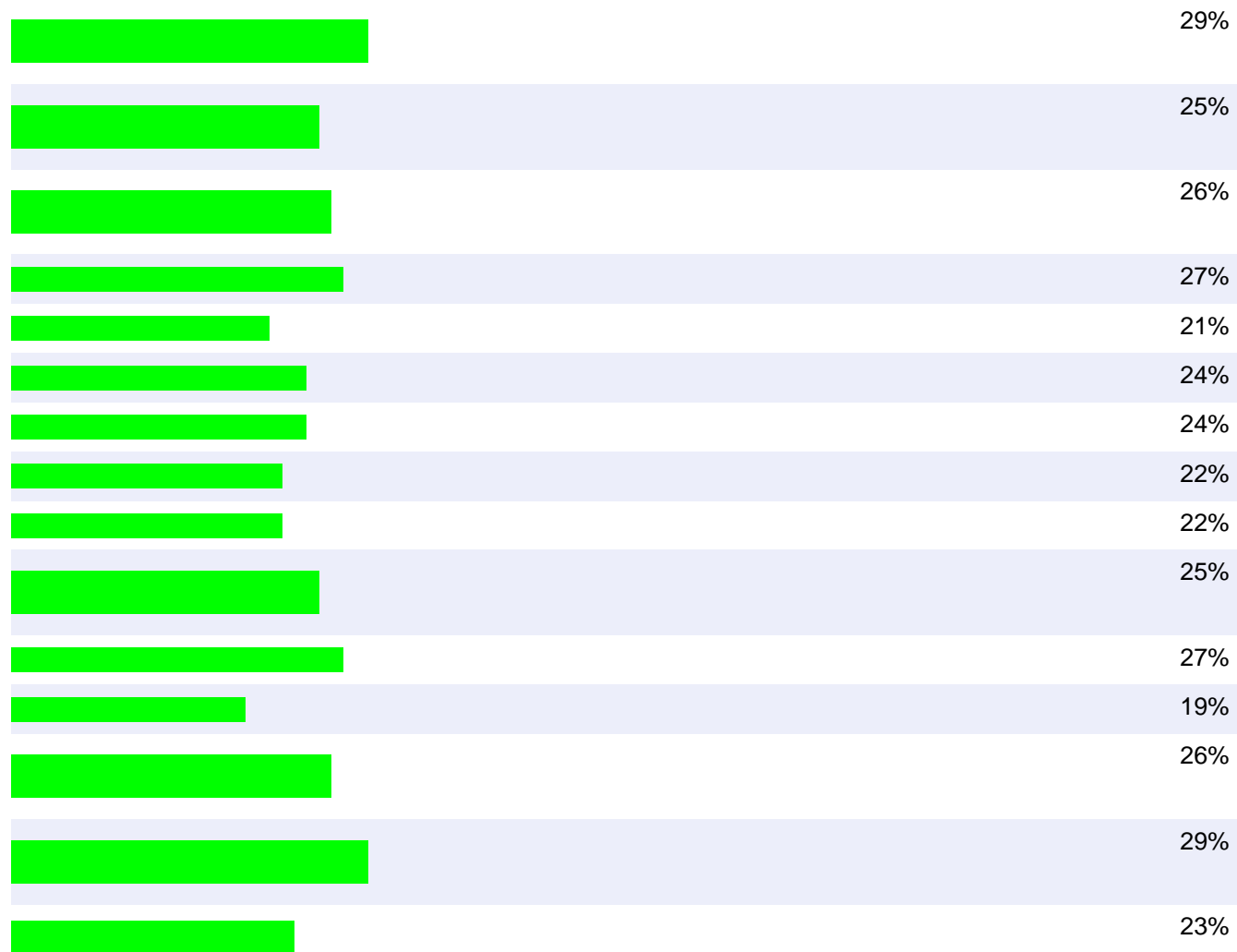
Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



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Percent of patients who reported that their pain was "Usually" well controlled.



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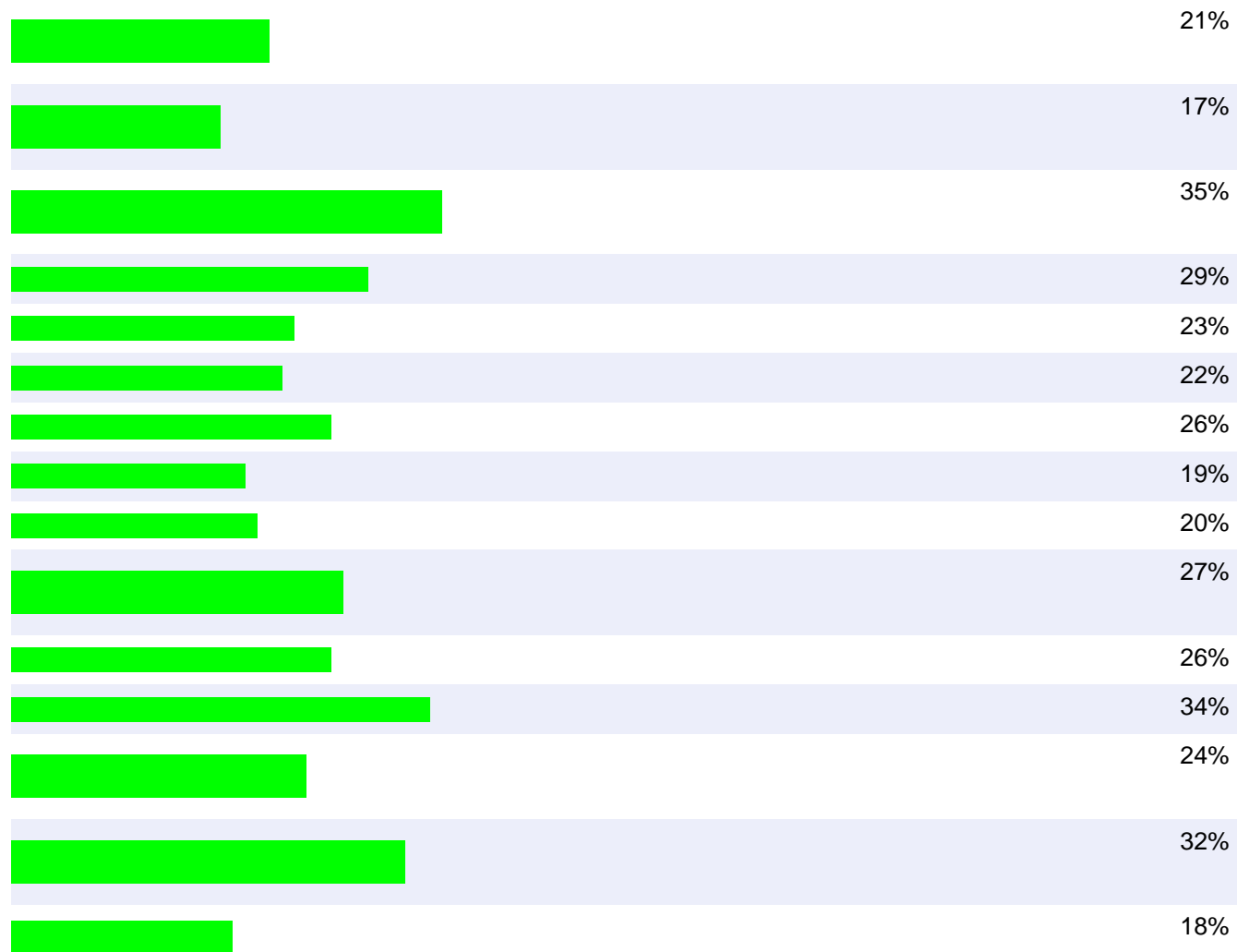
Percent of patients who reported that their pain was "Always" well controlled.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.

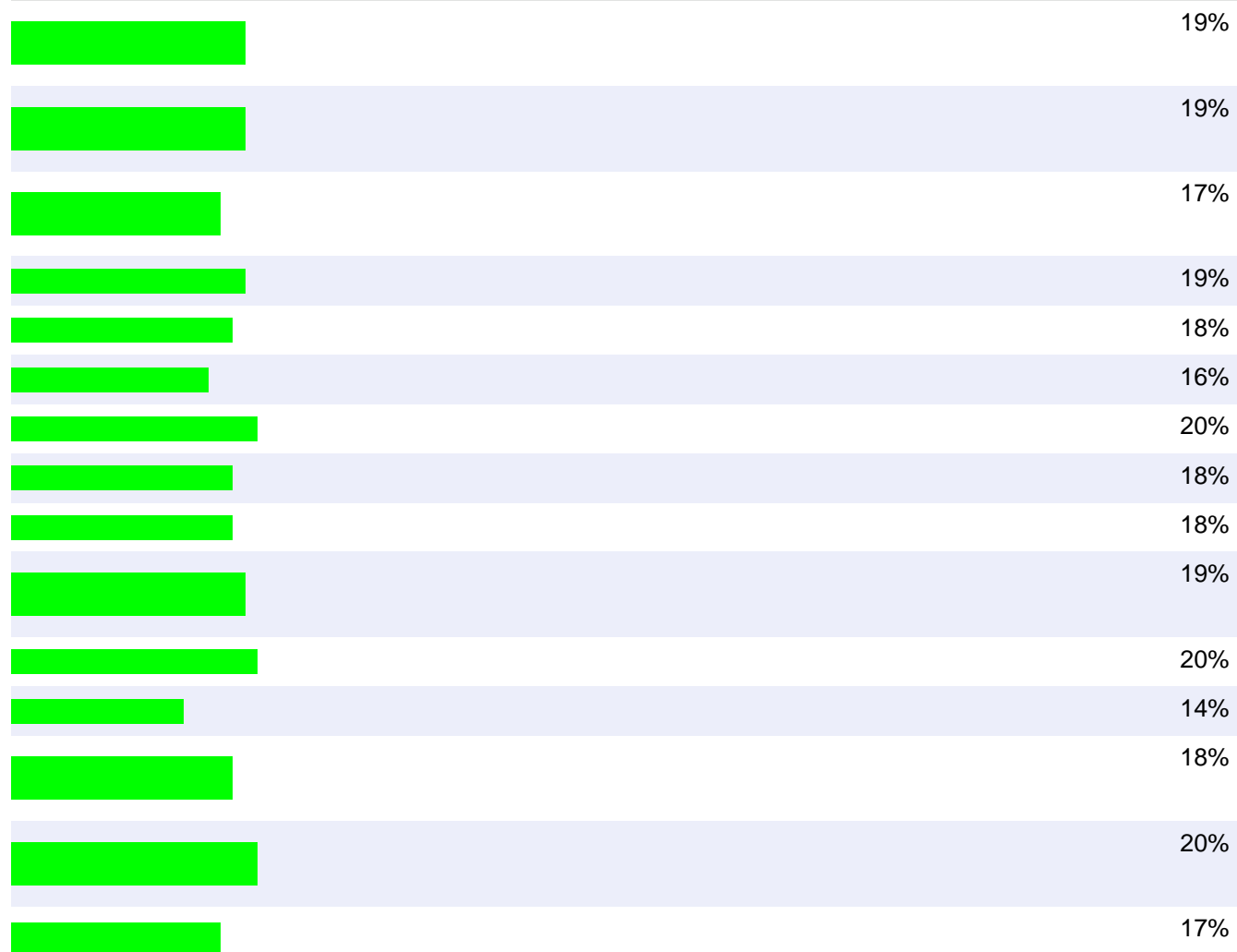




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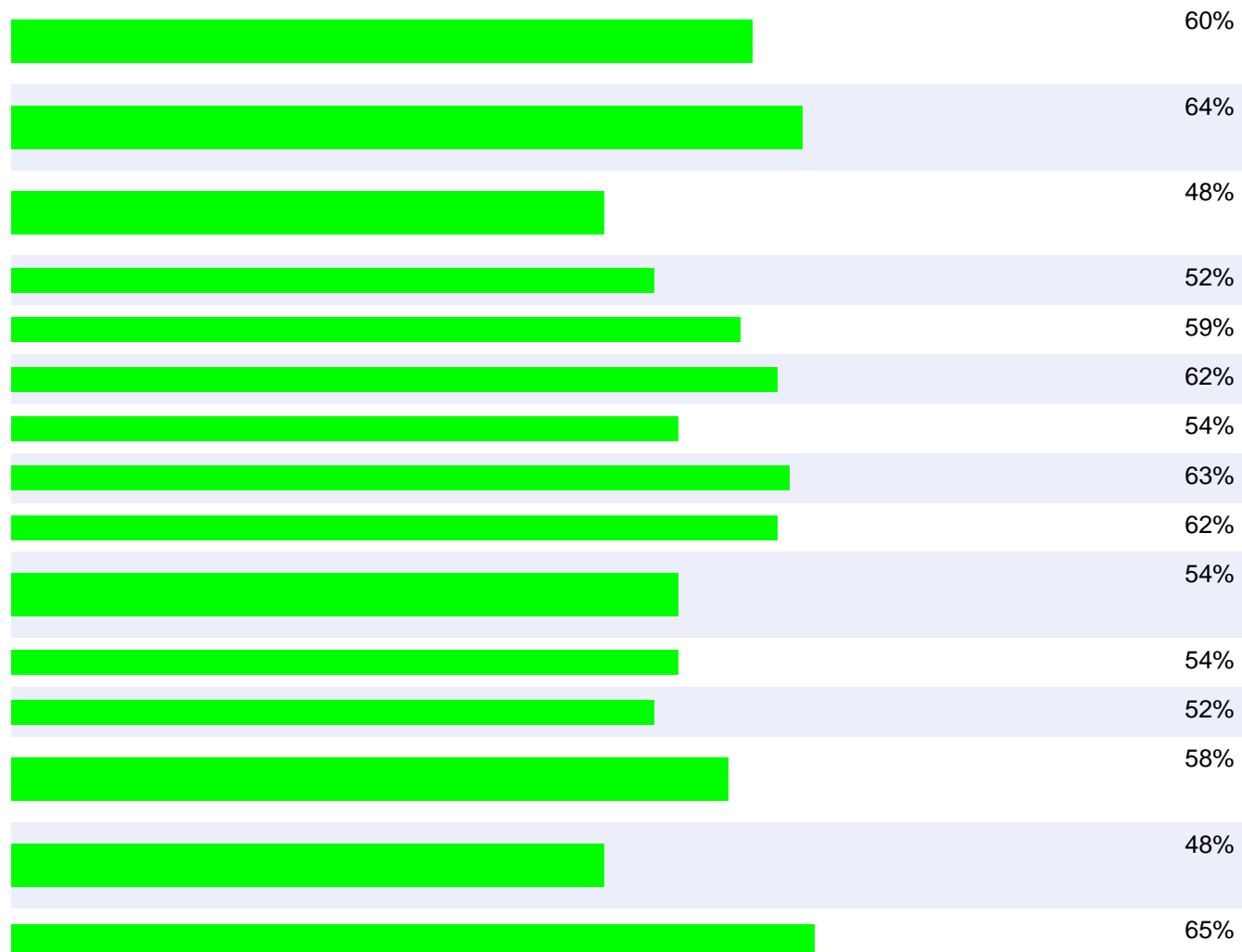
Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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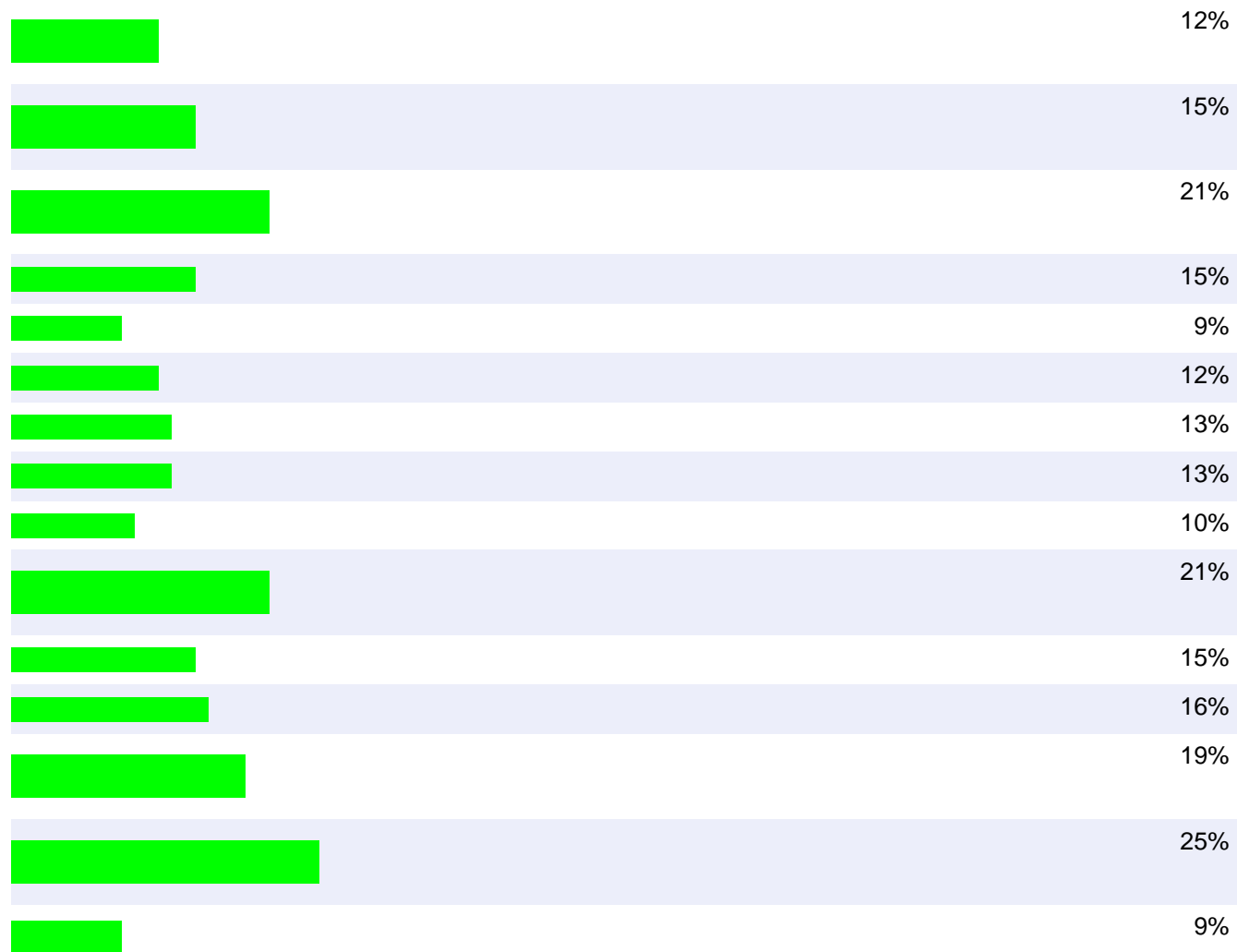
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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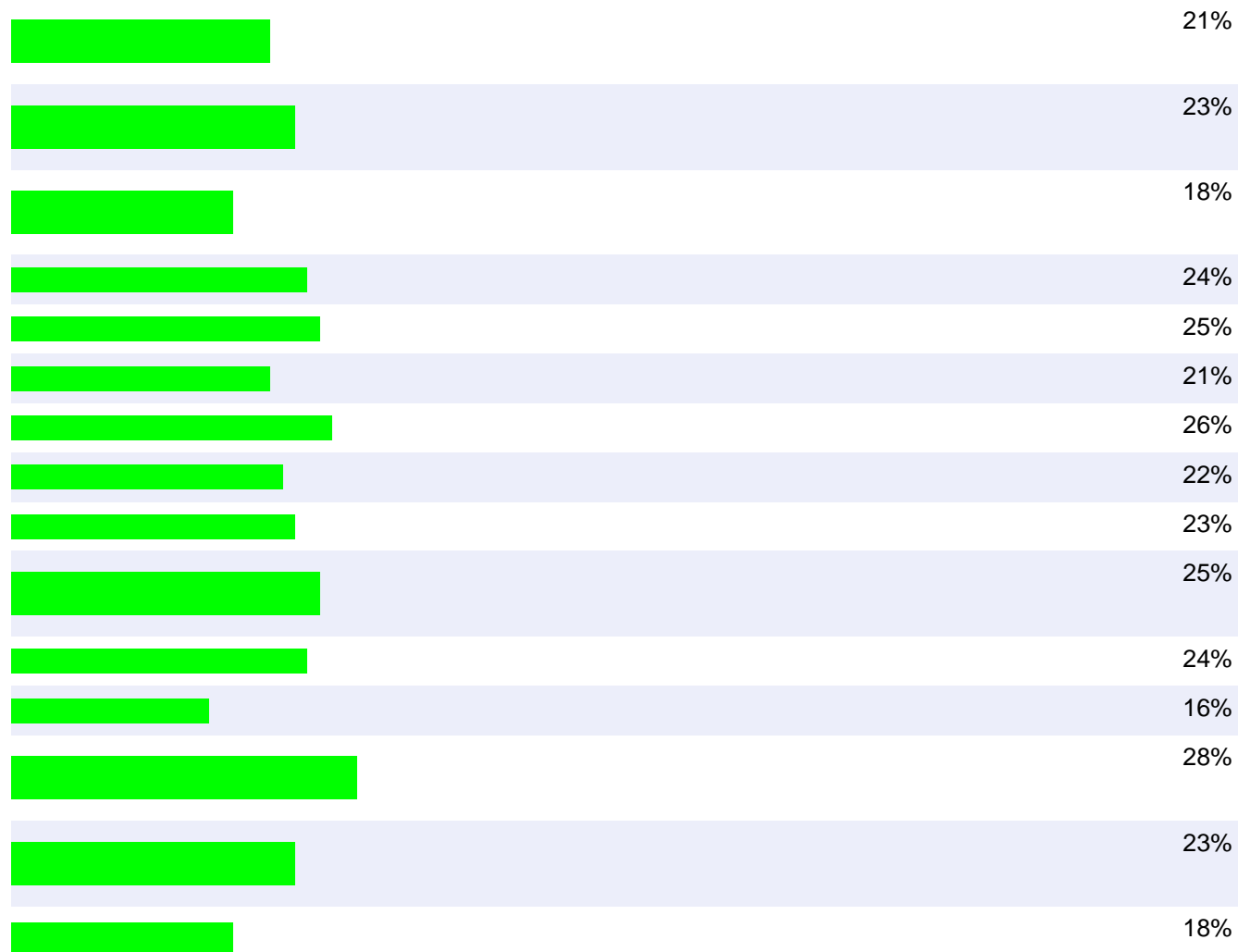
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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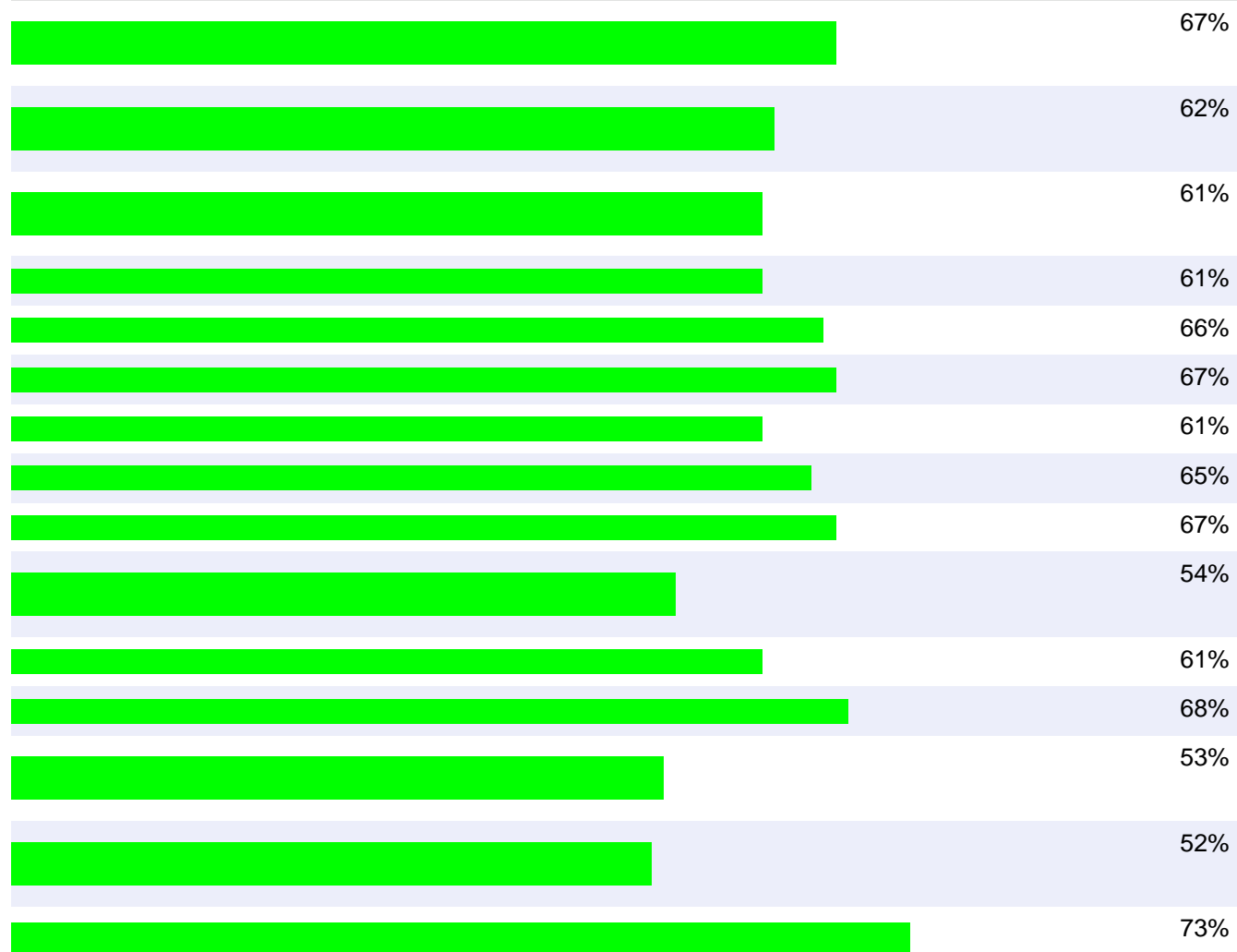
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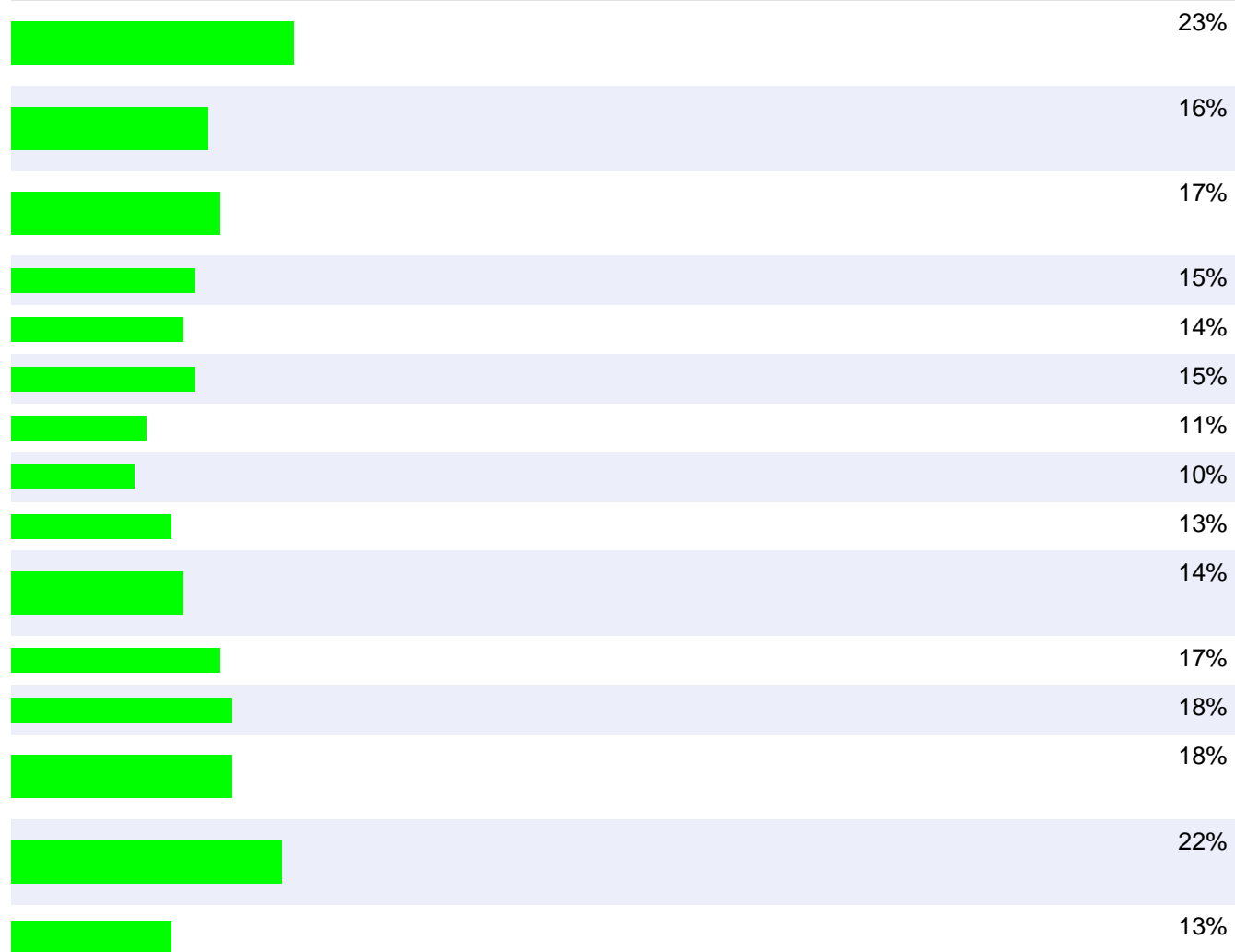
Percent of patients who reported that their room and bathroom were "Always" clean.



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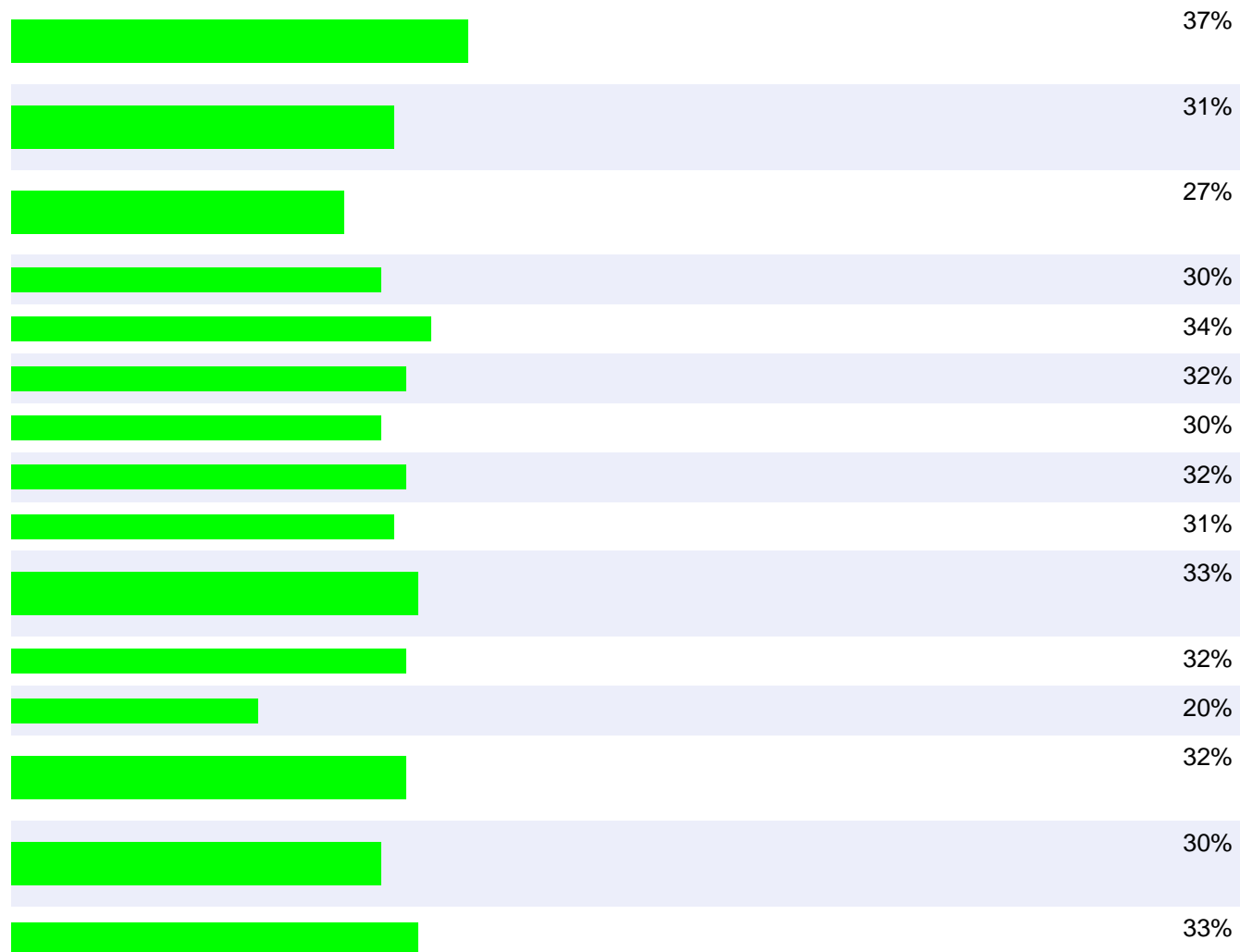
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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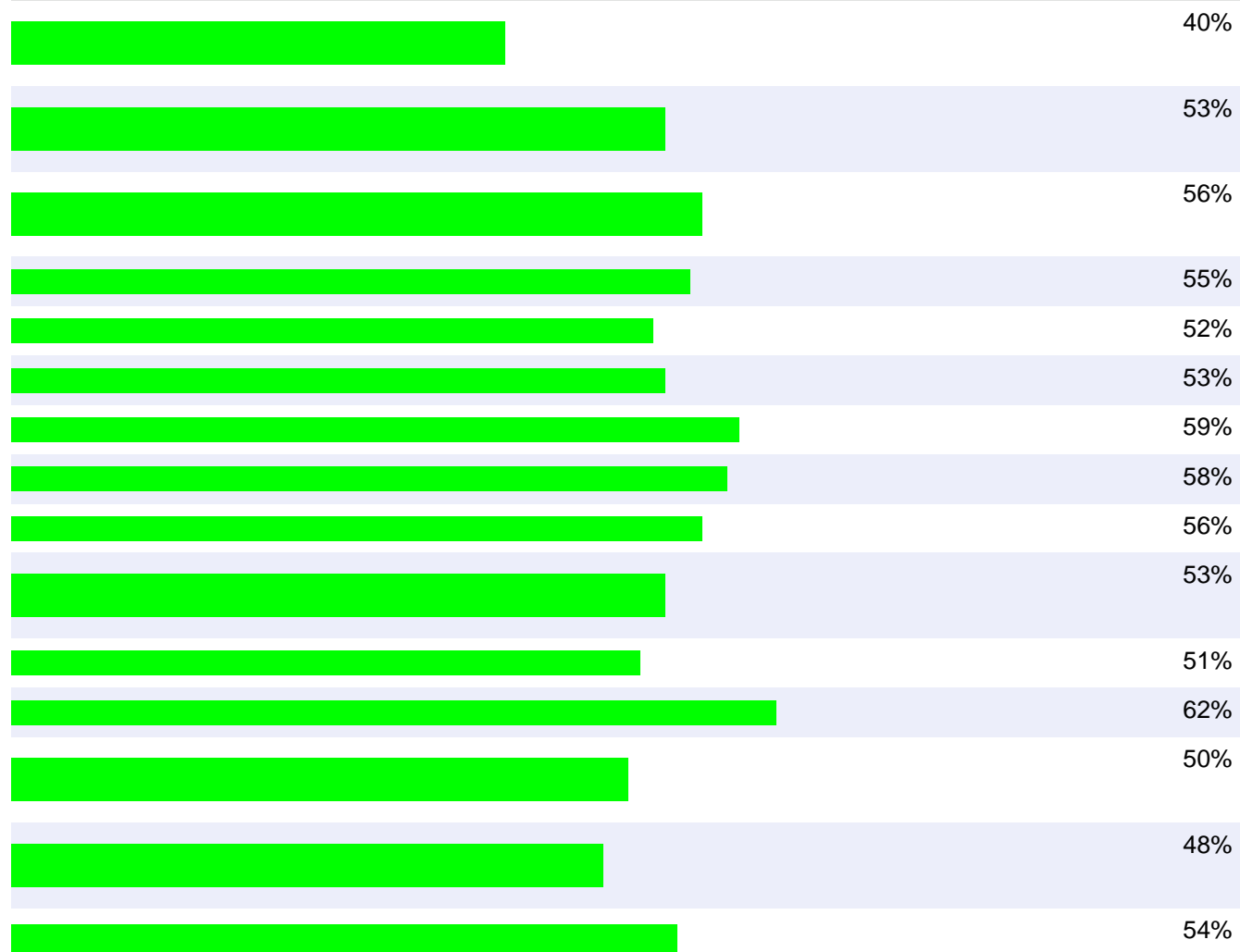
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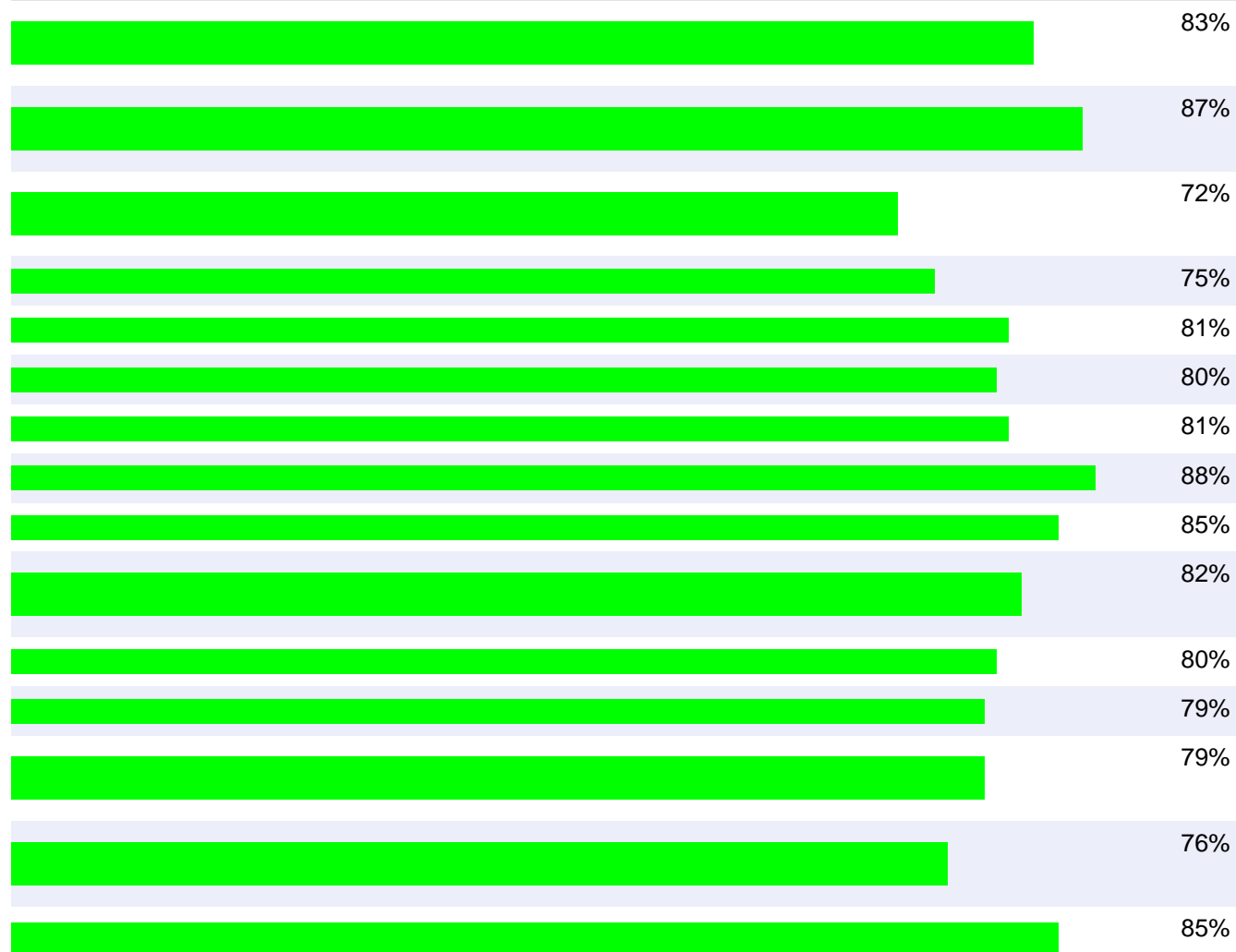




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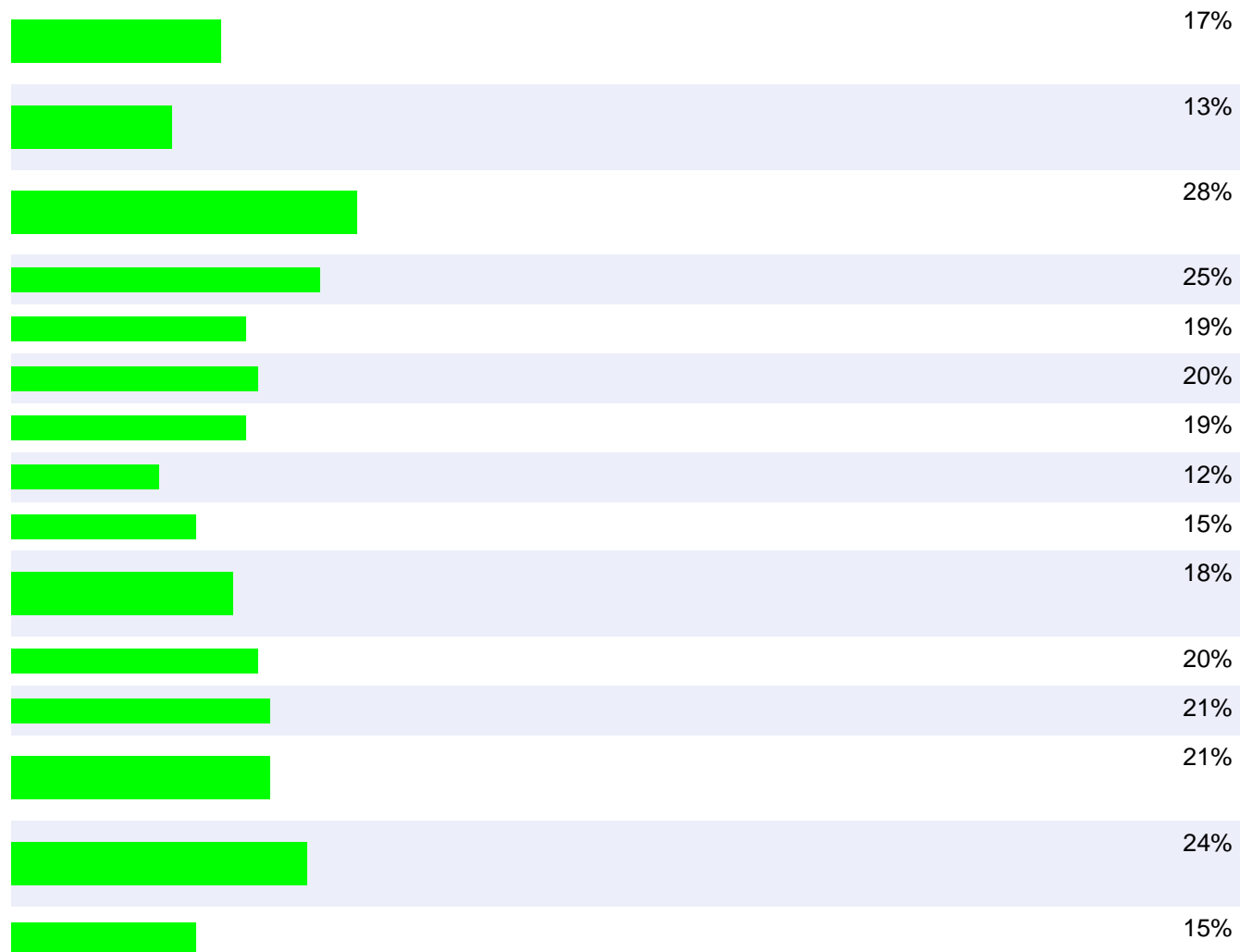
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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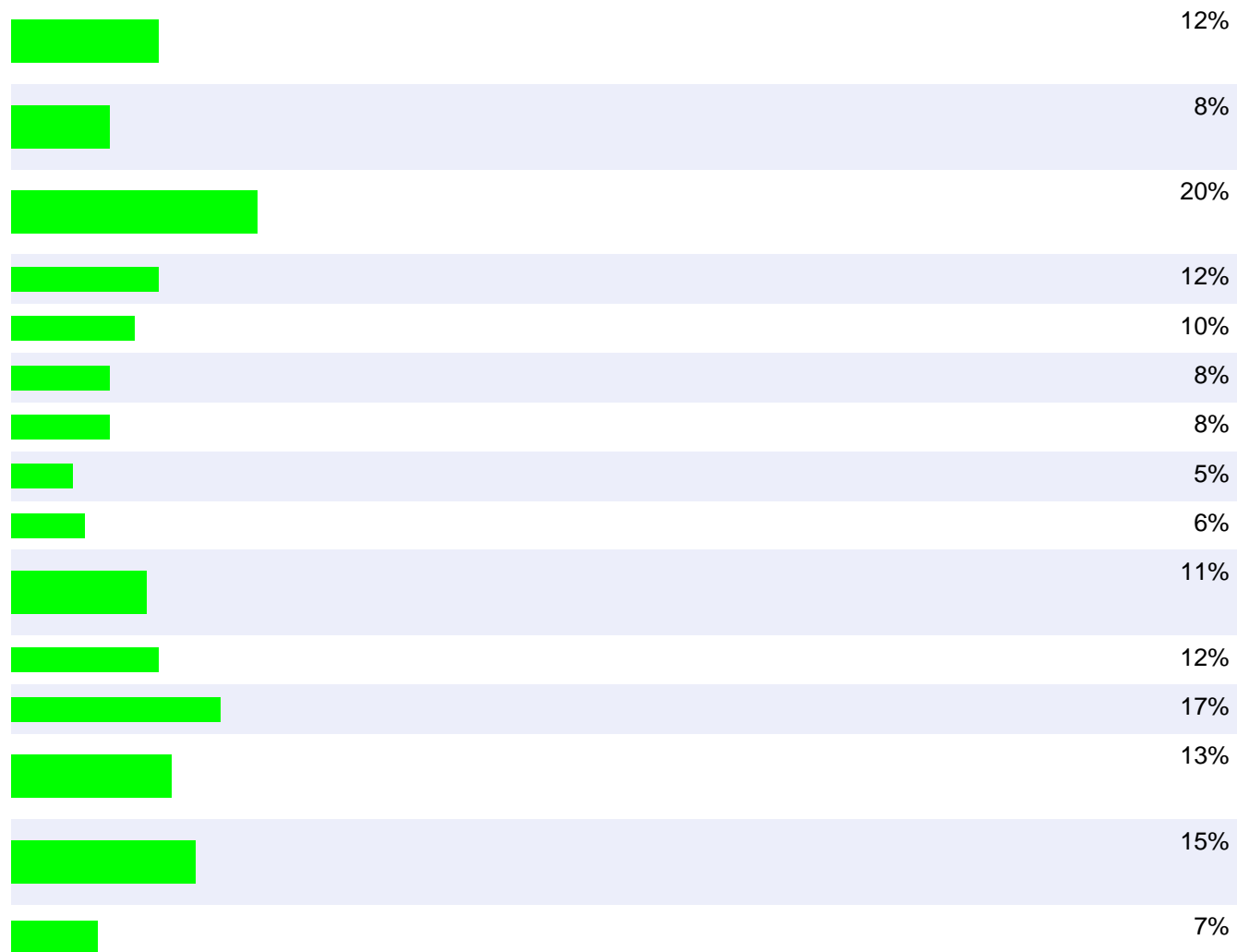
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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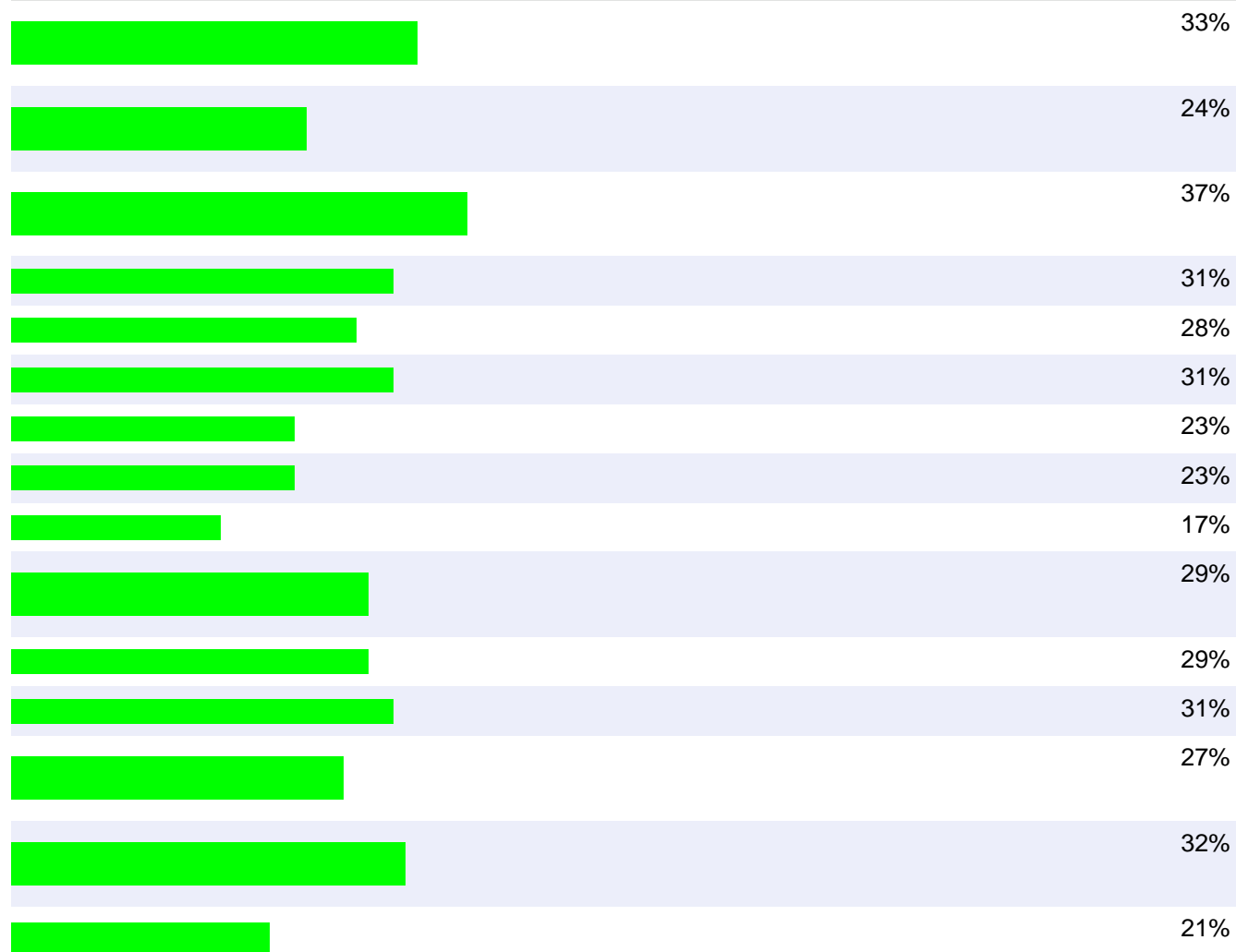
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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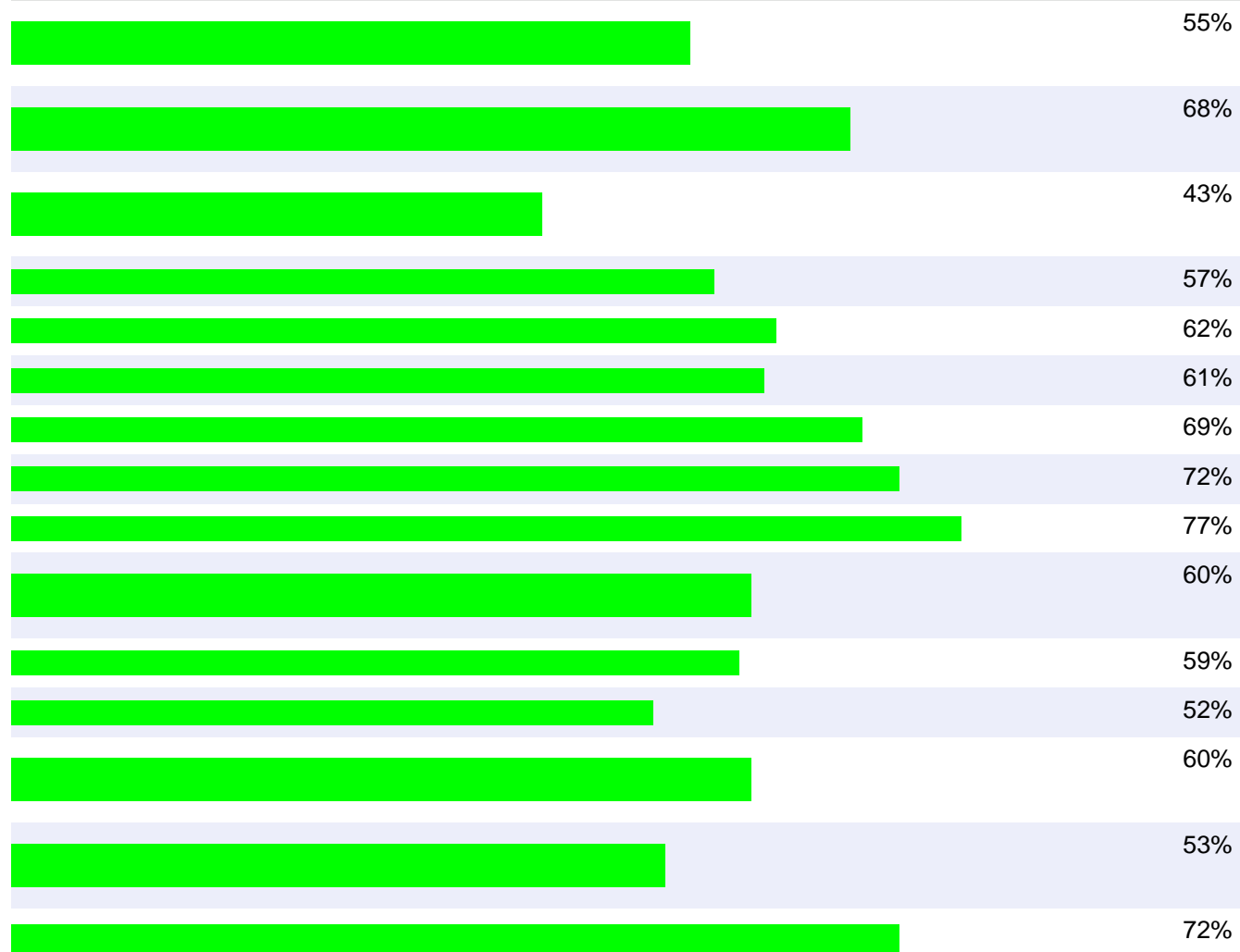
Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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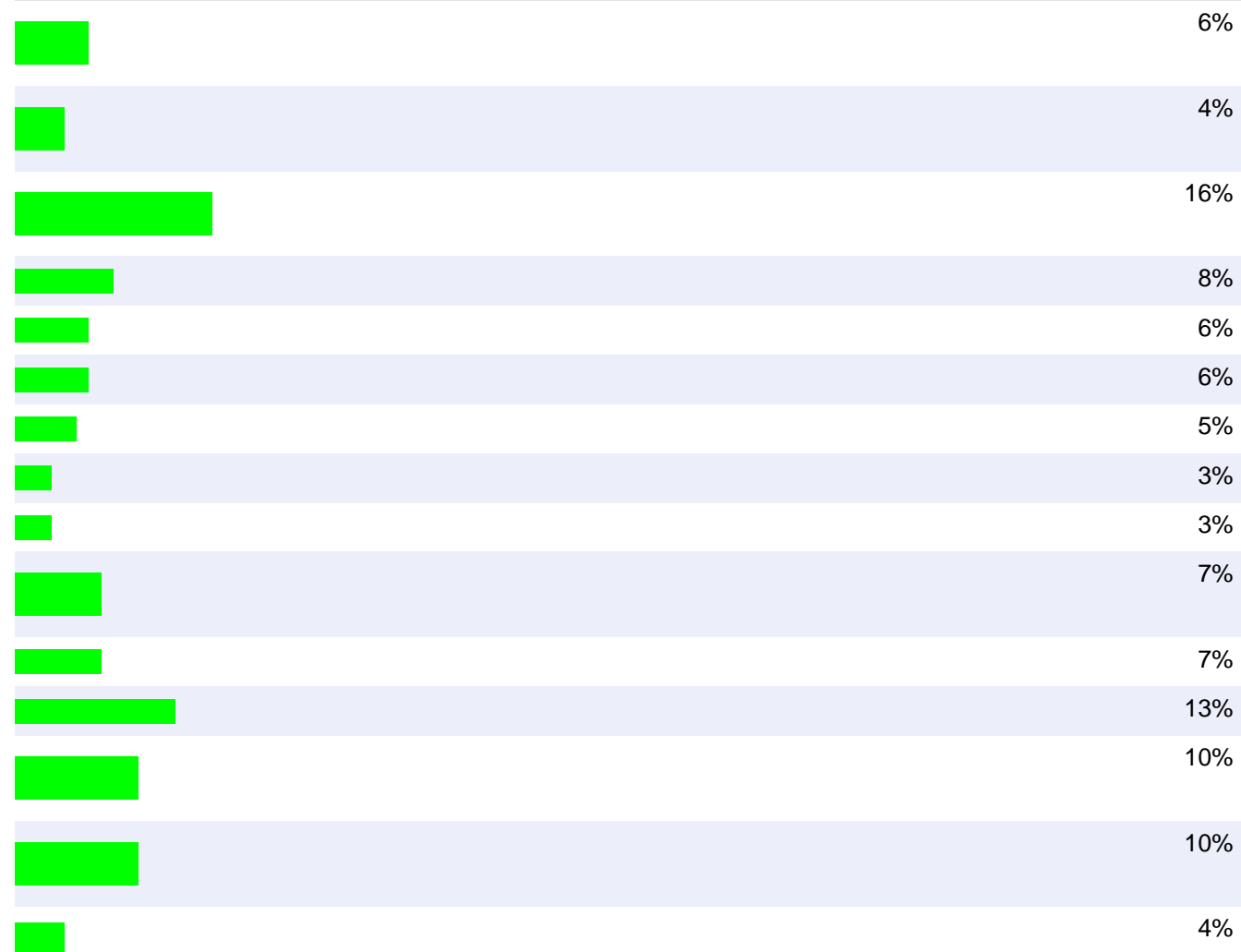
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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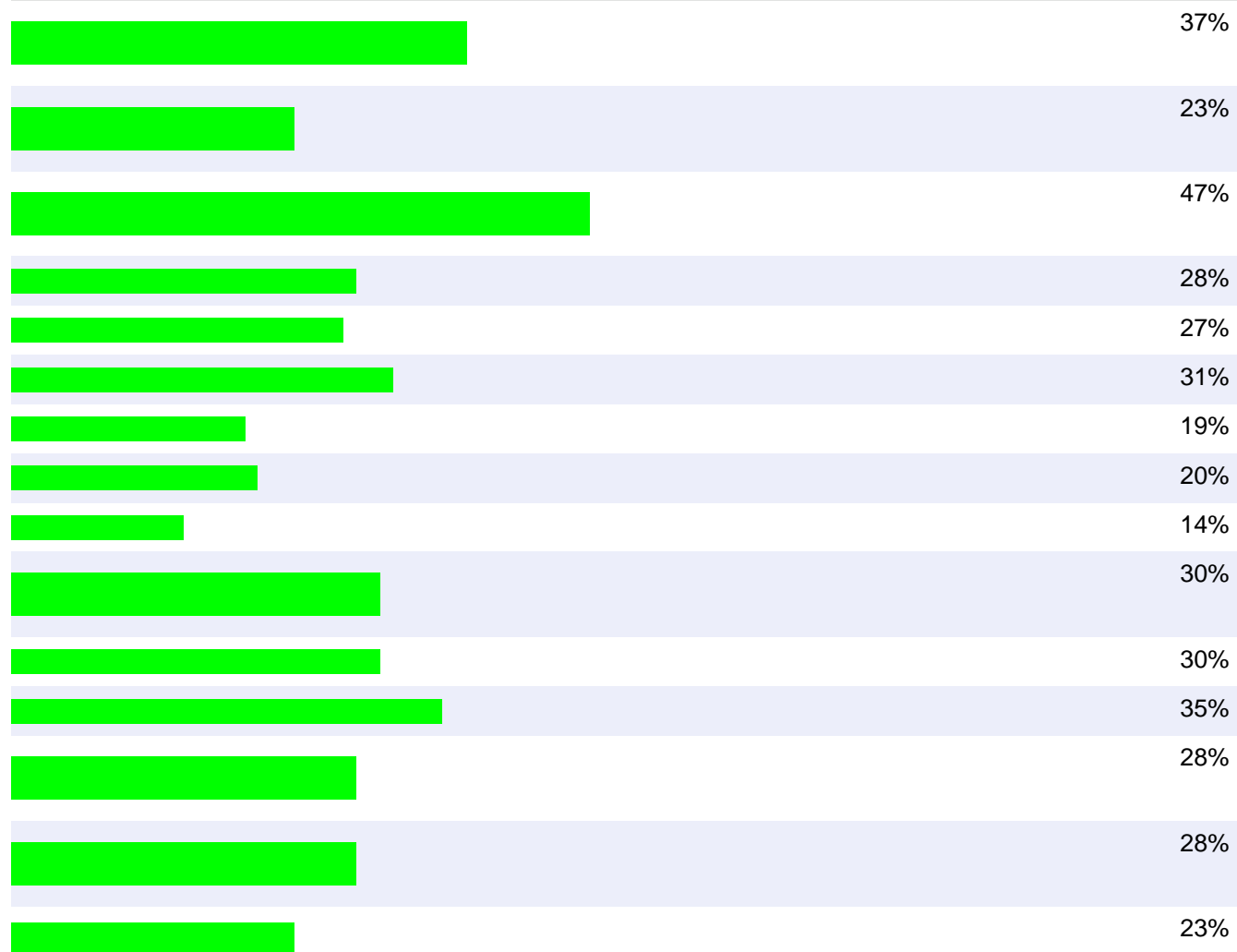
Percent of patients who reported NO,they would not recommend the hospital.



# Jamie Chew\_MMC\_Baltimore

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would probably recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would definitely recommend the hospital.





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Based on Survey of Patients' Hospital Experiences (HCAHPS)

## Number of Completed Surveys

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more




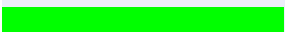







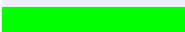



300 or more

300 or more

300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Survey Response Rate Percent	Hospital Footnote
	38%
	30%
	25%
	26%
	41%
	28%
	37%
	33%
	30%
	29%
	25%
	17%
	25%
	25%
	38%

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	HOSPITAL	
210018	MONTGOMERY GENERAL HOSPITAL INC	18101 PRINCE PHILIP DRIVE
210019	PENINSULA REGIONAL MEDICAL CENTER	100 E CARROLL AVE
210022	SUBURBAN HOSPITAL	8600 OLD GEORGETOWN RD
210023	ANNE ARUNDEL MEDICAL CENTER	2001 MEDICAL PARKWAY
210024	UNION MEMORIAL HOSPITAL	201 E UNIVERSITY PKY
210027	WESTERN MARYLAND REGIONAL MEDICAL CENTER	12500 WILLOWBROOK ROAD
210028	SAINT MARY'S HOSPITAL	PO BOX 527
210029	JOHNS HOPKINS BAYVIEW MEDICAL CENTER	4940 EASTERN AVENUE
210030	CHESTER RIVER HOSPITAL CENTER	100 BROWN ST
210032	UNION HOSPITAL OF CECIL COUNTY	106 BOW STREET
210033	CARROLL HOSPITAL CENTER	200 MEMORIAL AVE
210034	HARBOR HOSPITAL	3001 S HANOVER STREET
210035	CIVISTA MEDICAL CENTER	5 GARRETT AVENUE
210037	MEMORIAL HOSPITAL AT EASTON	219 S WASHINGTON ST
210038	MARYLAND GENERAL HOSPITAL	827 LINDEN AVE
210039	CALVERT MEMORIAL HOSPITAL	100 HOSPITAL ROAD

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	OLNEY	MD
	SALISBURY	MD
	BETHESDA	MD
	ANNAPOLIS	MD
	BALTIMORE	MD
	CUMBERLAND	MD
	LEONARDTOWN	MD
	BALTIMORE	MD
	CHESTERTOWN	MD
	ELKTON	MD
	WESTMINSTER	MD
	BALTIMORE	MD
	LA PLATA	MD
	EASTON	MD
	BALTIMORE	MD
	PRINCE FREDERICK	MD

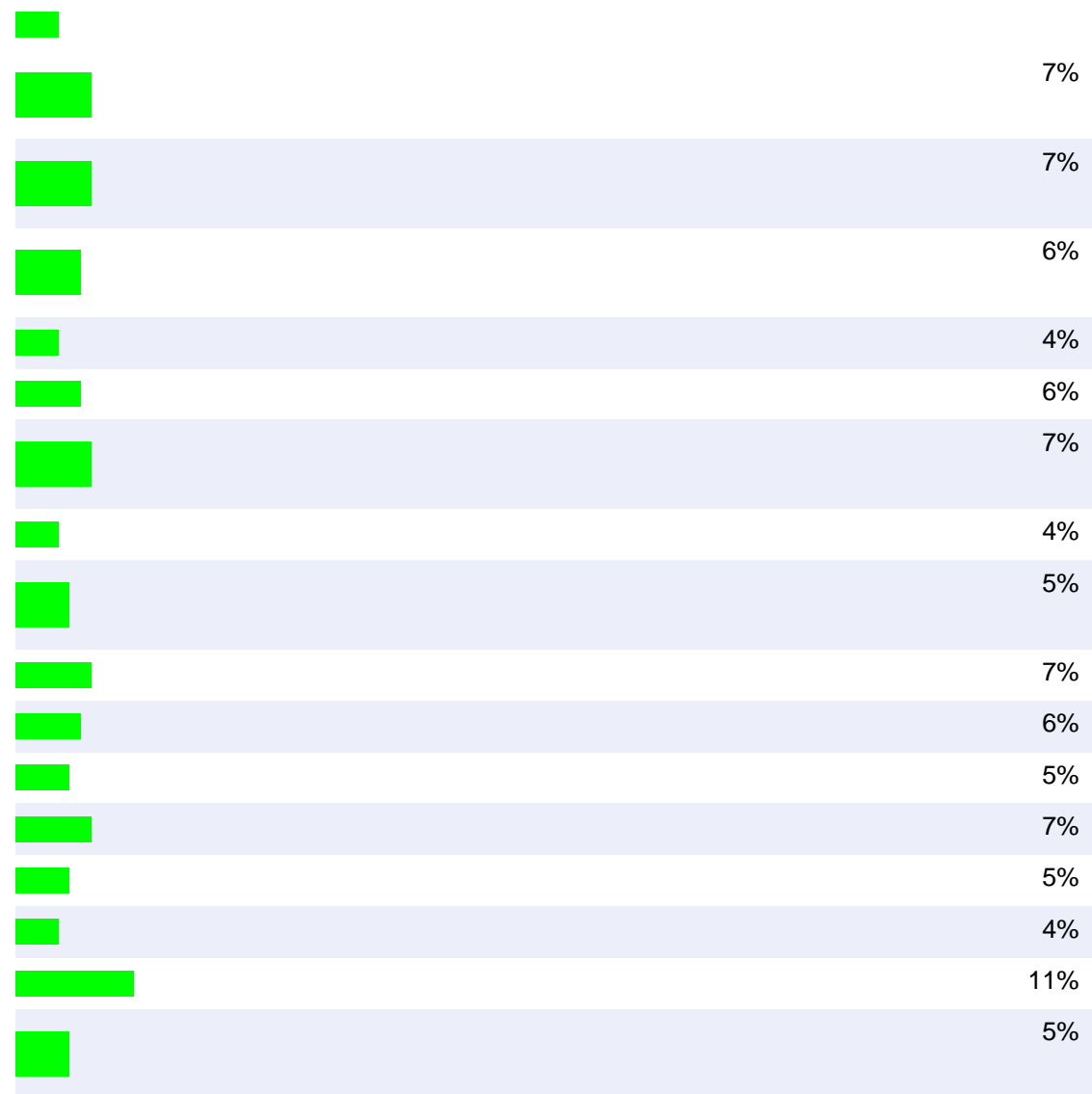
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20832	MONTGOMERY	3017748771
21801	WICOMICO	4105437116
20814	MONTGOMERY	3018962576
21401	ANNE ARUNDEL	4434811307
21218	BALTIMORE CITY	4105542227
21502	ALLEGANY	2409648001
20650	SAINT MARYS	3014756001
21224	BALTIMORE CITY	4105500123
21620	KENT	4107787668
21921	CECIL	4103927009
21157	CARROLL	4108716900
21225	BALTIMORE CITY	4103503201
20646	CHARLES	3016094265
21601	TALBOT	4108221000
21201	BALTIMORE CITY	4102258996
20678	CALVERT	4105358239

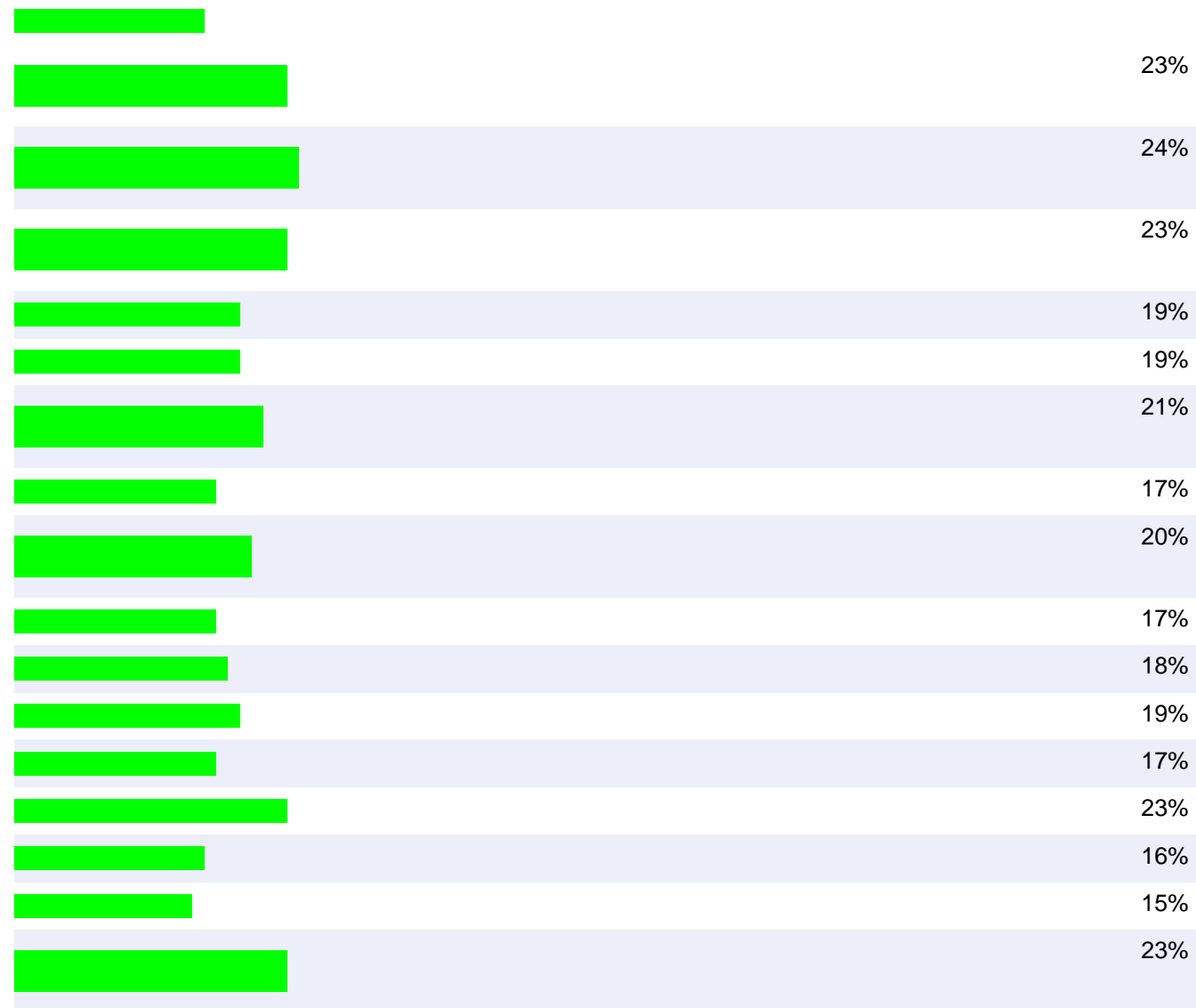
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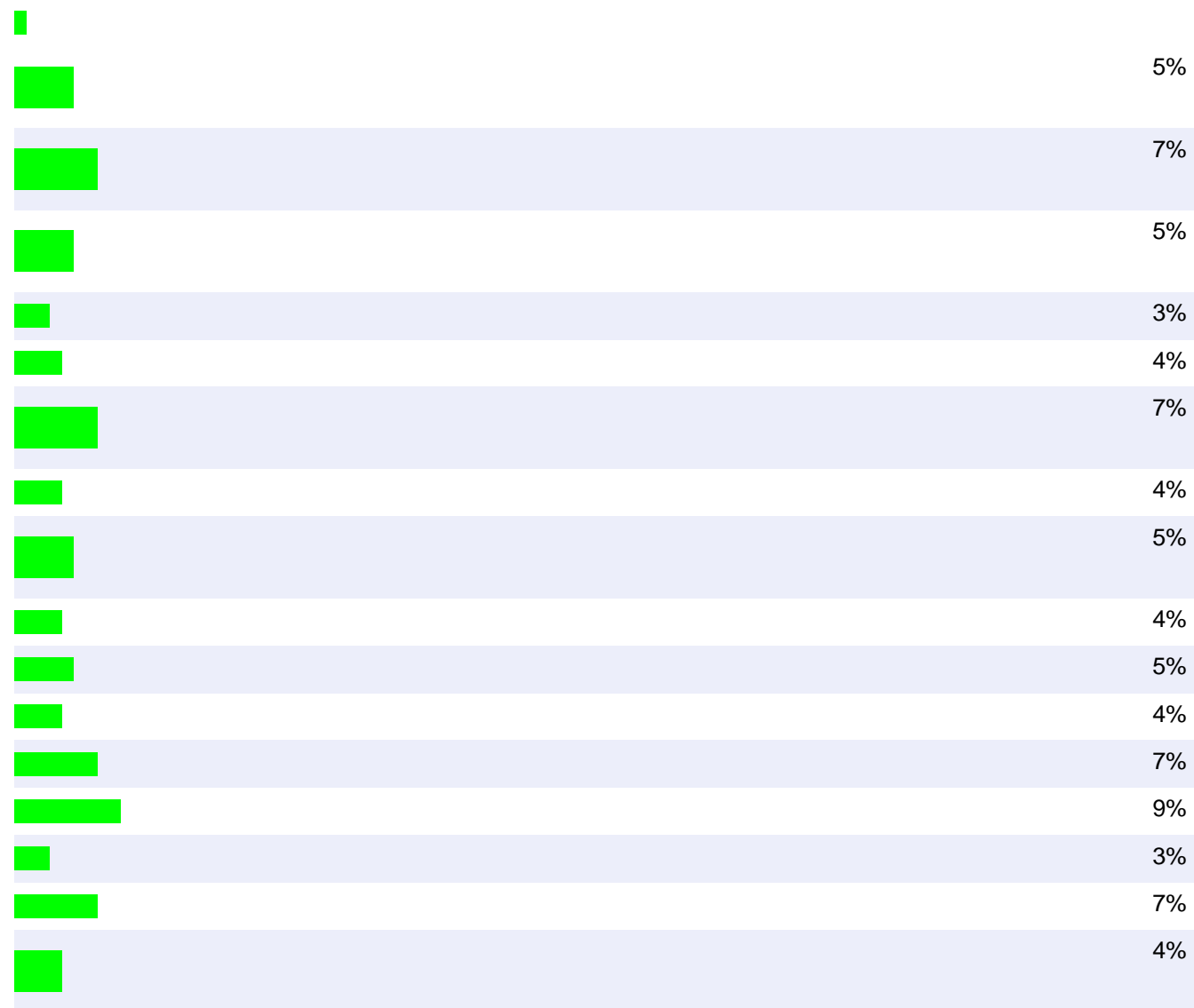
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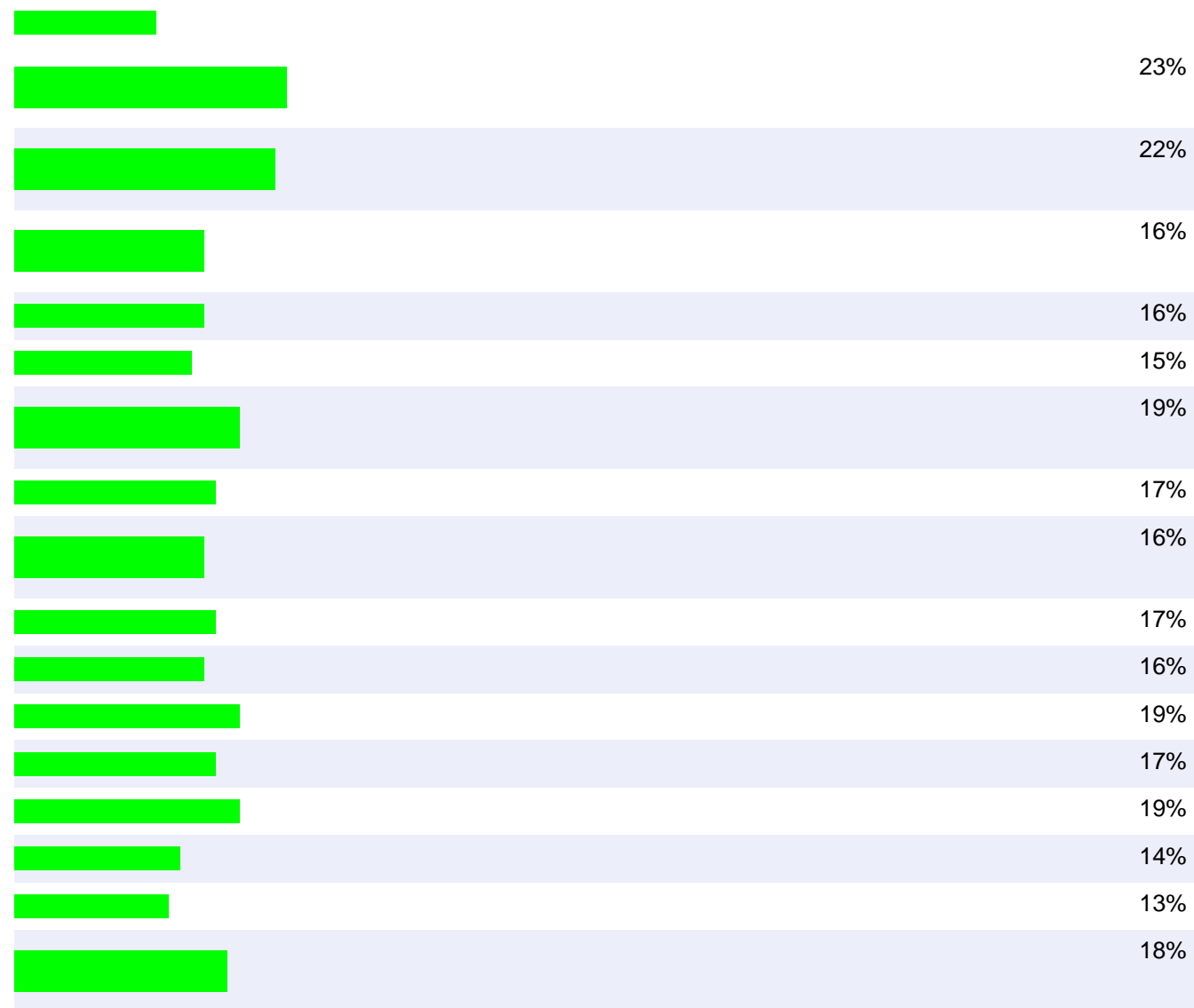
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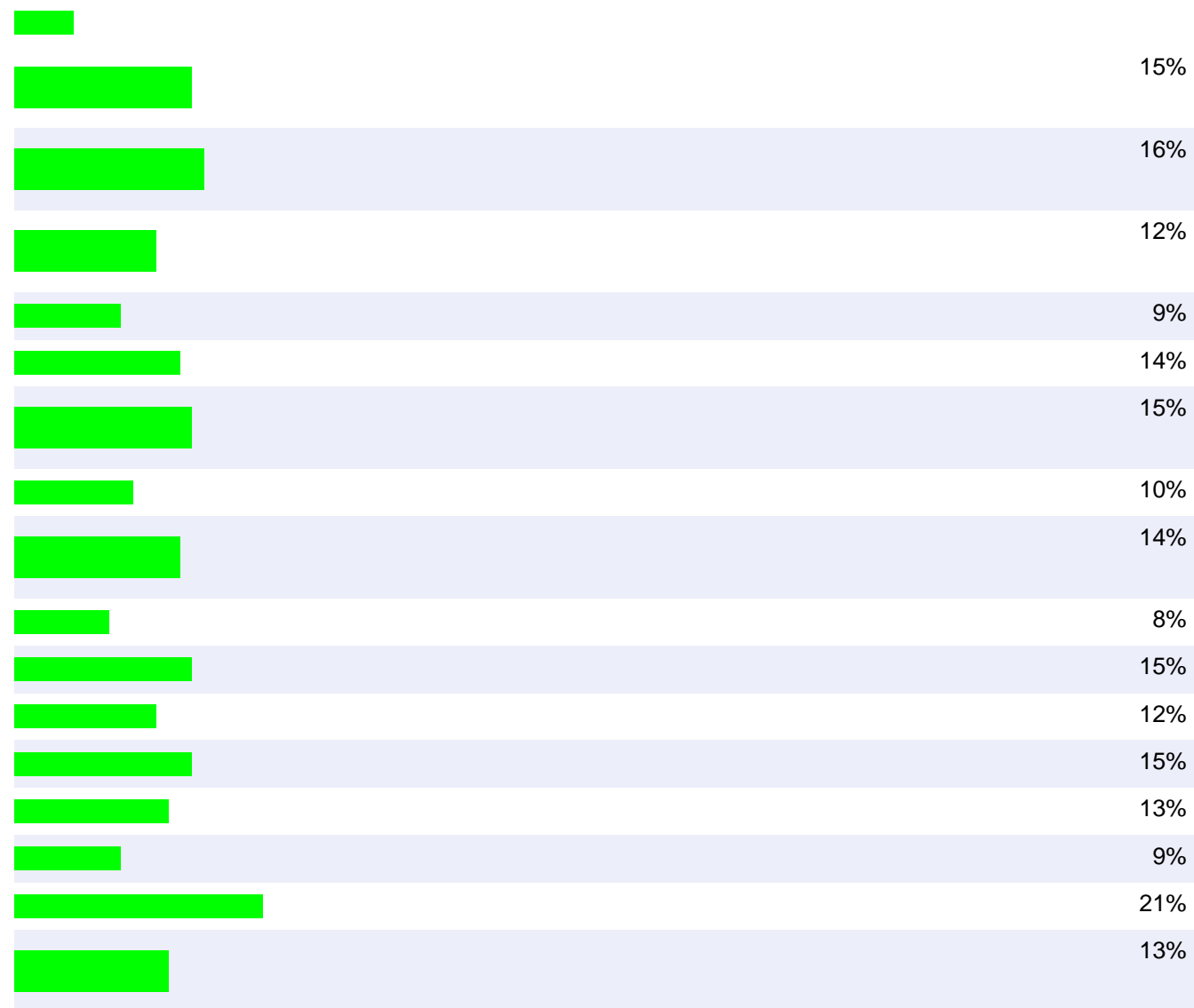
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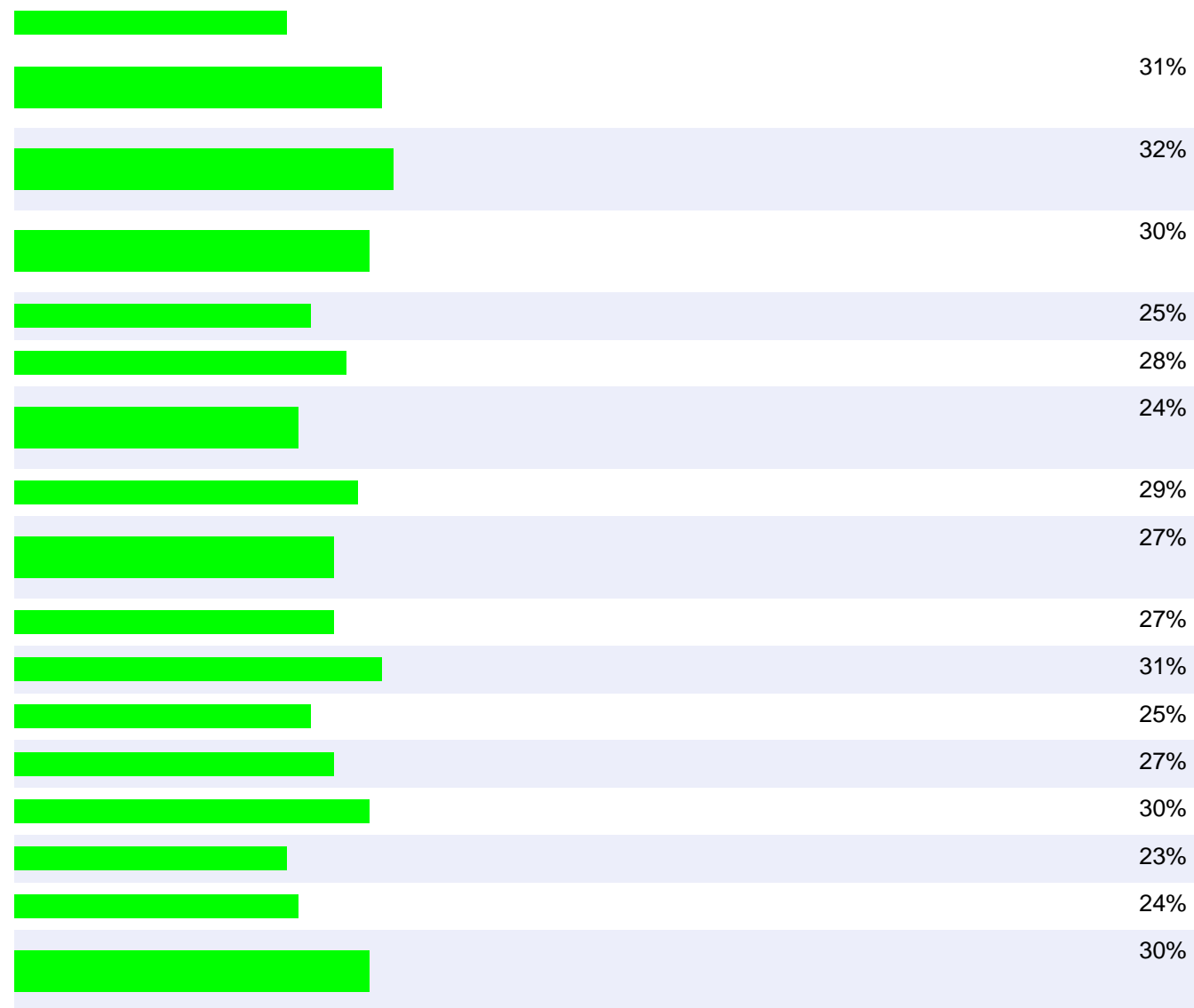
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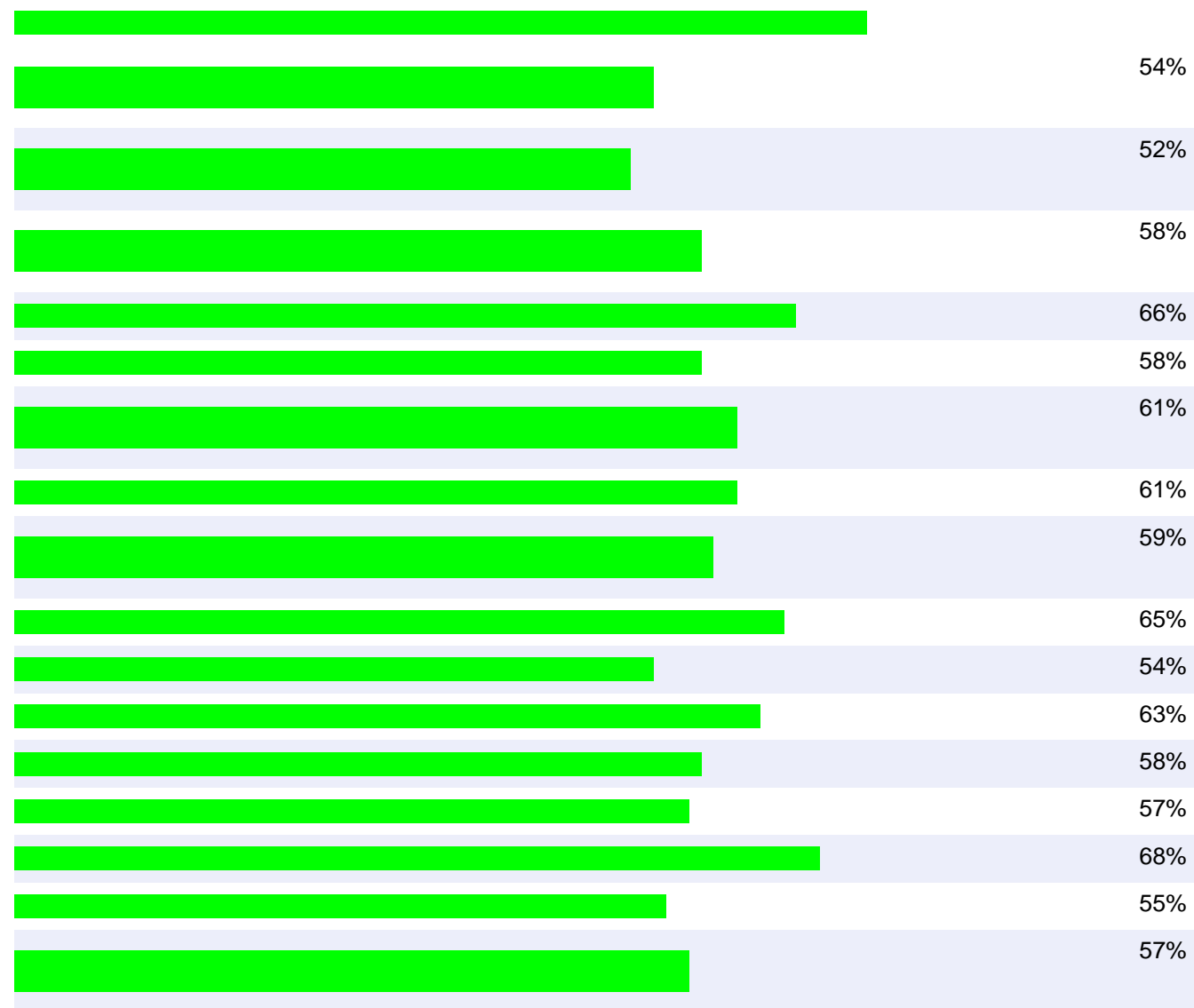
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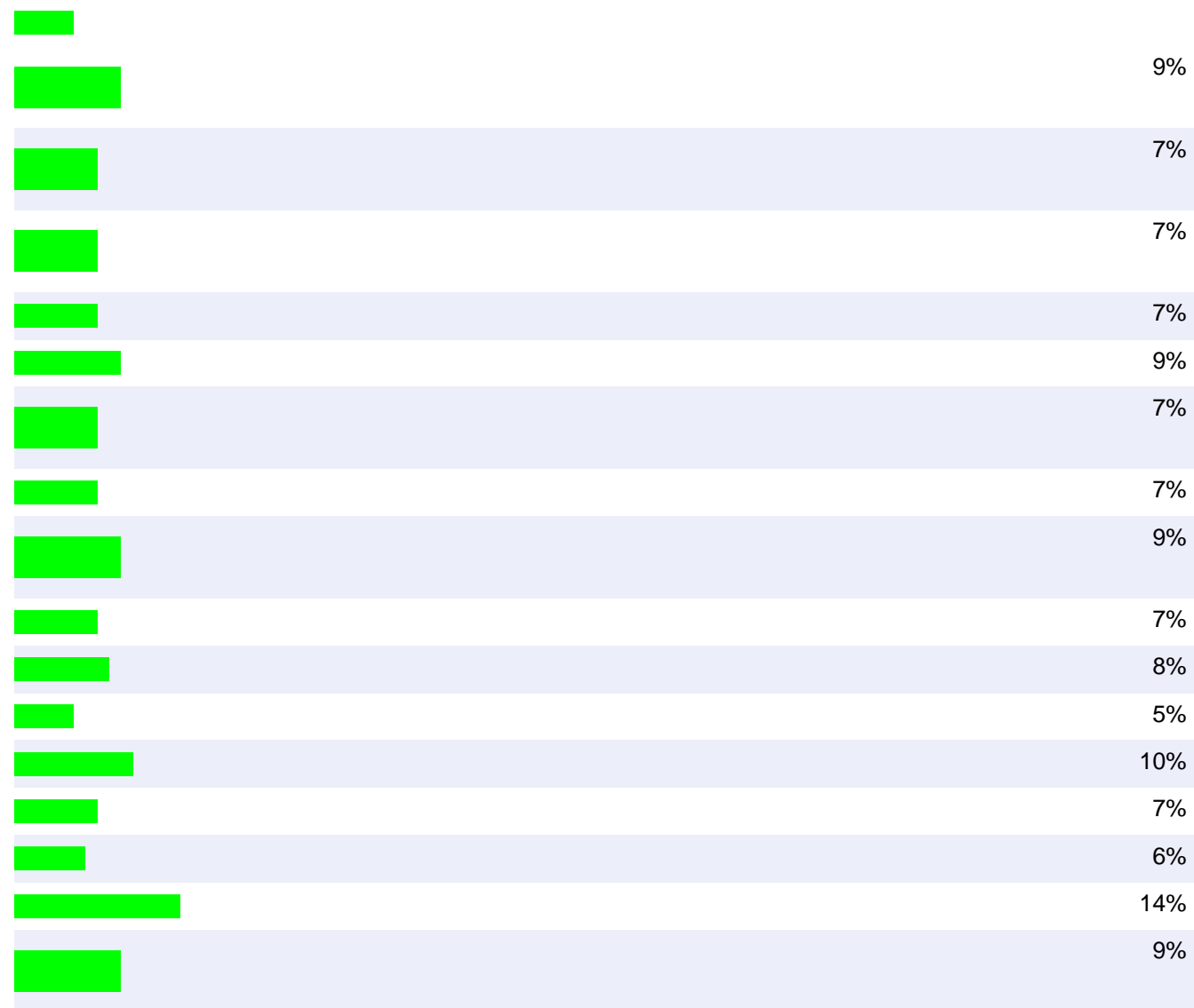
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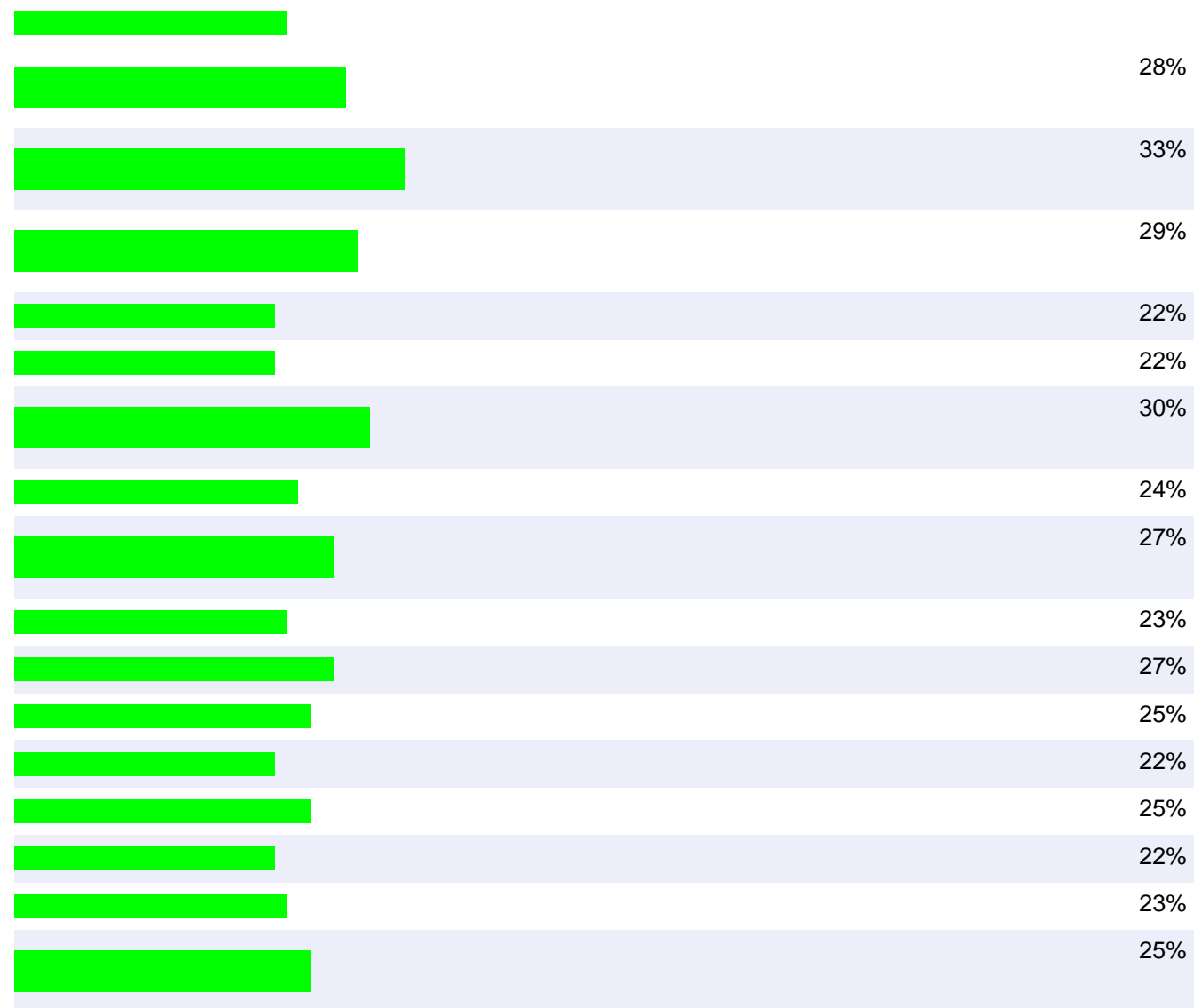
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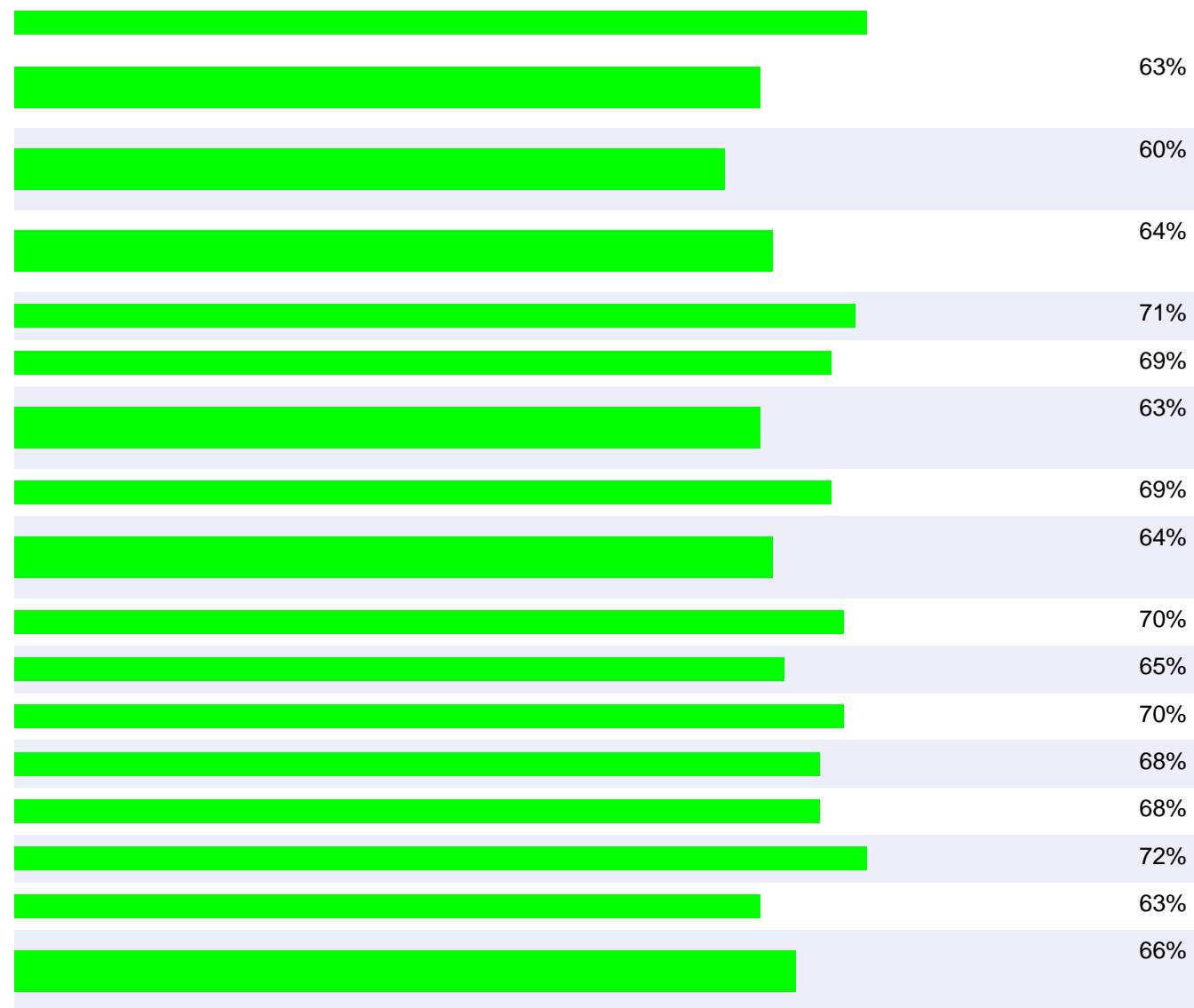
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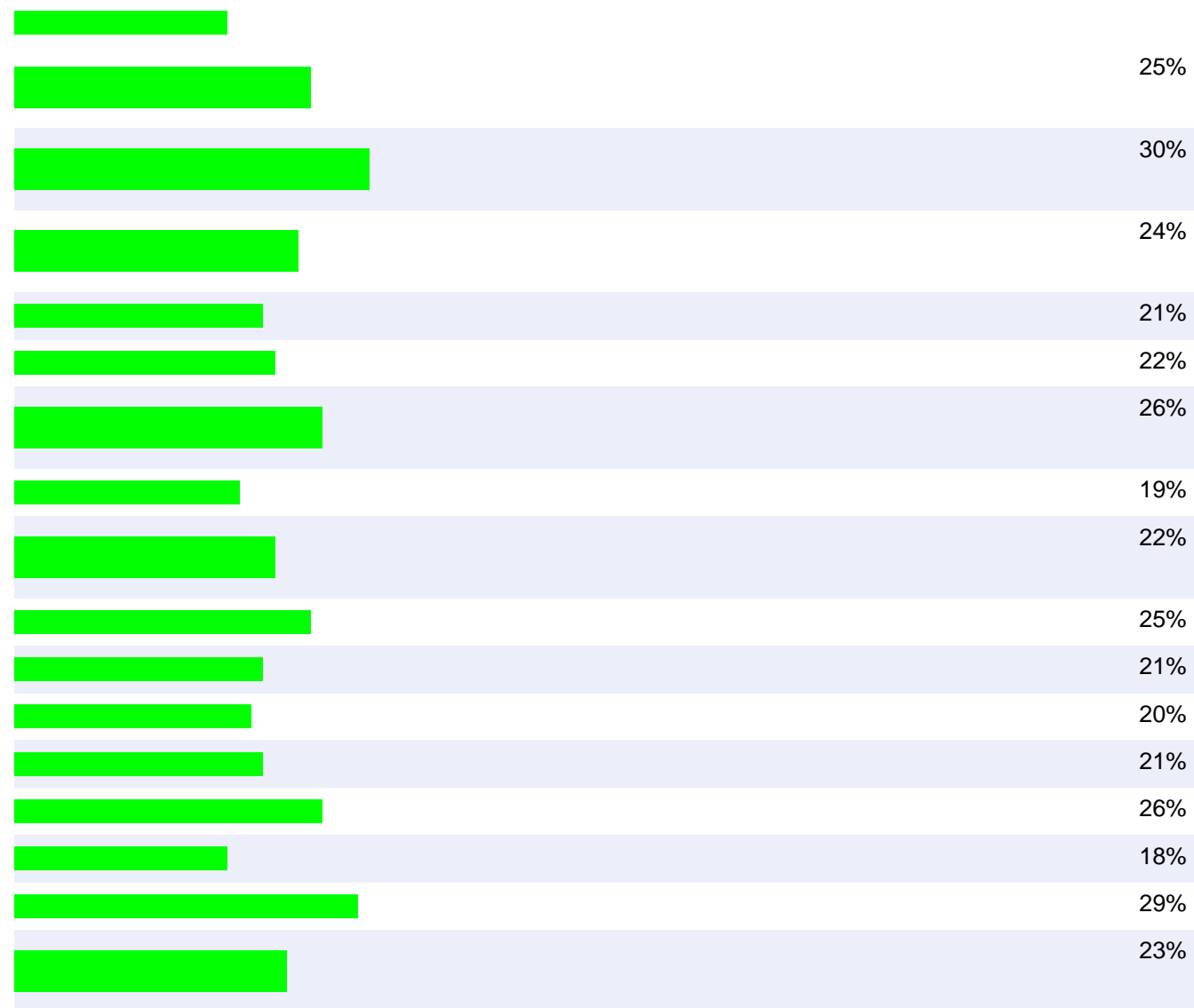
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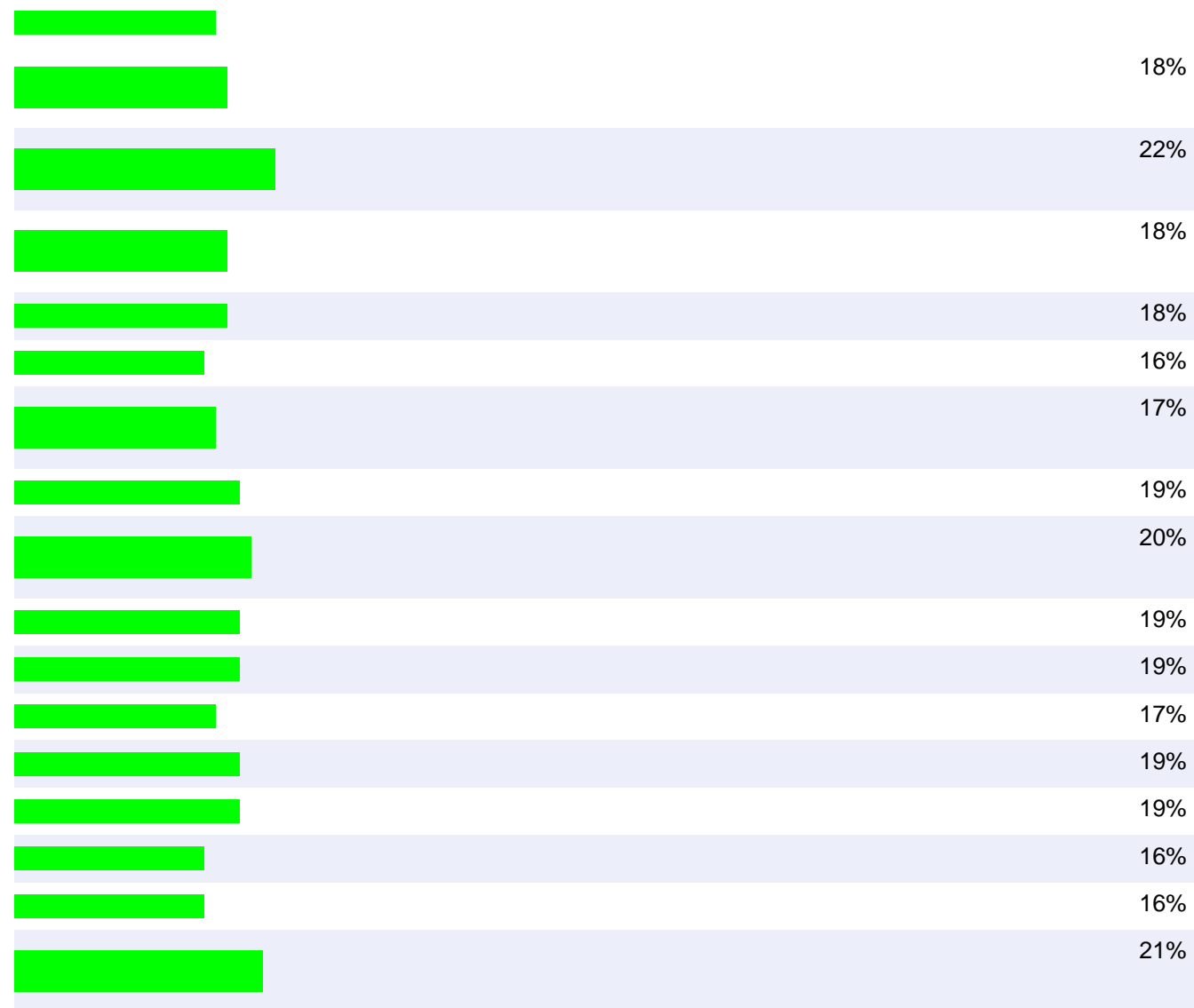
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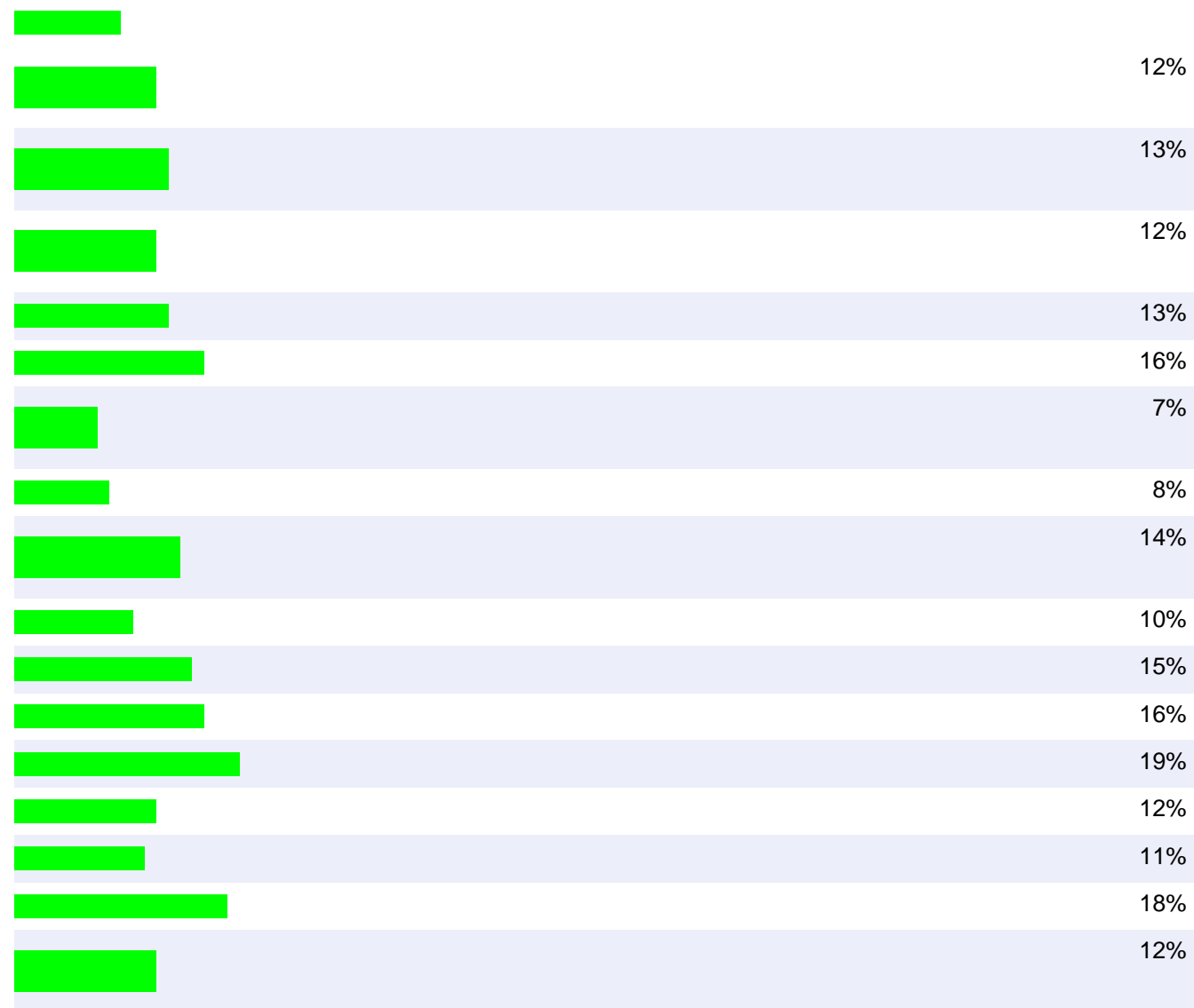
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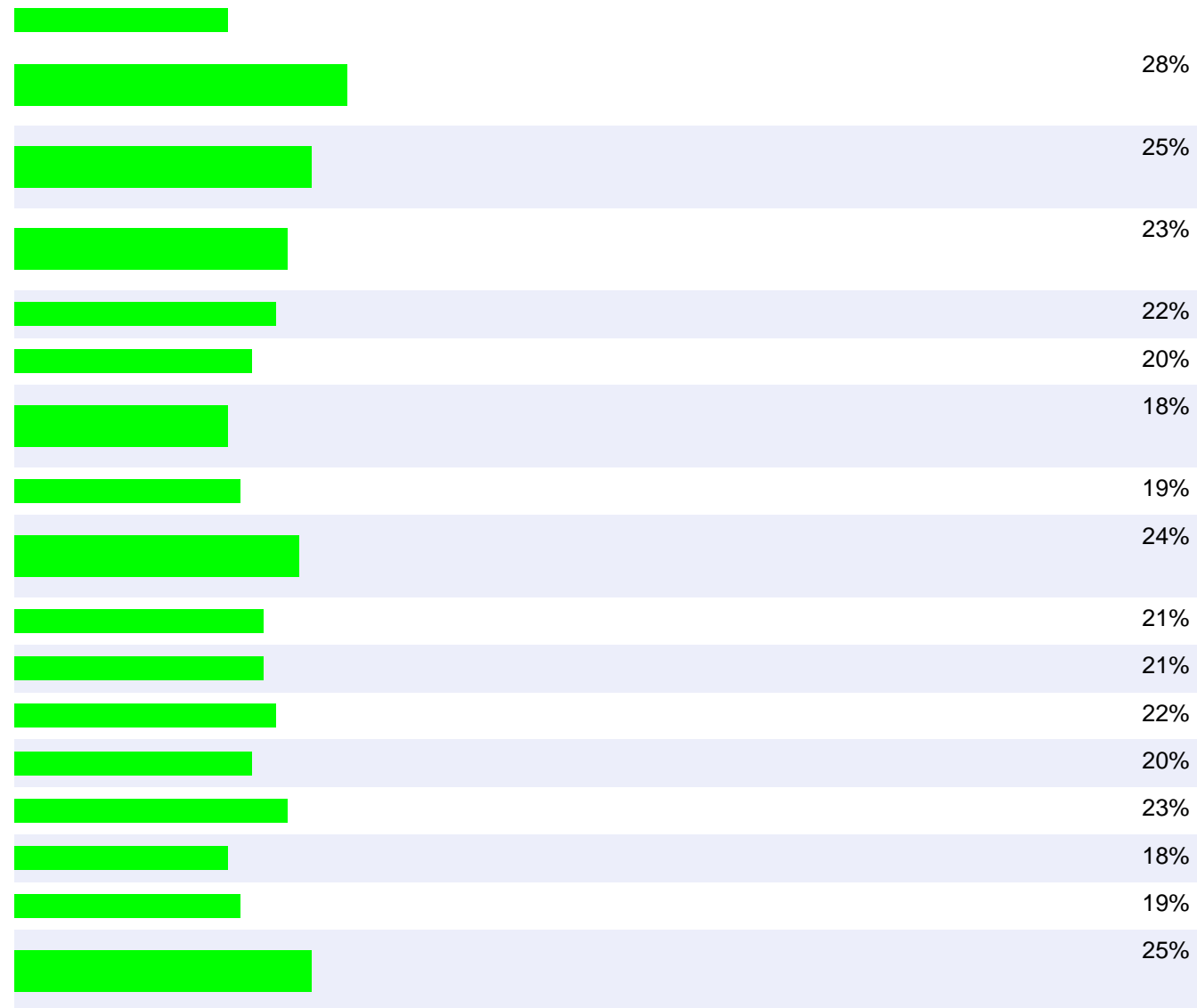
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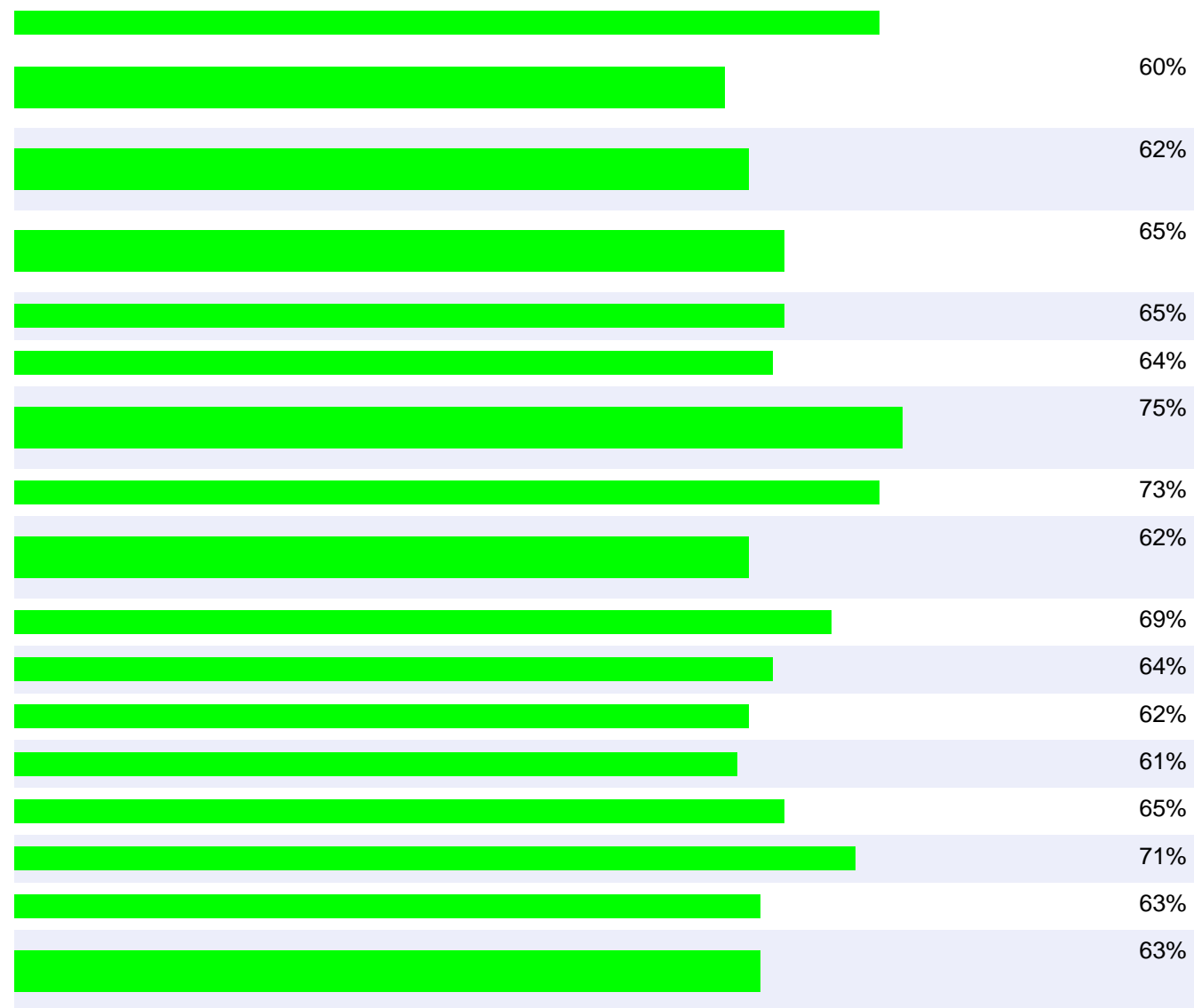
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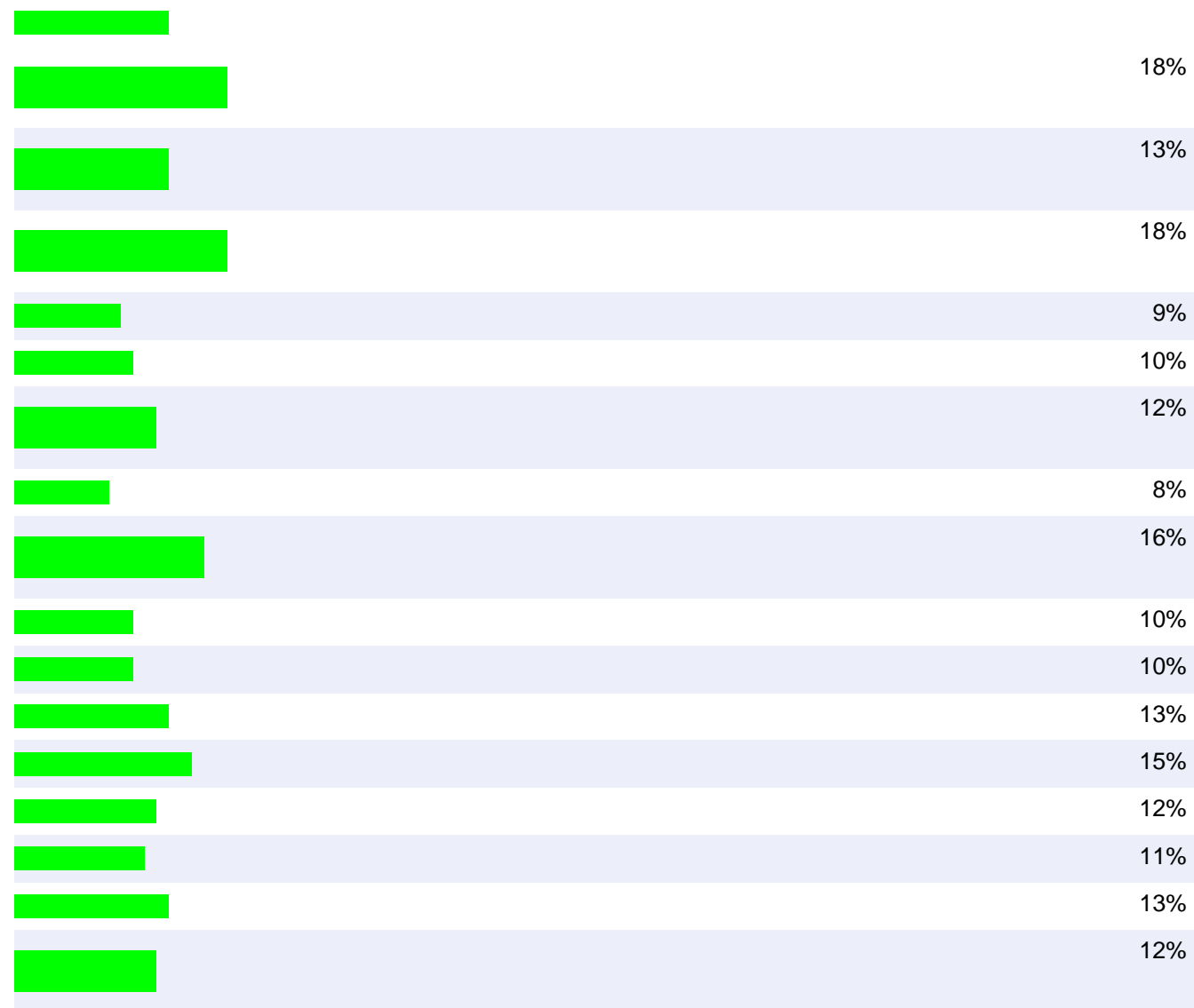
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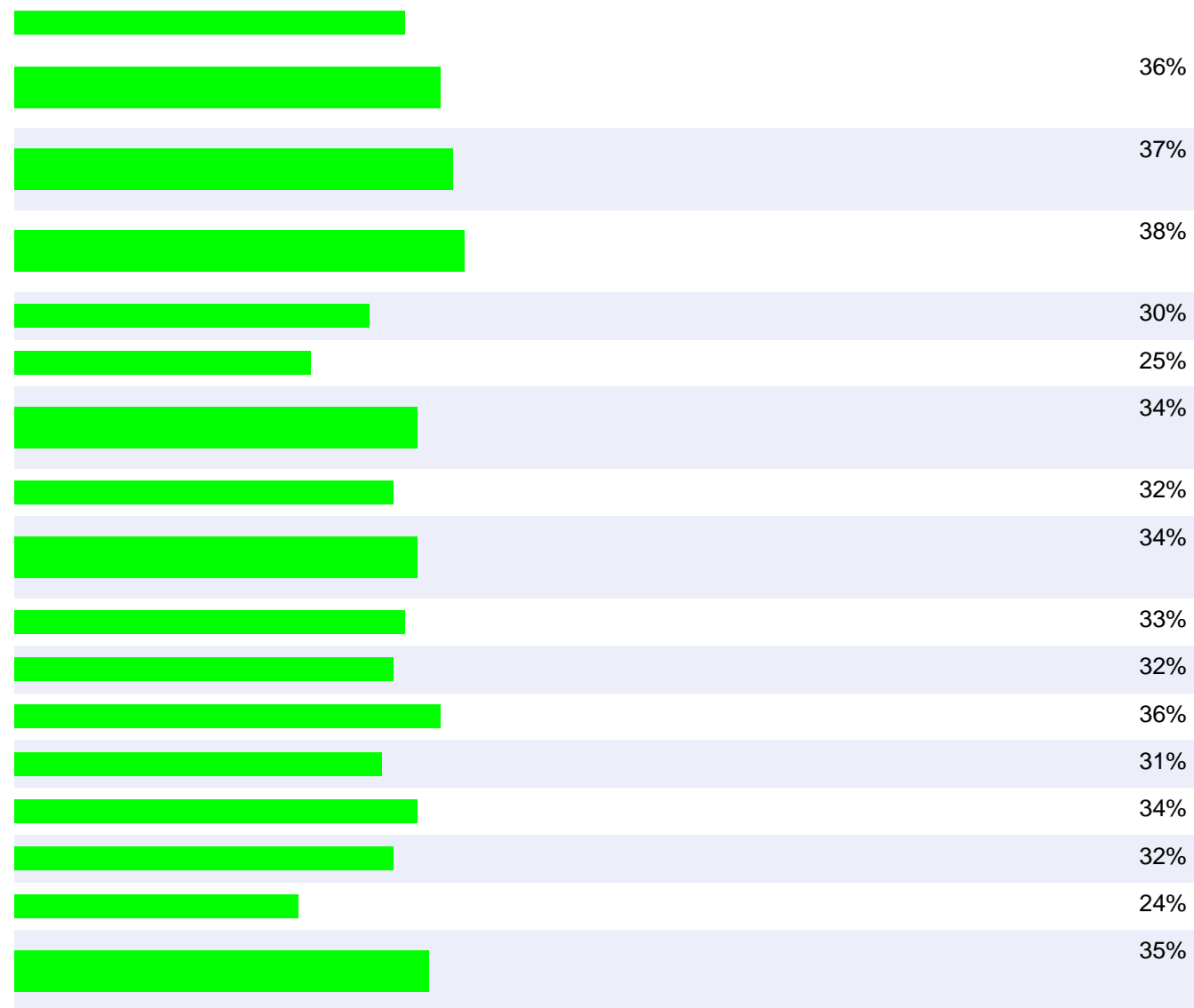
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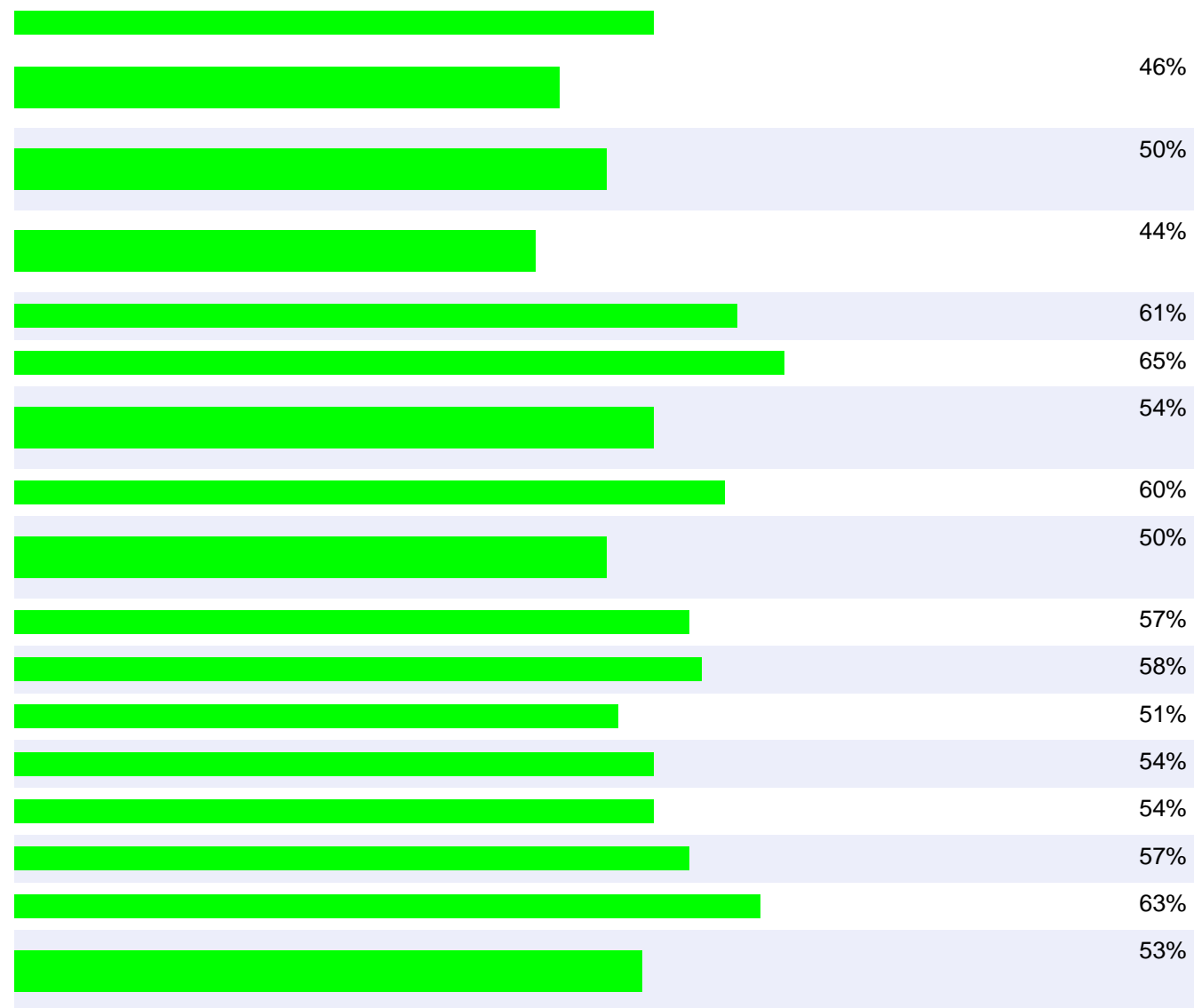
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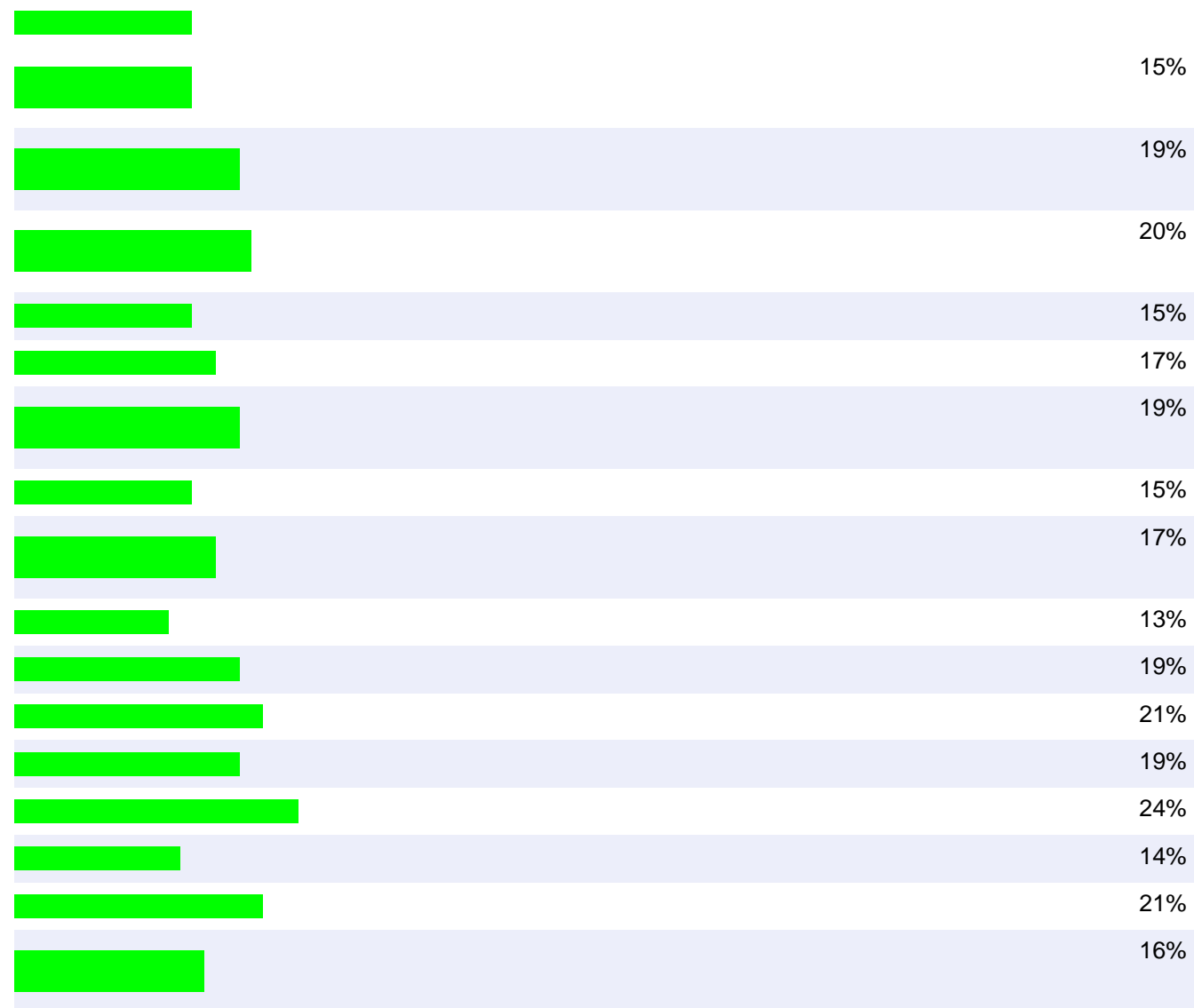
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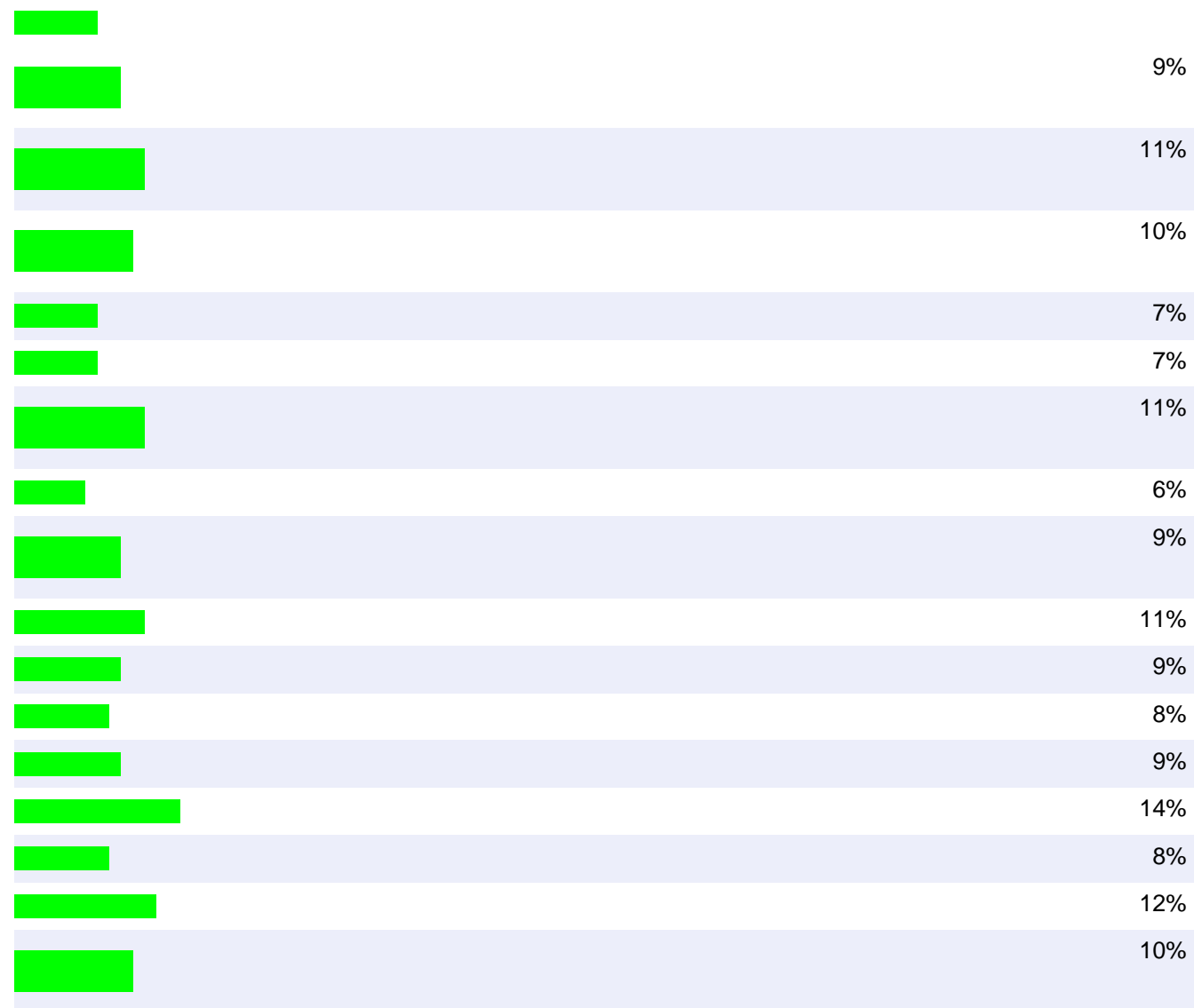
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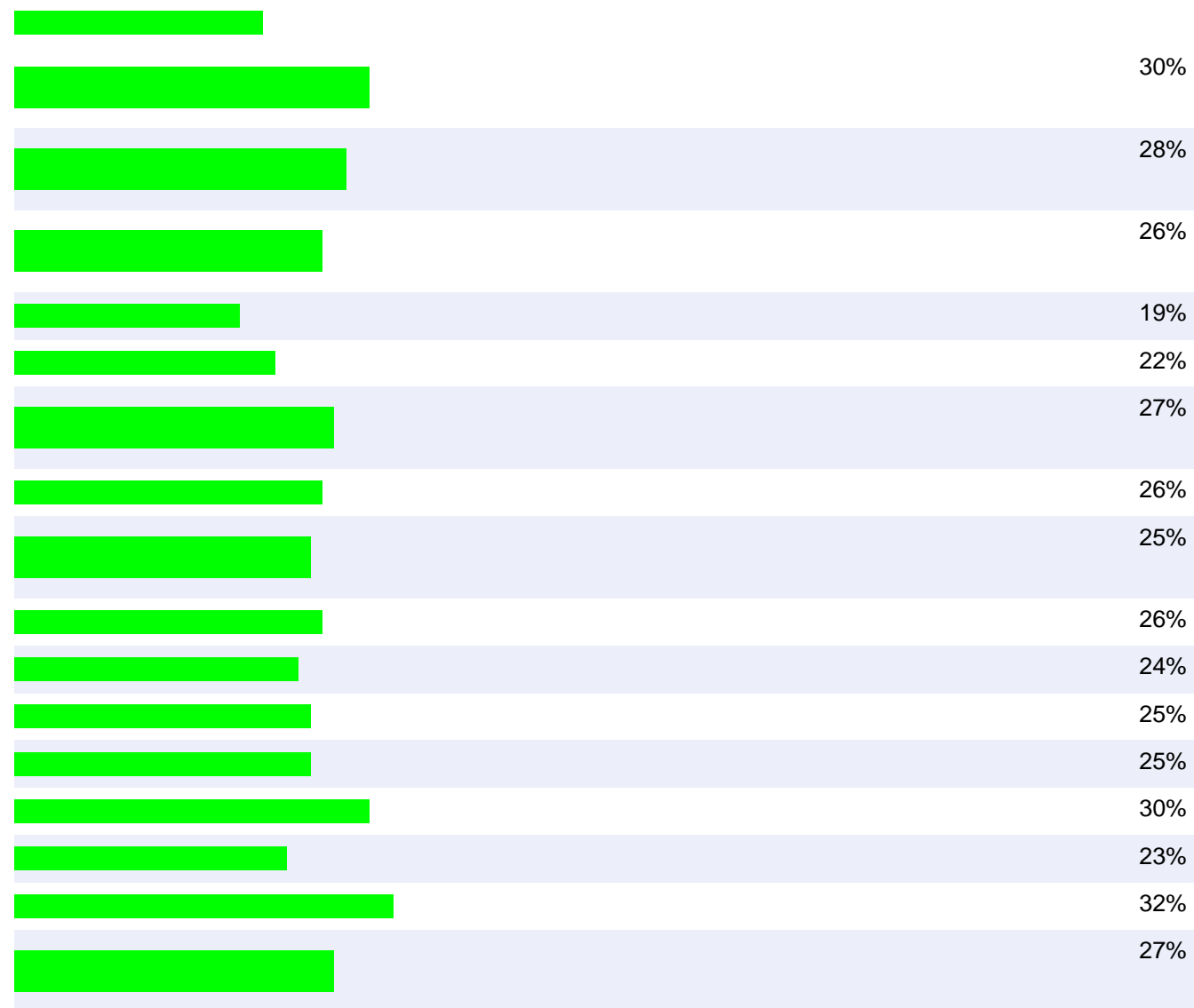
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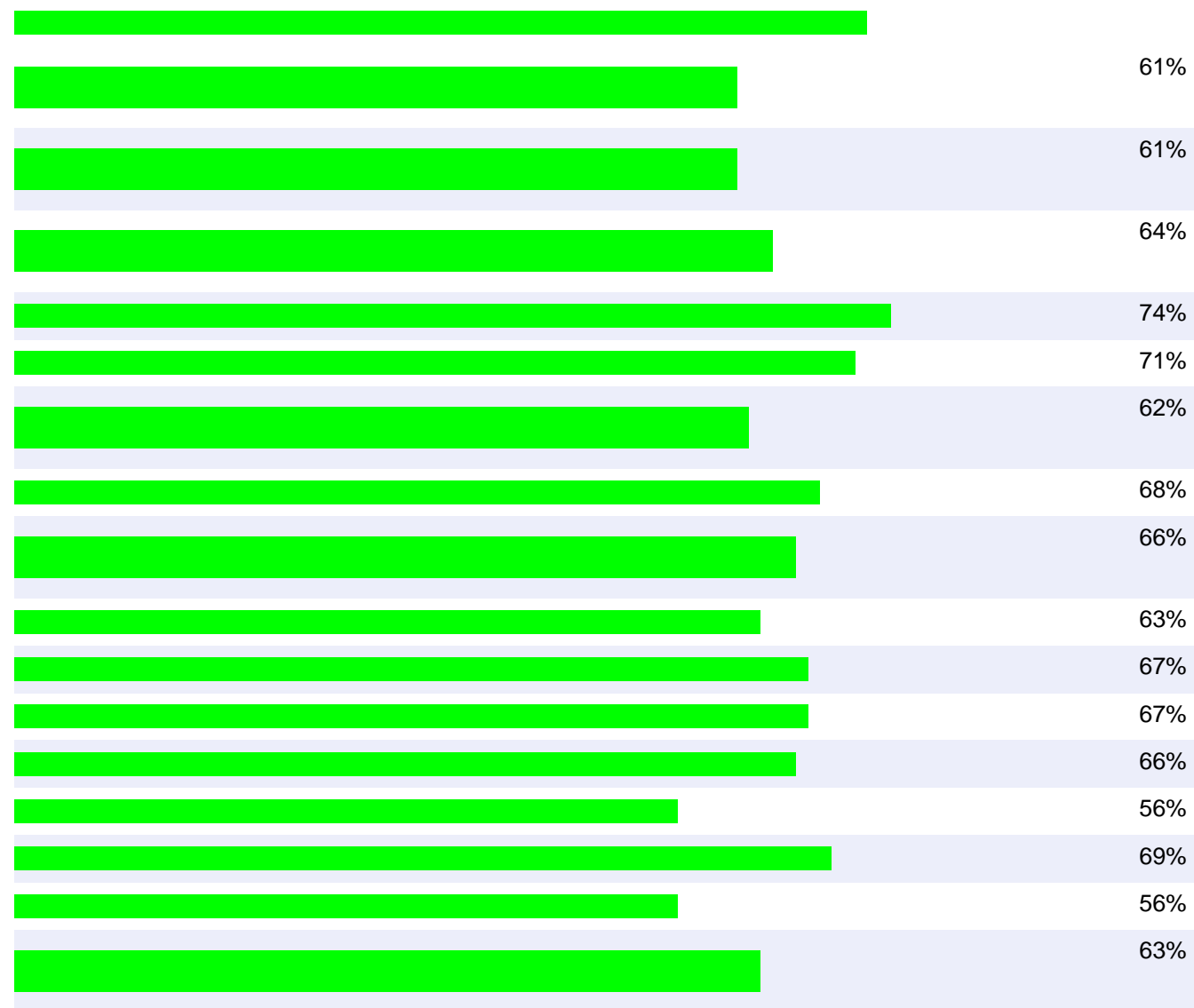
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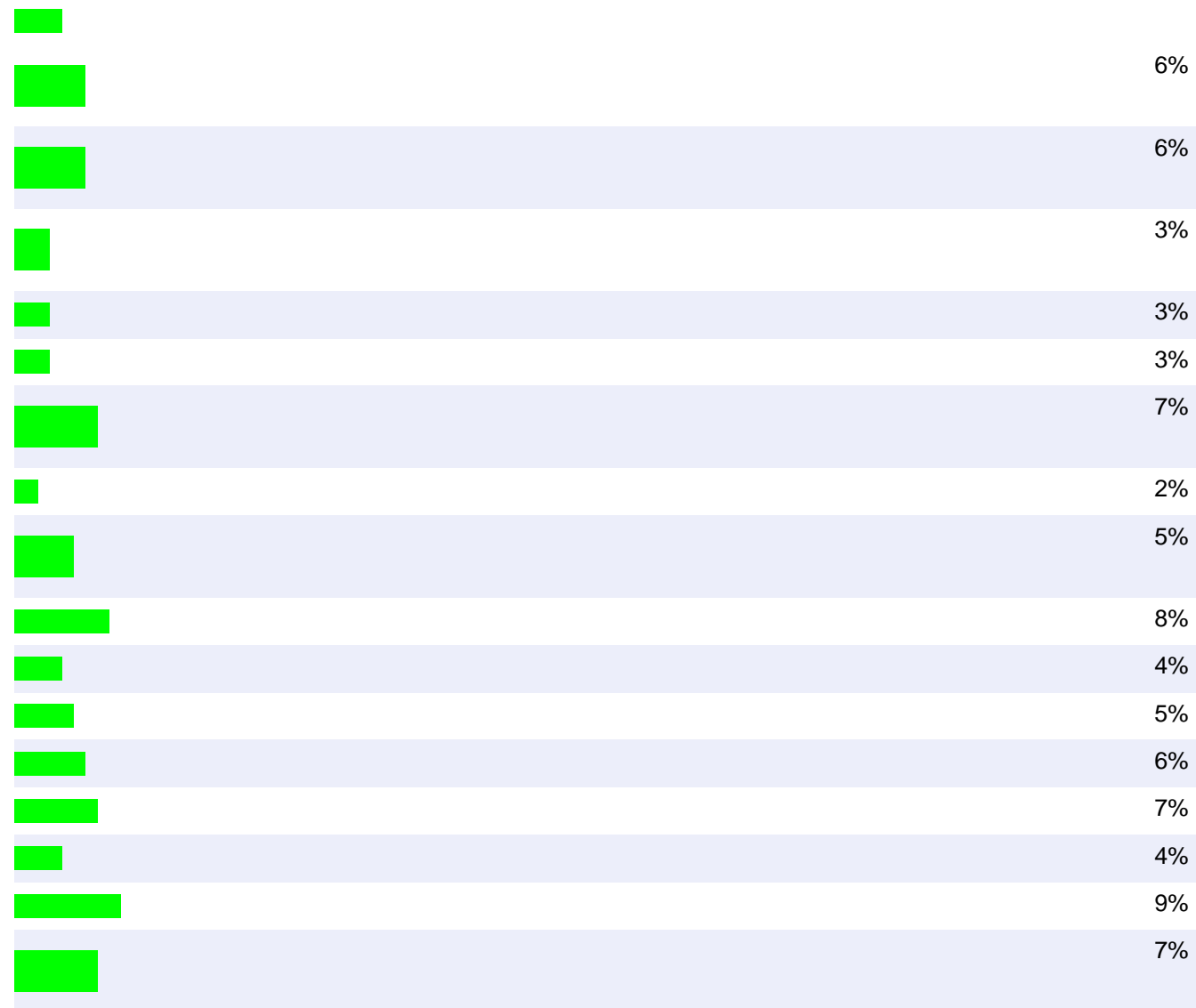
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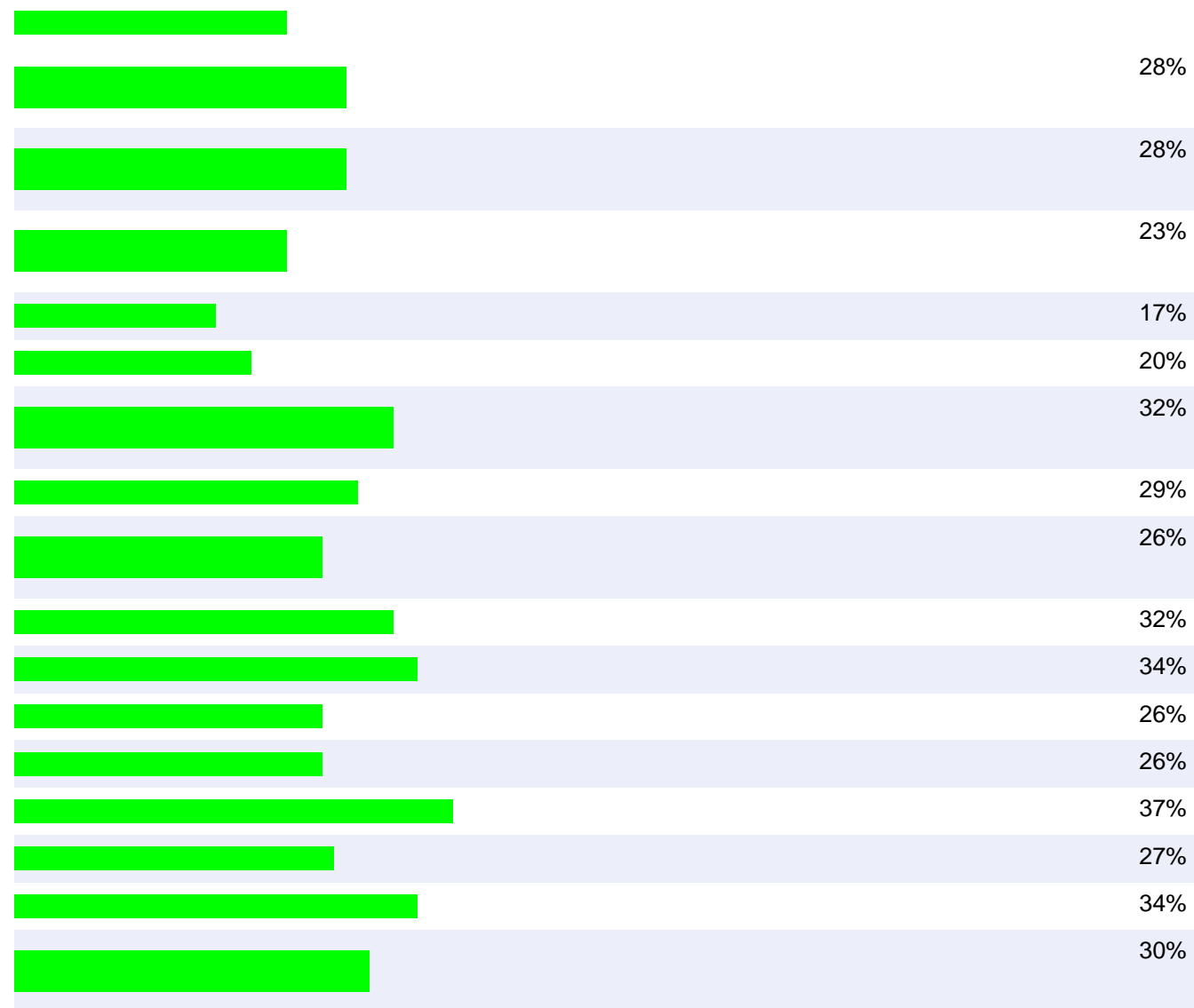
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300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

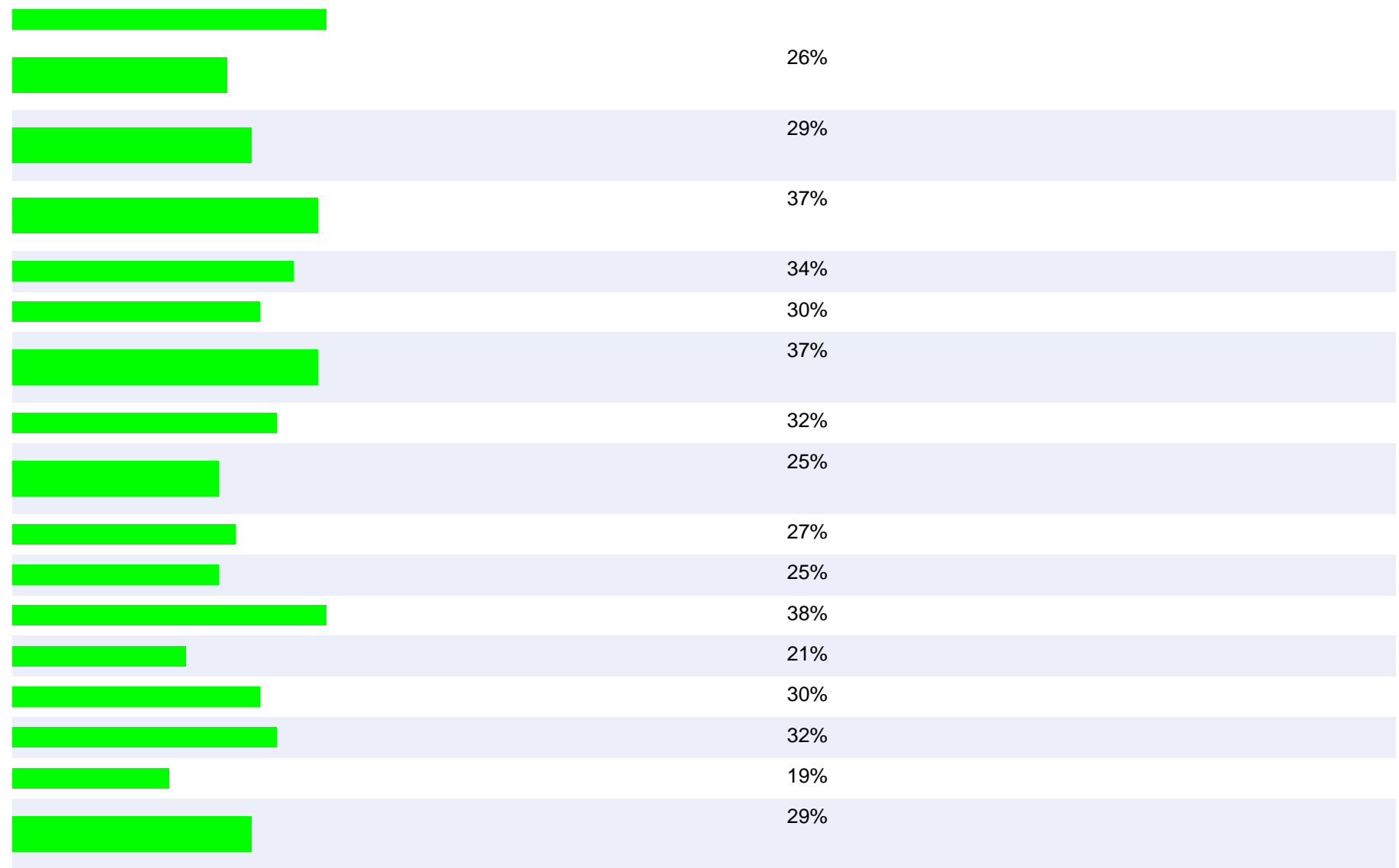
300 or more

300 or more

300 or more

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210040	NORTHWEST HOSPITAL CENTER	5401 OLD COURT RD
210043	BALTIMORE WASHINGTON MEDICAL CENTER	301 HOSPITAL DR
210044	GREATER BALTIMORE MEDICAL CENTER	6701 NORTH CHARLES STREET
210045	EDWARD MCCREADY MEMORIAL HOSPITAL	201 HALL HIGHWAY
210048	HOWARD COUNTY GENERAL HOSPITAL	5755 CEDAR LANE
210049	UPPER CHESAPEAKE MEDICAL CENTER	500 UPPER CHESAPEAKE DRIVE
210051	DOCTORS' COMMUNITY HOSPITAL	8118 GOOD LUCK ROAD
210054	SOUTHERN MARYLAND HOSPITAL CENTER	7503 SURRATTS RD
210055	LAUREL REGIONAL MEDICAL CENTER	7300 VAN DUSEN ROAD
210056	GOOD SAMARITAN HOSPITAL	5601 LOCH RAVEN BLVD
210057	SHADY GROVE ADVENTIST HOSPITAL	9901 MEDICAL CTR DR
210060	FORT WASHINGTON HOSPITAL	11711 LIVINGSTON ROAD
210061	ATLANTIC GENERAL HOSPITAL	9733 HEALTHWAY DRIVE

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RANDALLSTOWN MD

GLEN BURNIE MD

BALTIMORE MD

CRISFIELD MD

COLUMBIA MD

BEL AIR MD

LANHAM MD

CLINTON MD

LAUREL MD

BALTIMORE MD

ROCKVILLE MD

FORT  
WASHINGTON MD

BERLIN MD

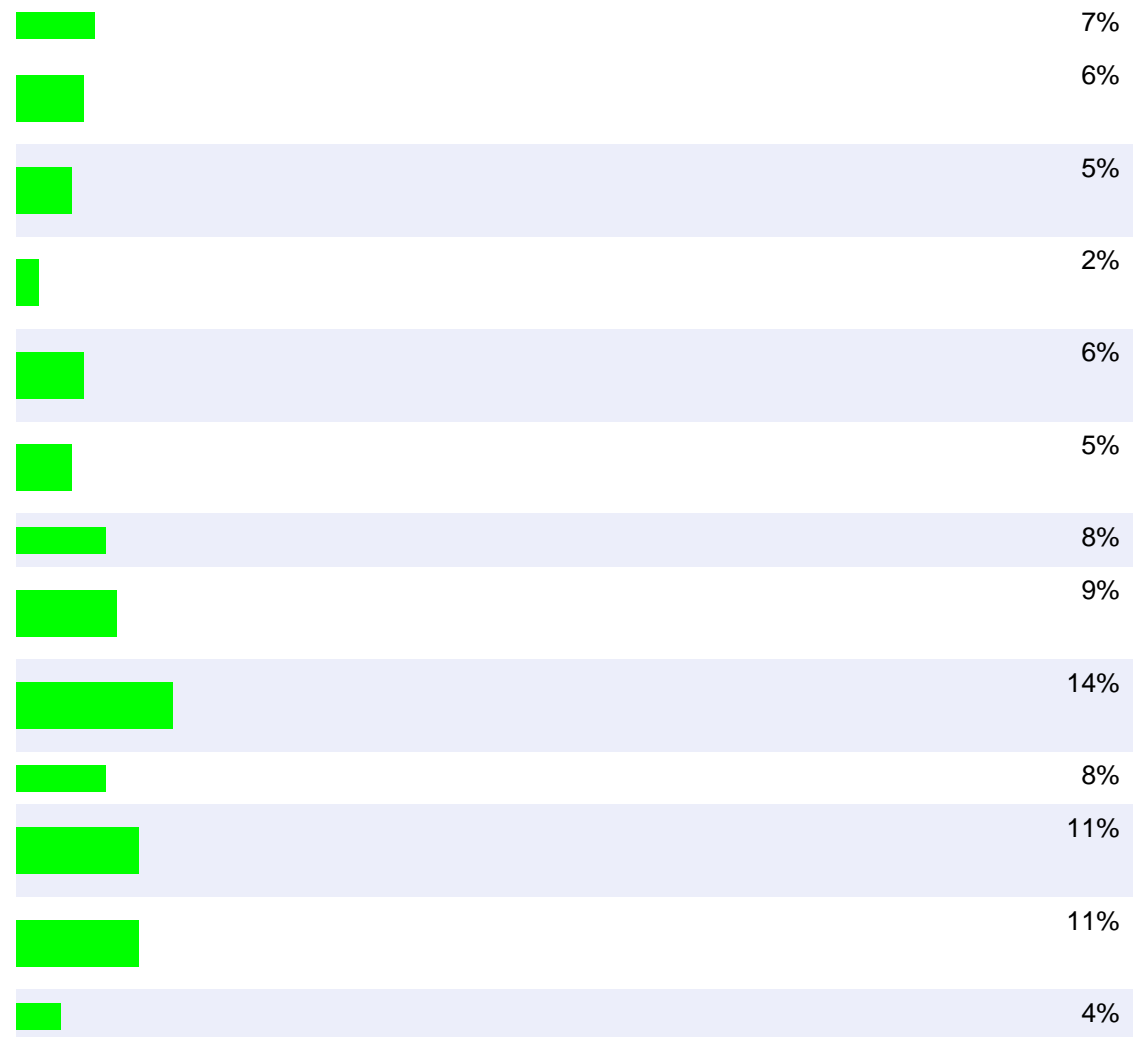
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21133	BALTIMORE	4105215995
21061	ANNE ARUNDEL	4107874400
21204	BALTIMORE	4438492121
21817	SOMERSET	4109683011
21044	HOWARD	4107407710
21014	HARFORD	4436433303
20706	PRINCE GEORGES	3015528085
20735	PRINCE GEORGES	3018774530
20707	PRINCE GEORGES	3014977953
21239	BALTIMORE CITY	4434443902
20850	MONTGOMERY	2408266472
20744	PRINCE GEORGES	3012927000
21811	WORCESTER	4106419601

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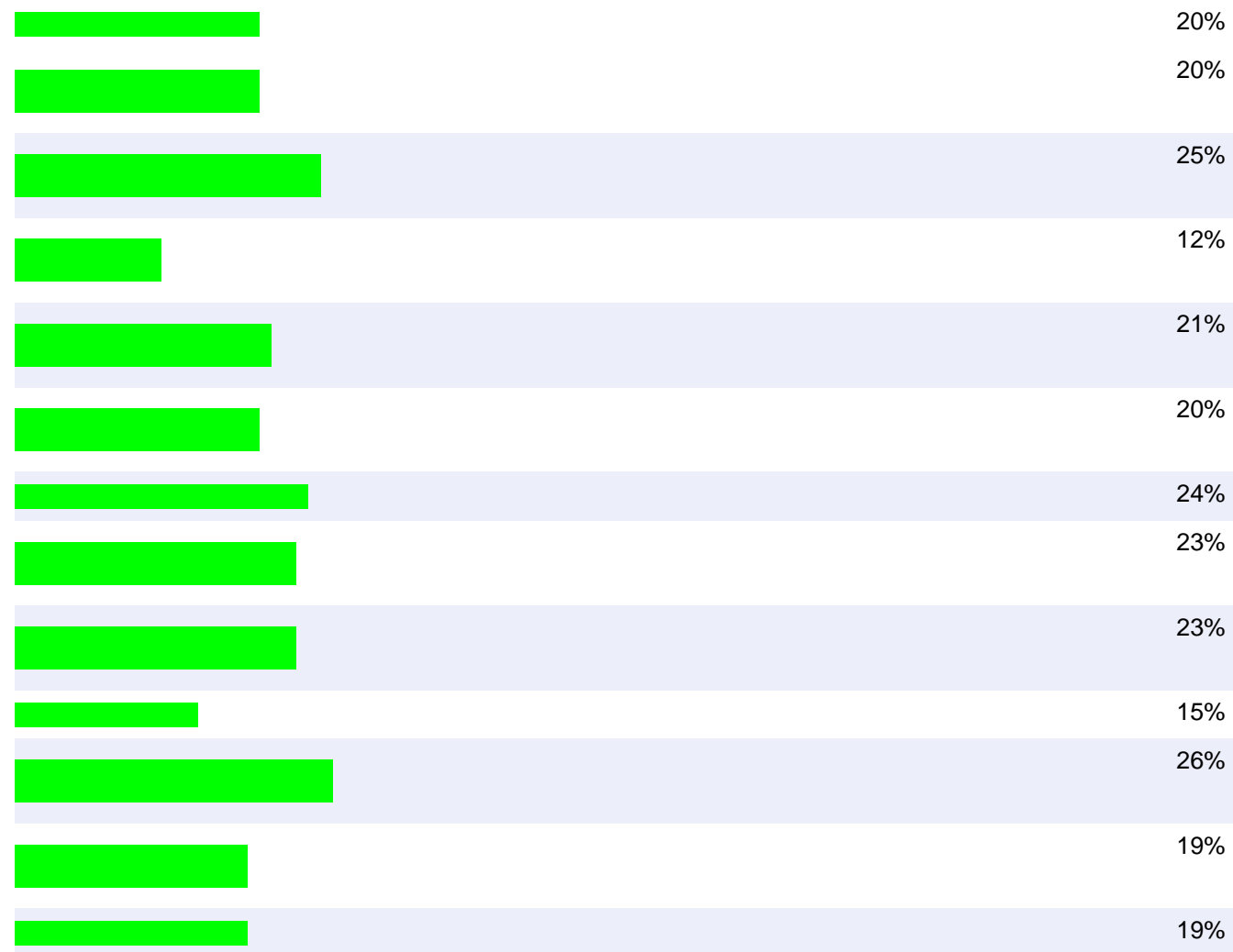
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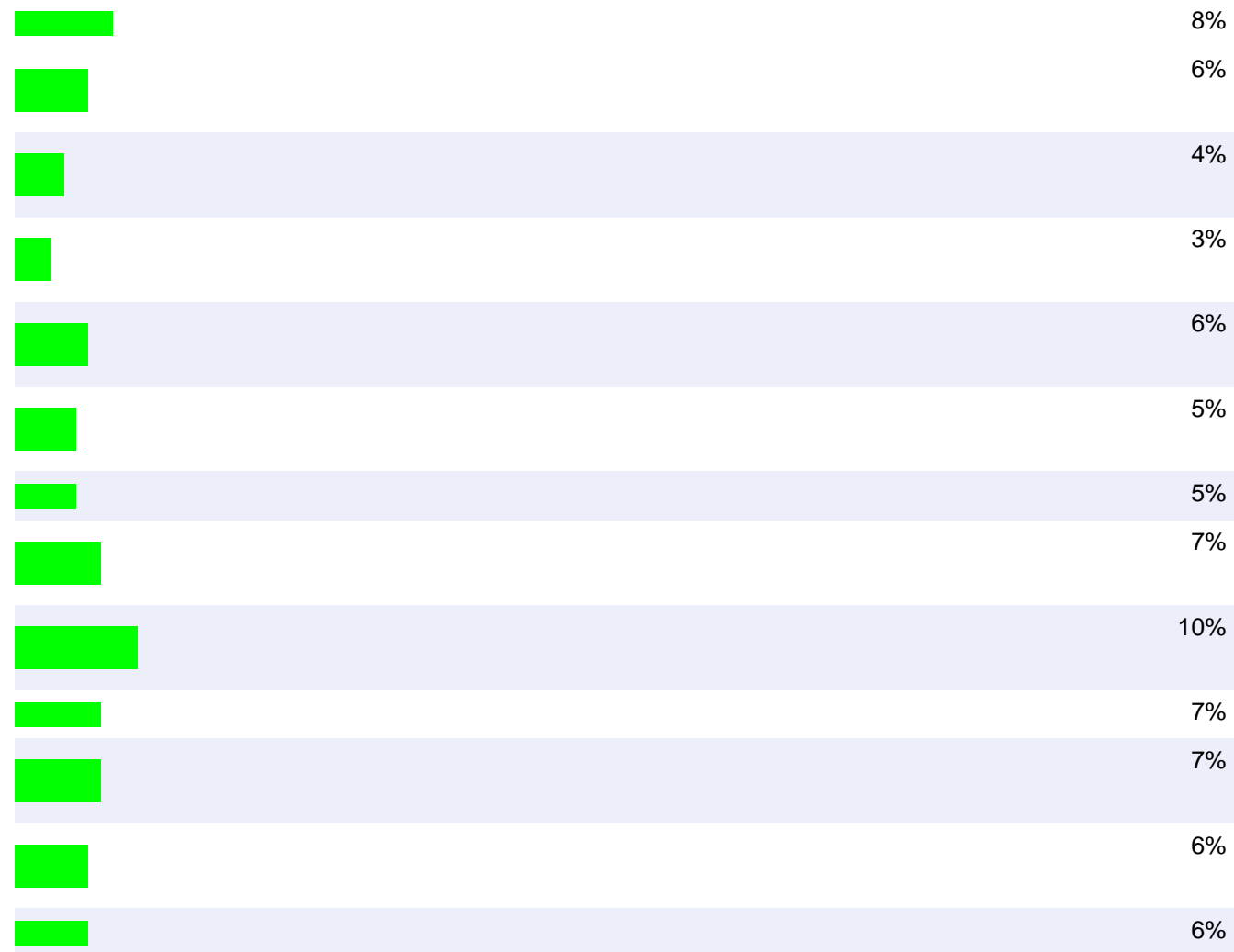
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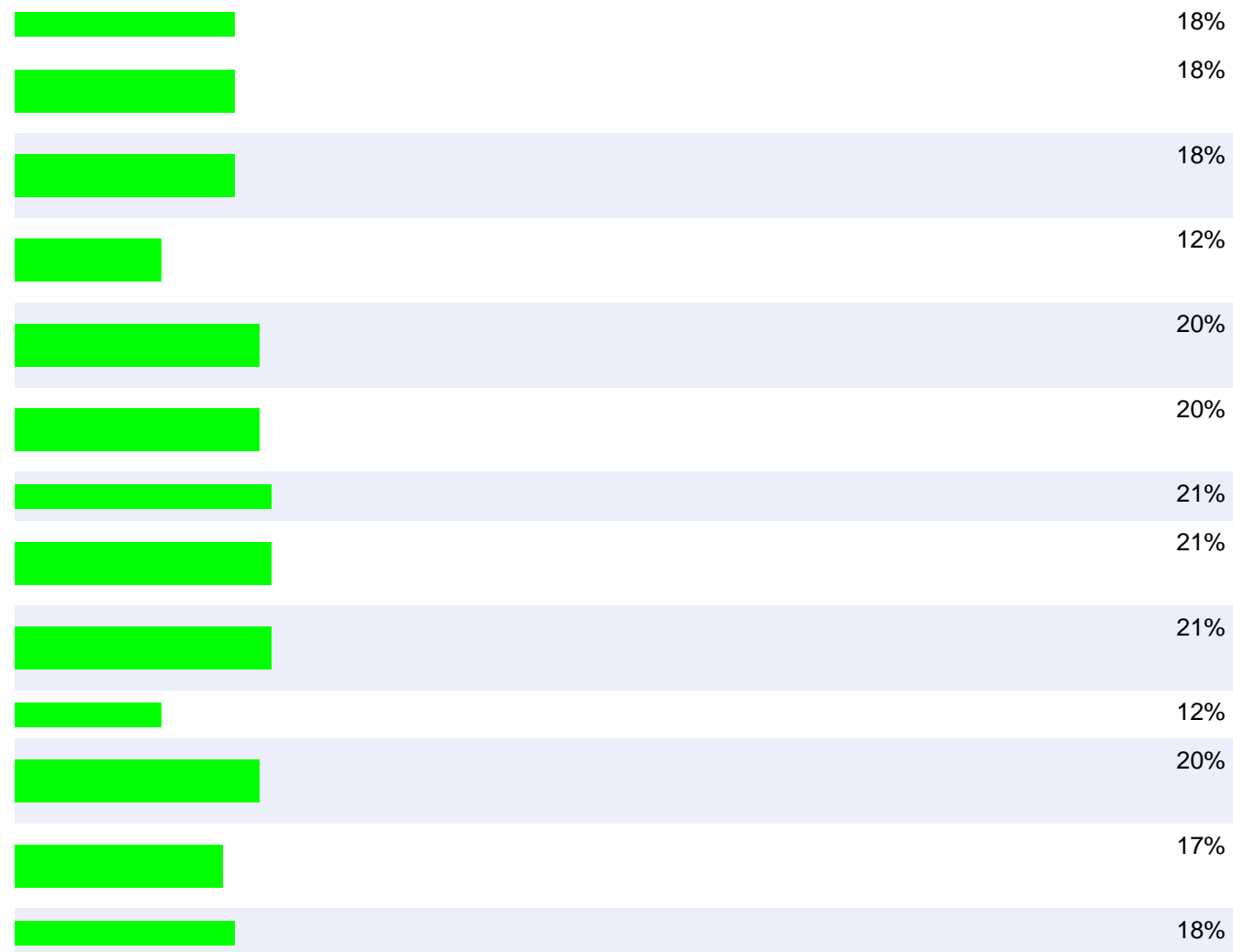
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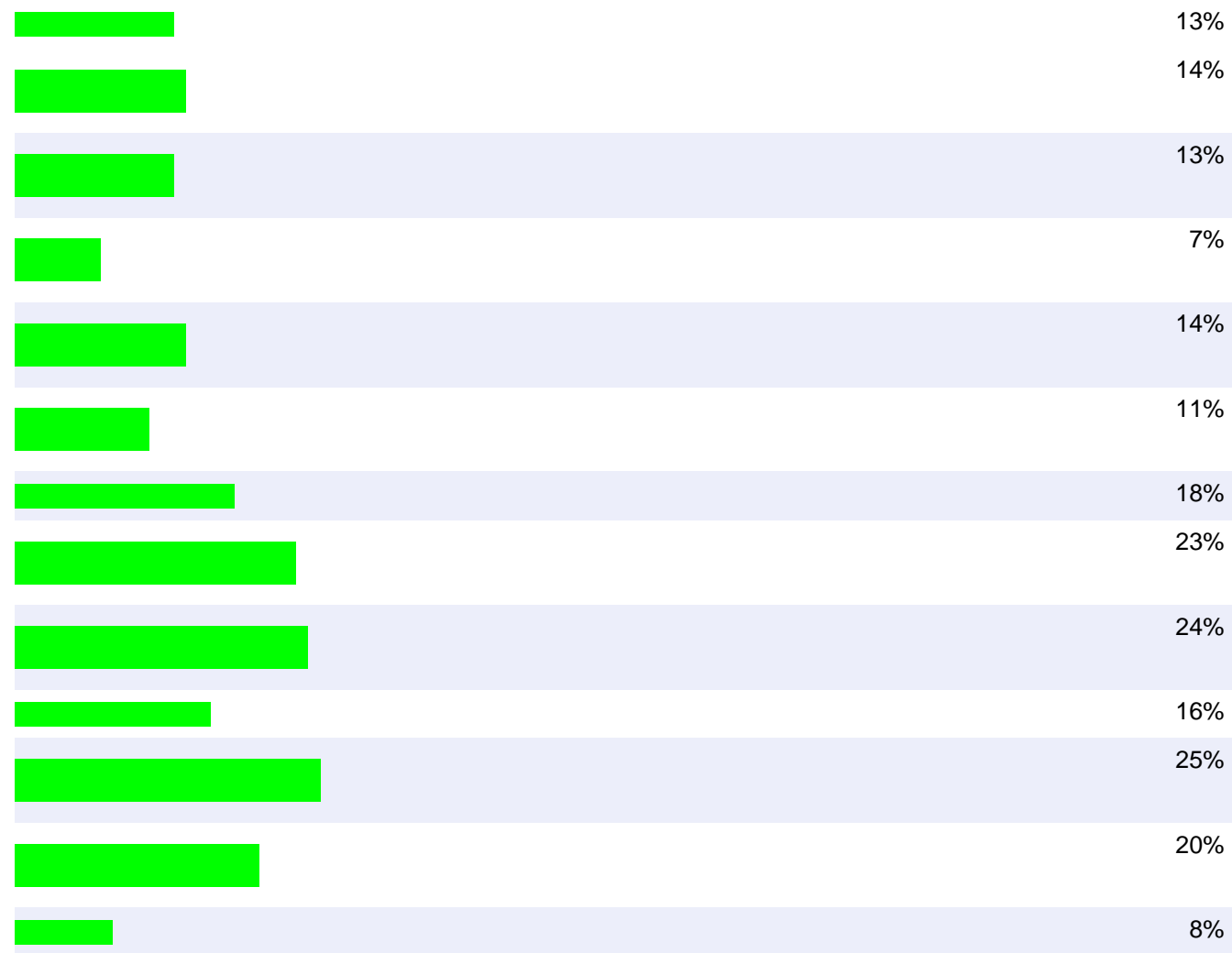
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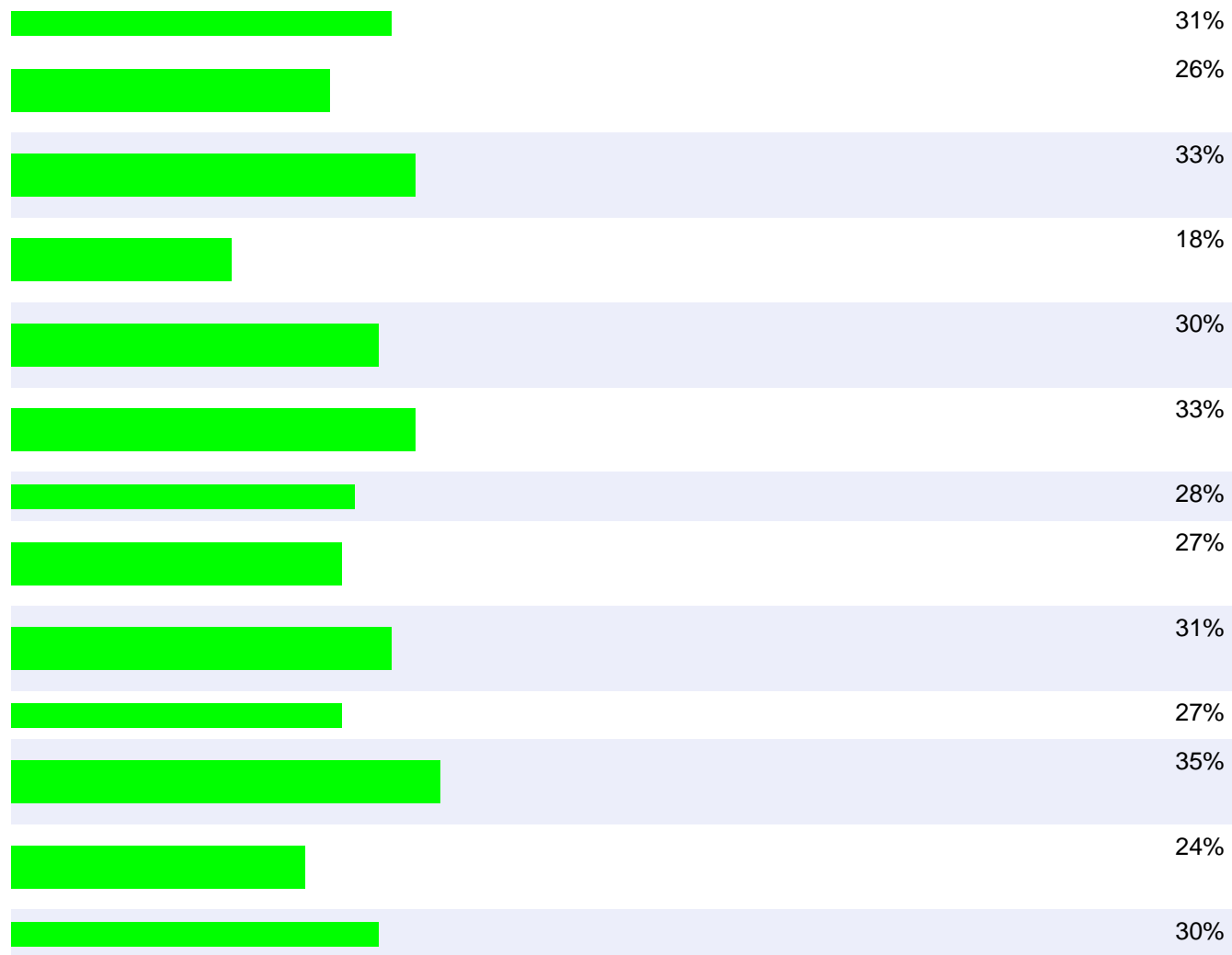
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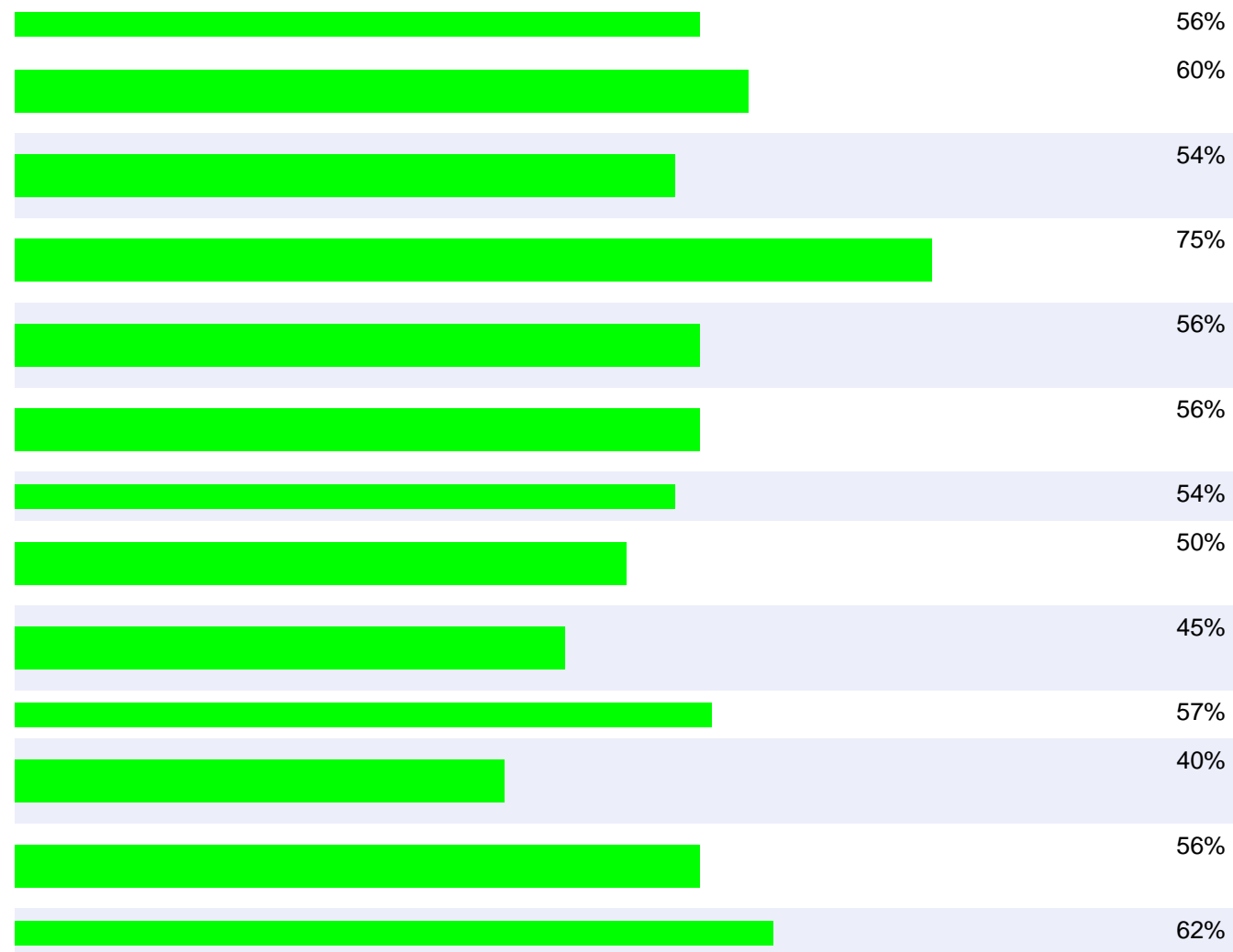
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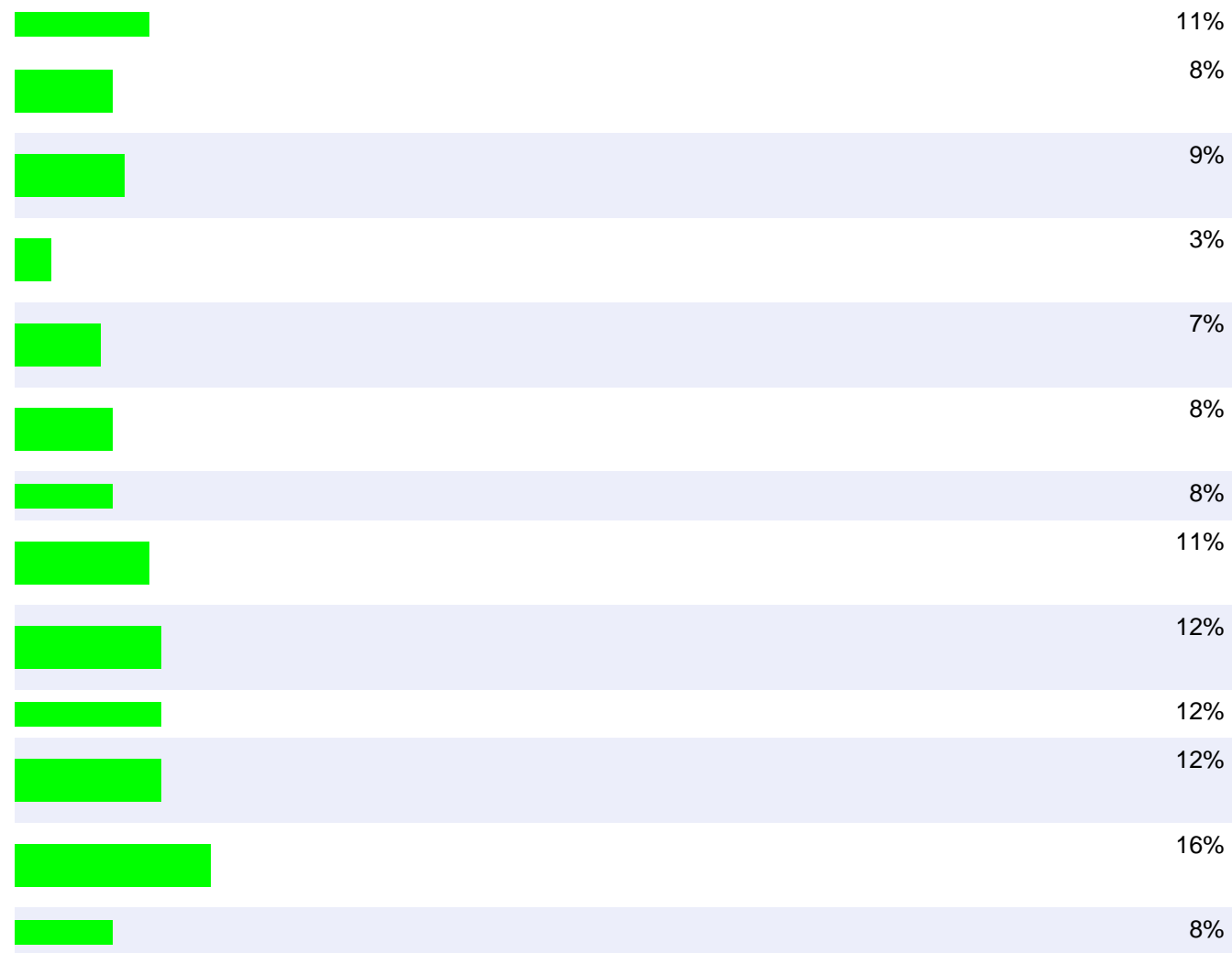
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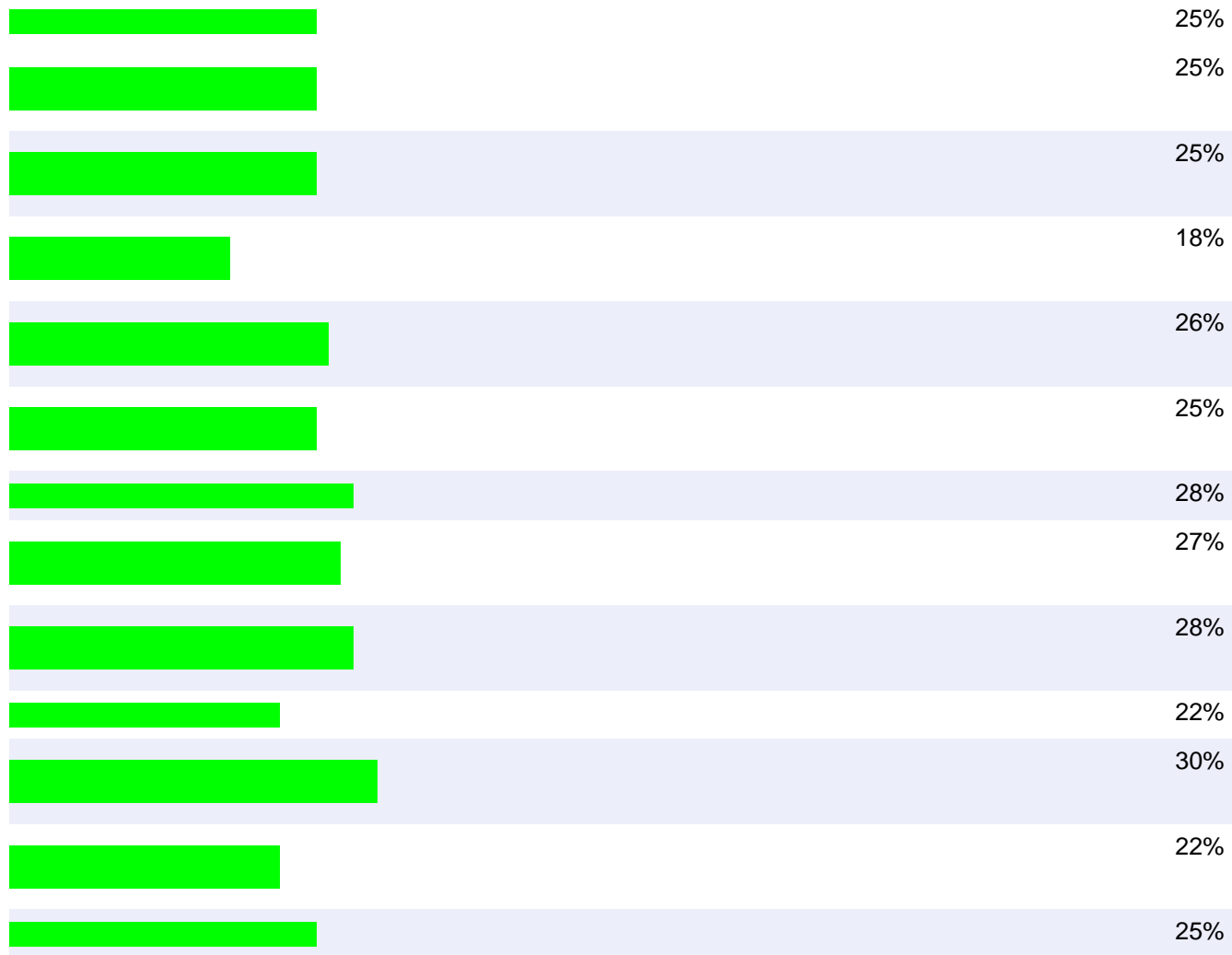
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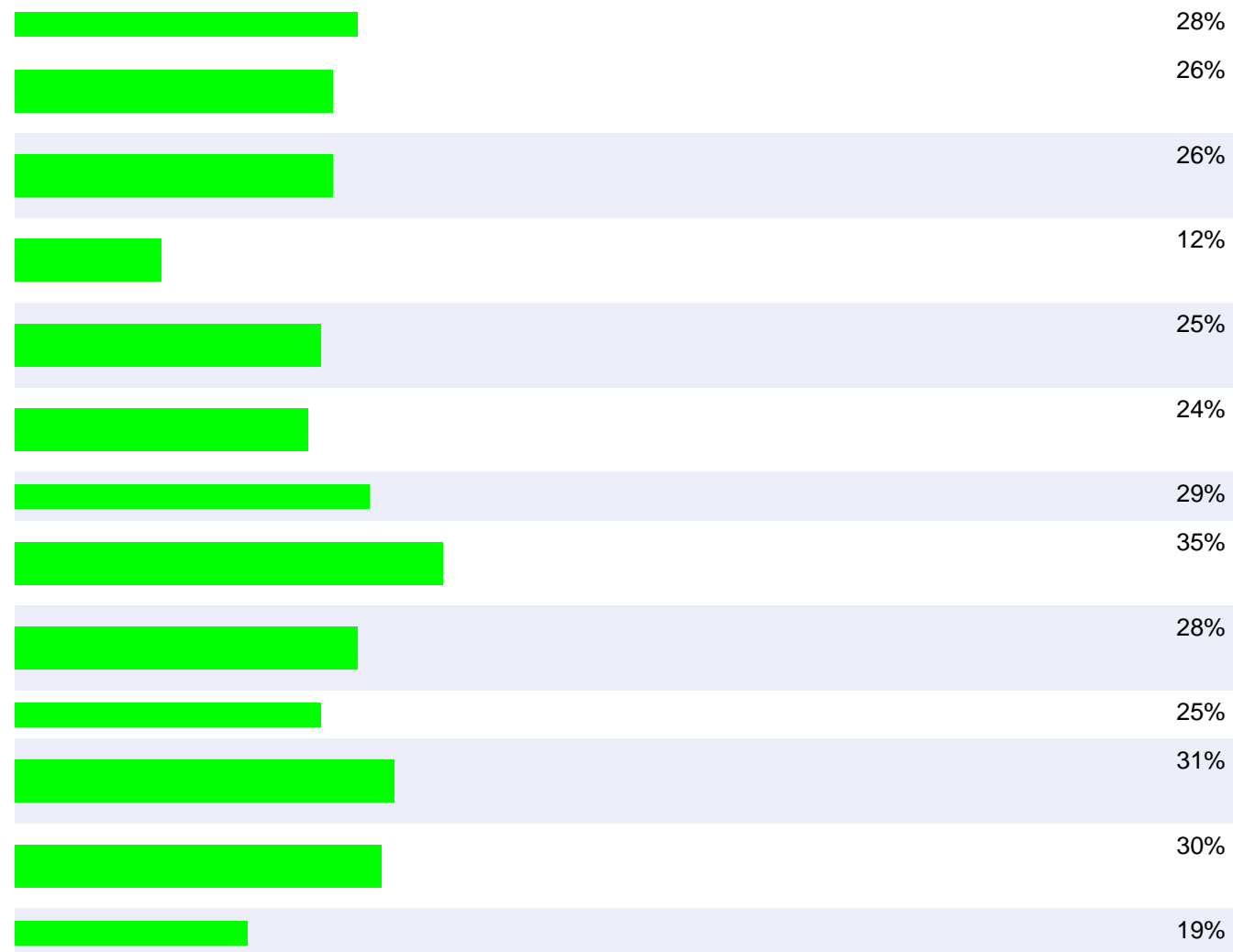
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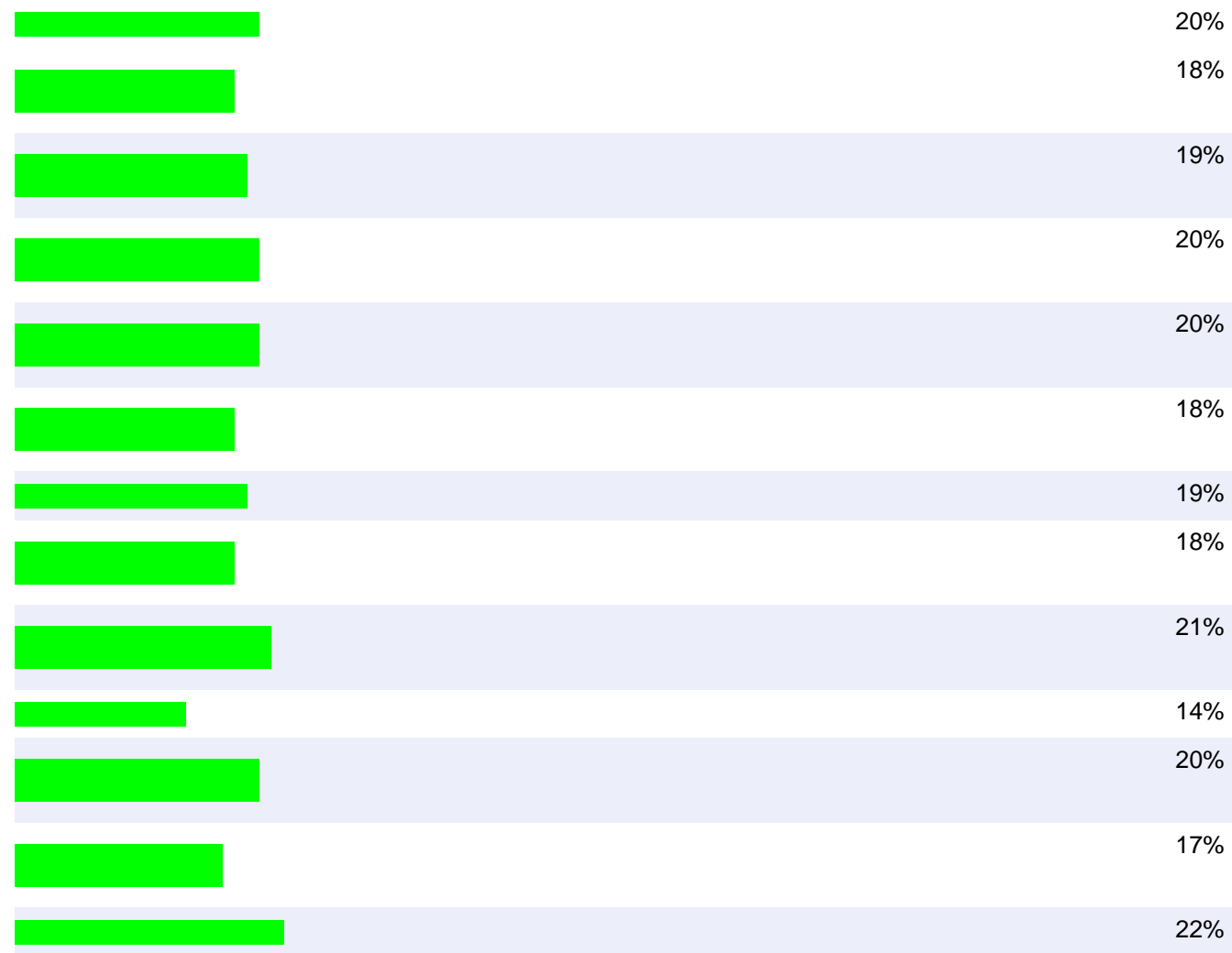
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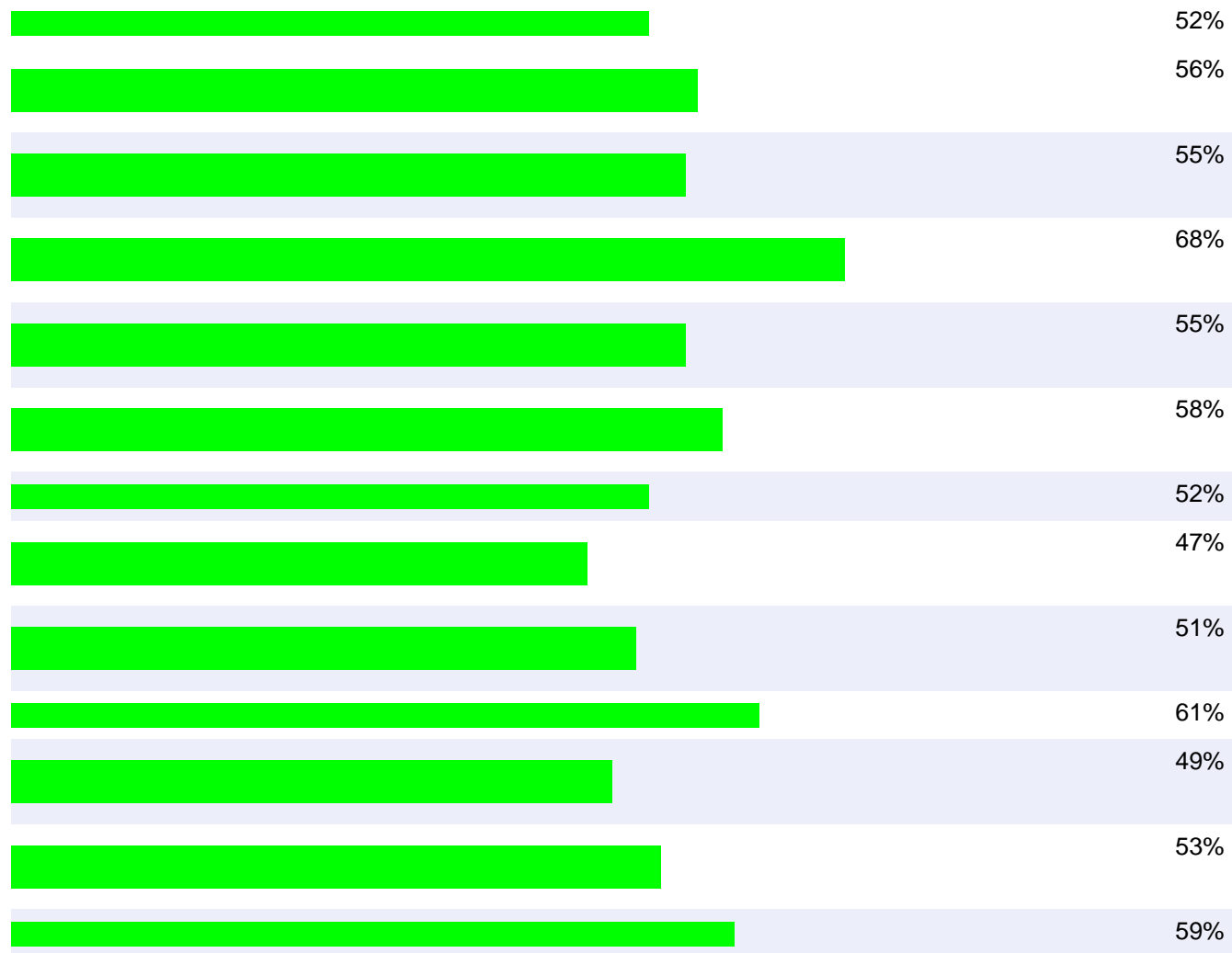
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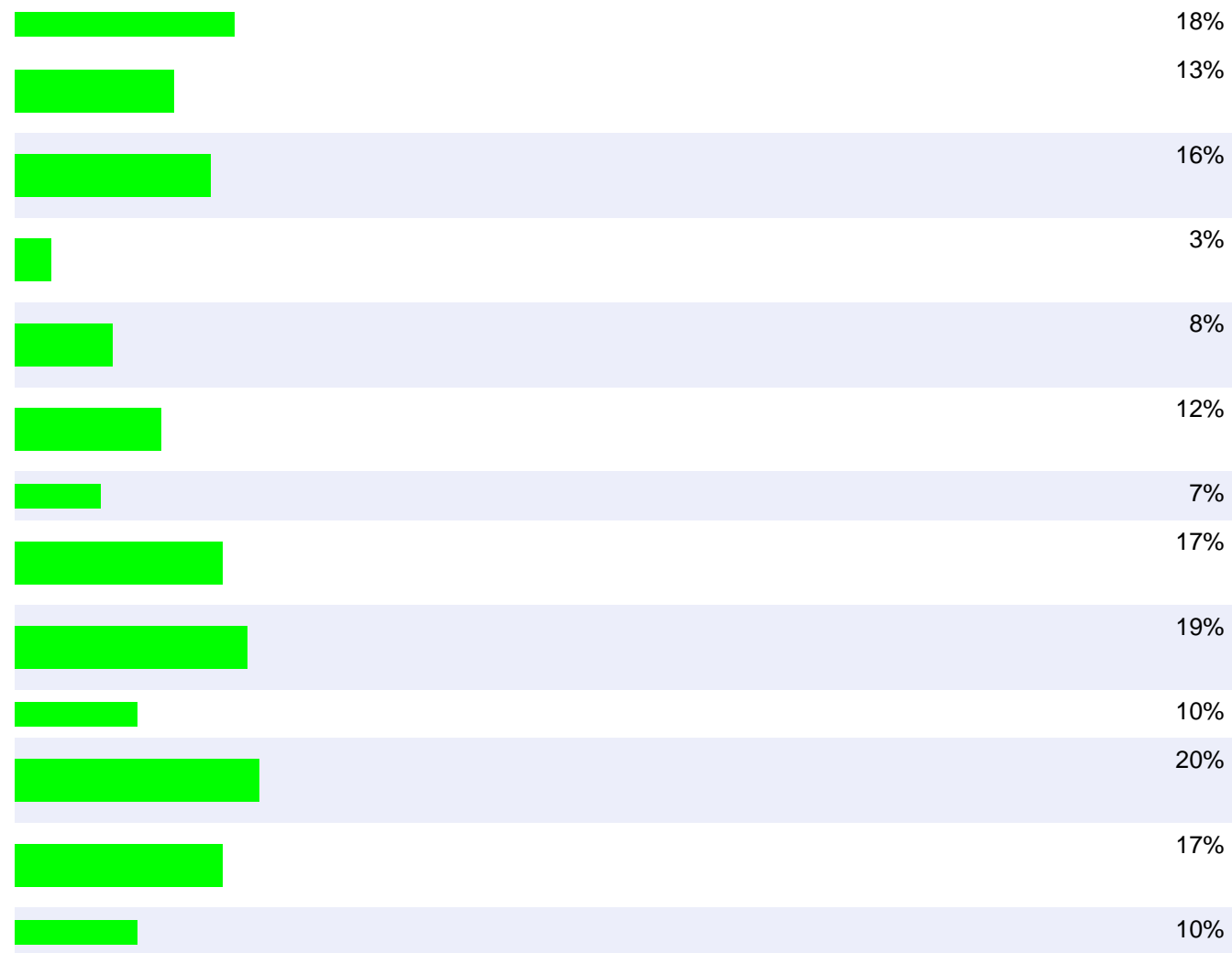
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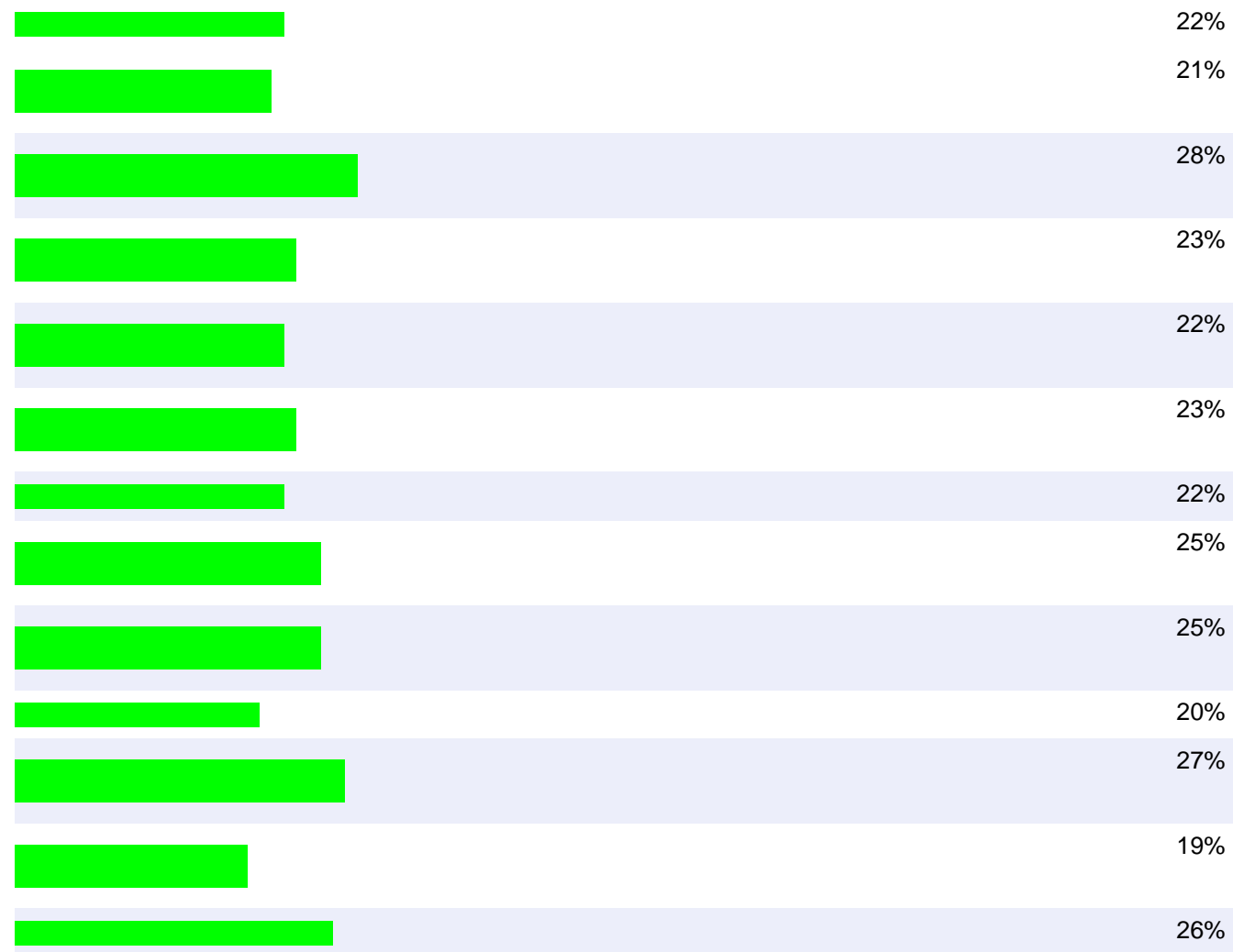
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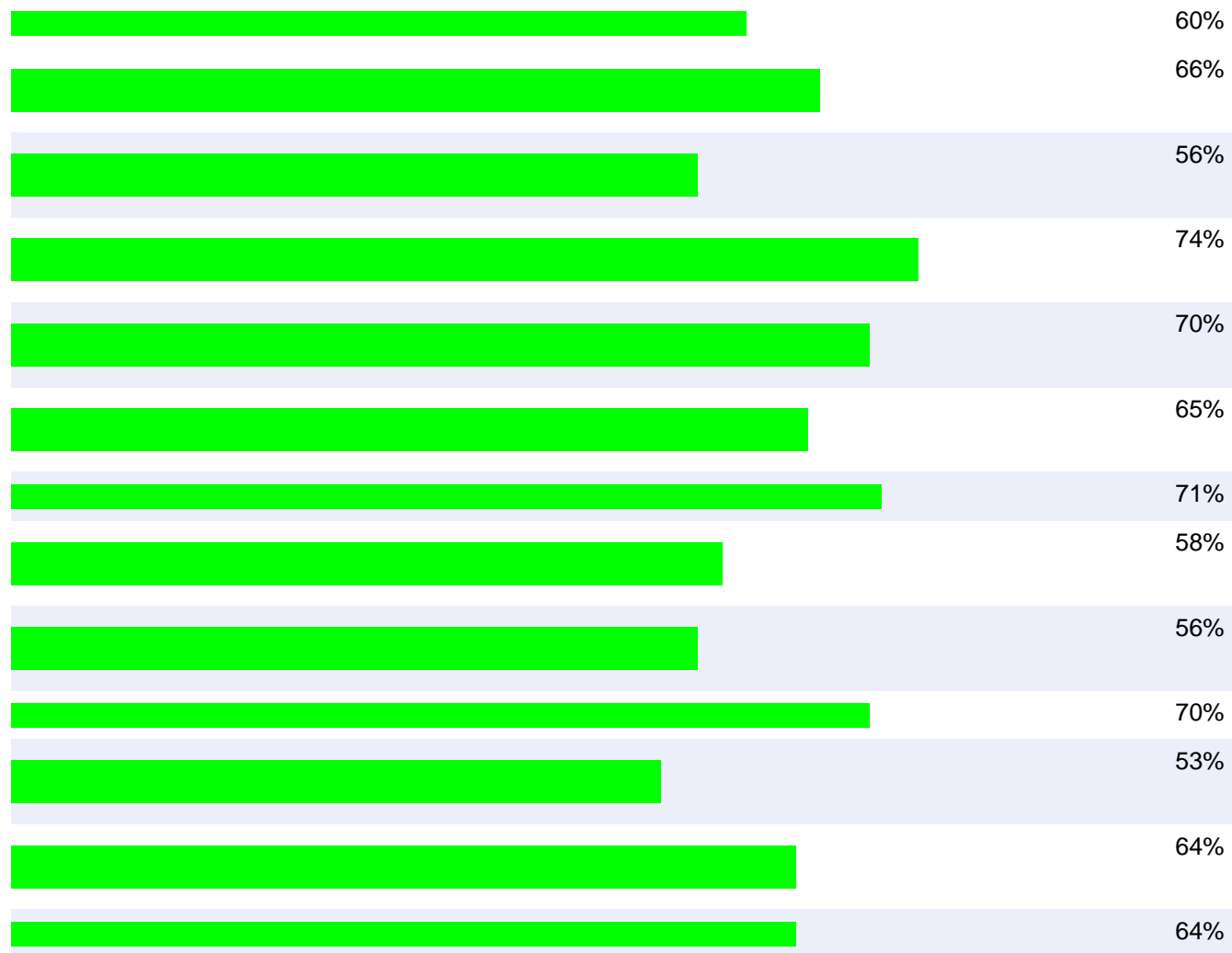
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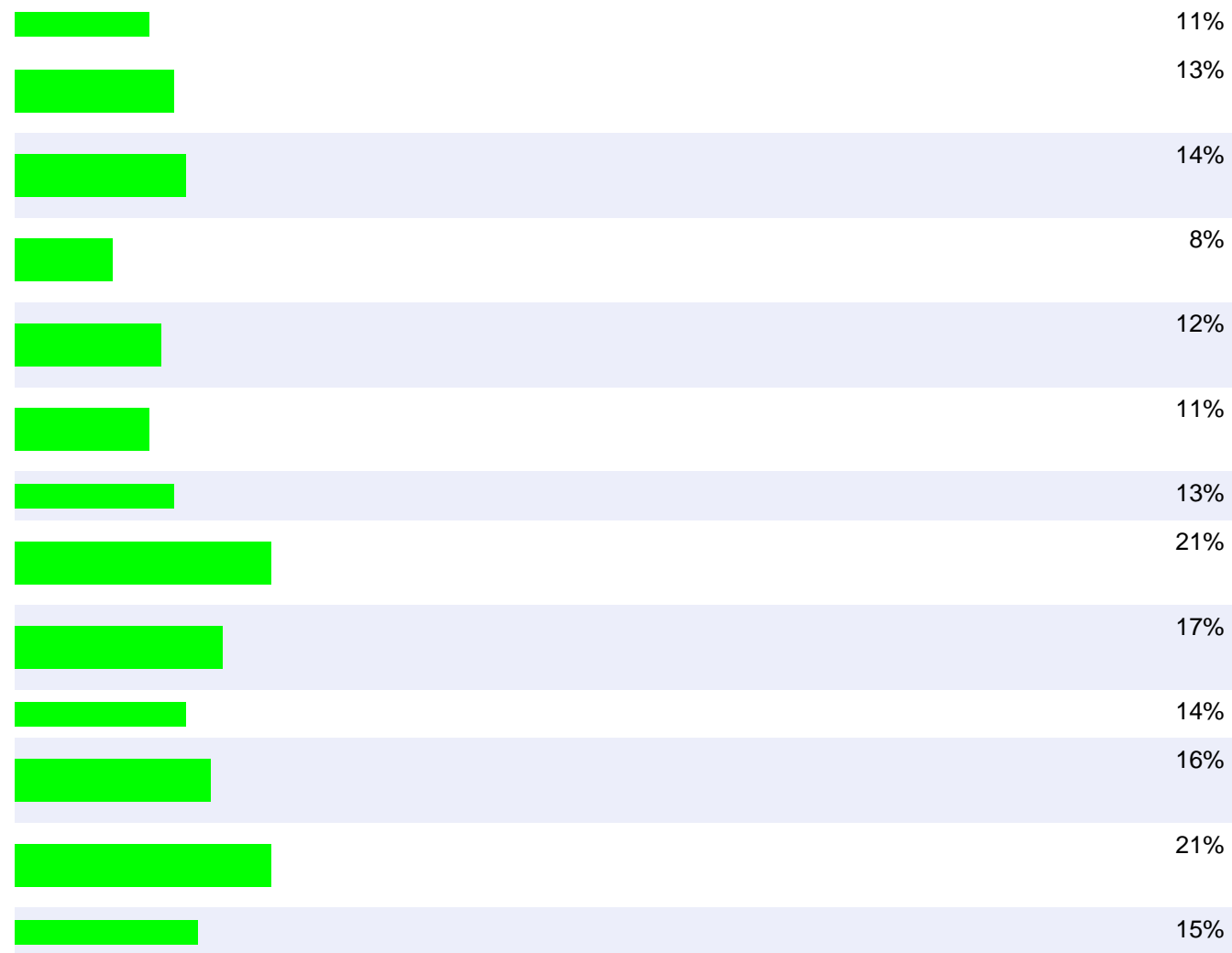
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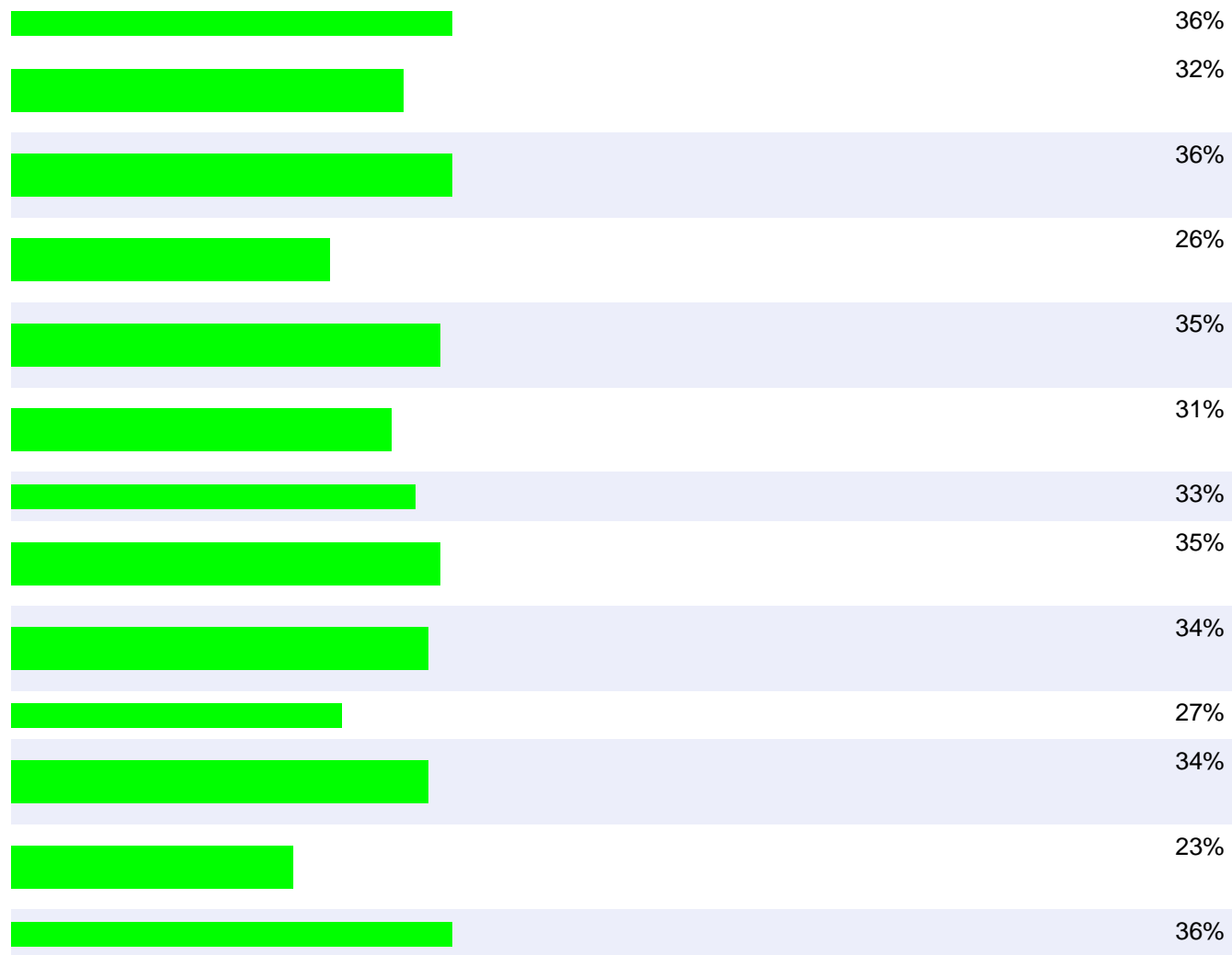
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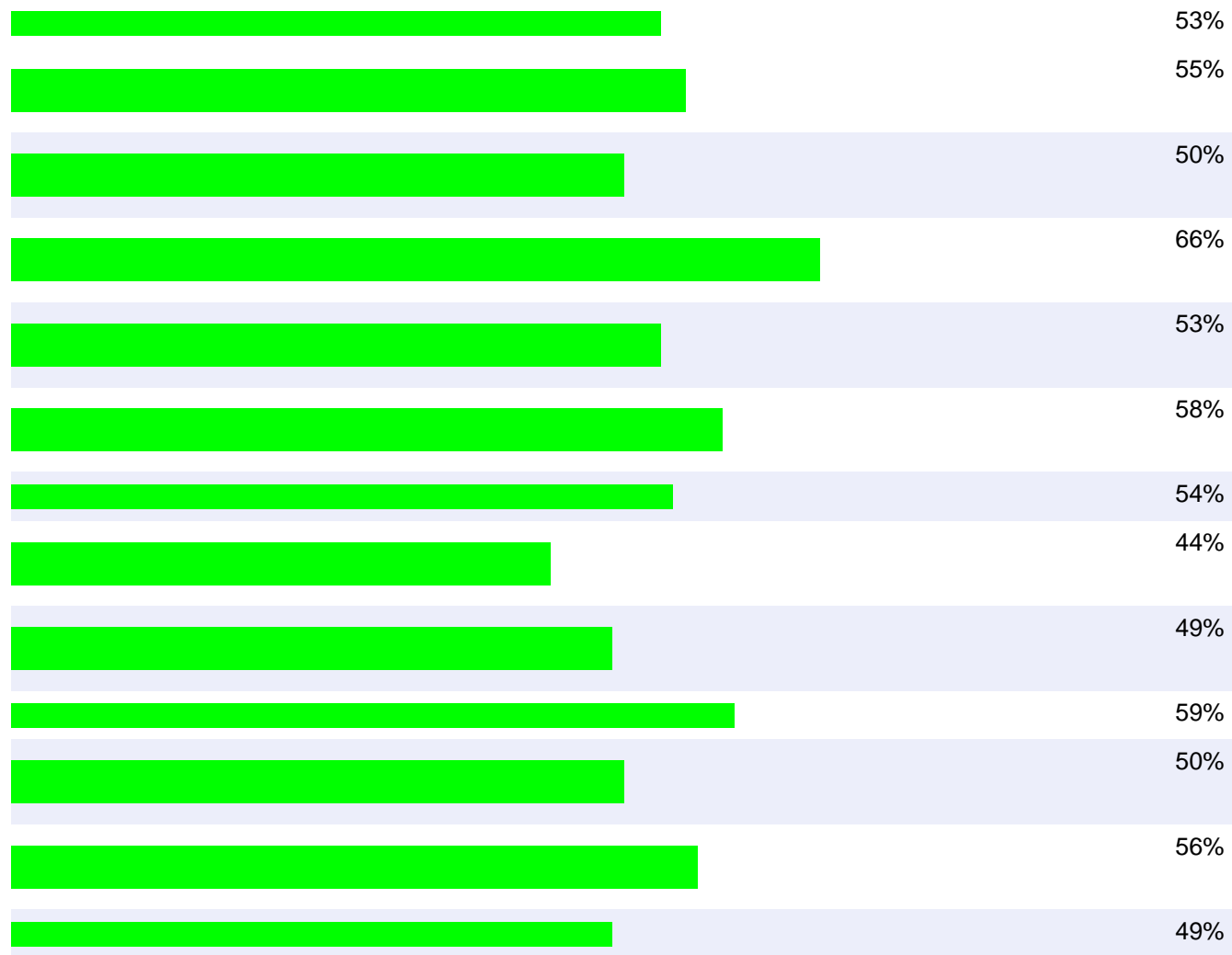
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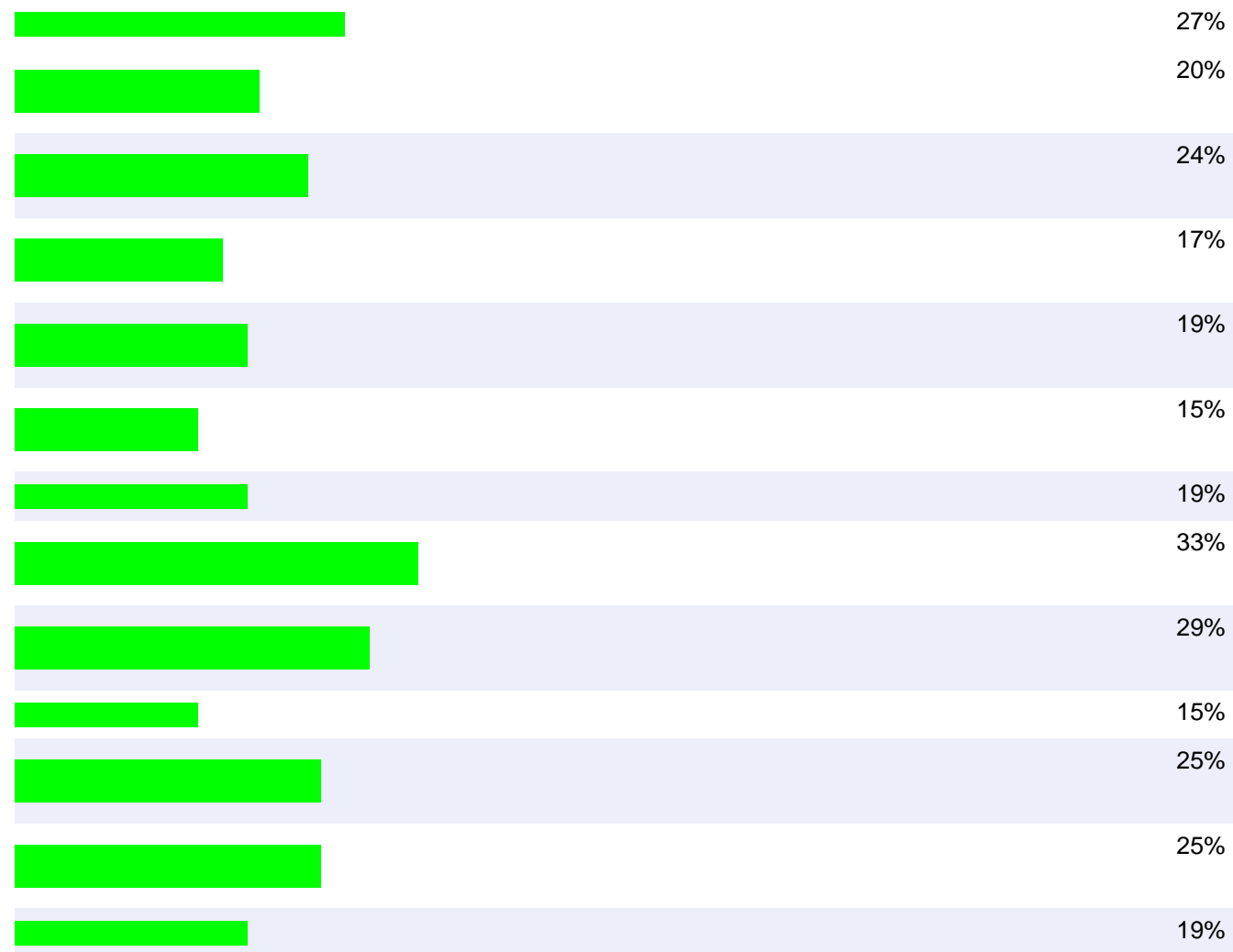
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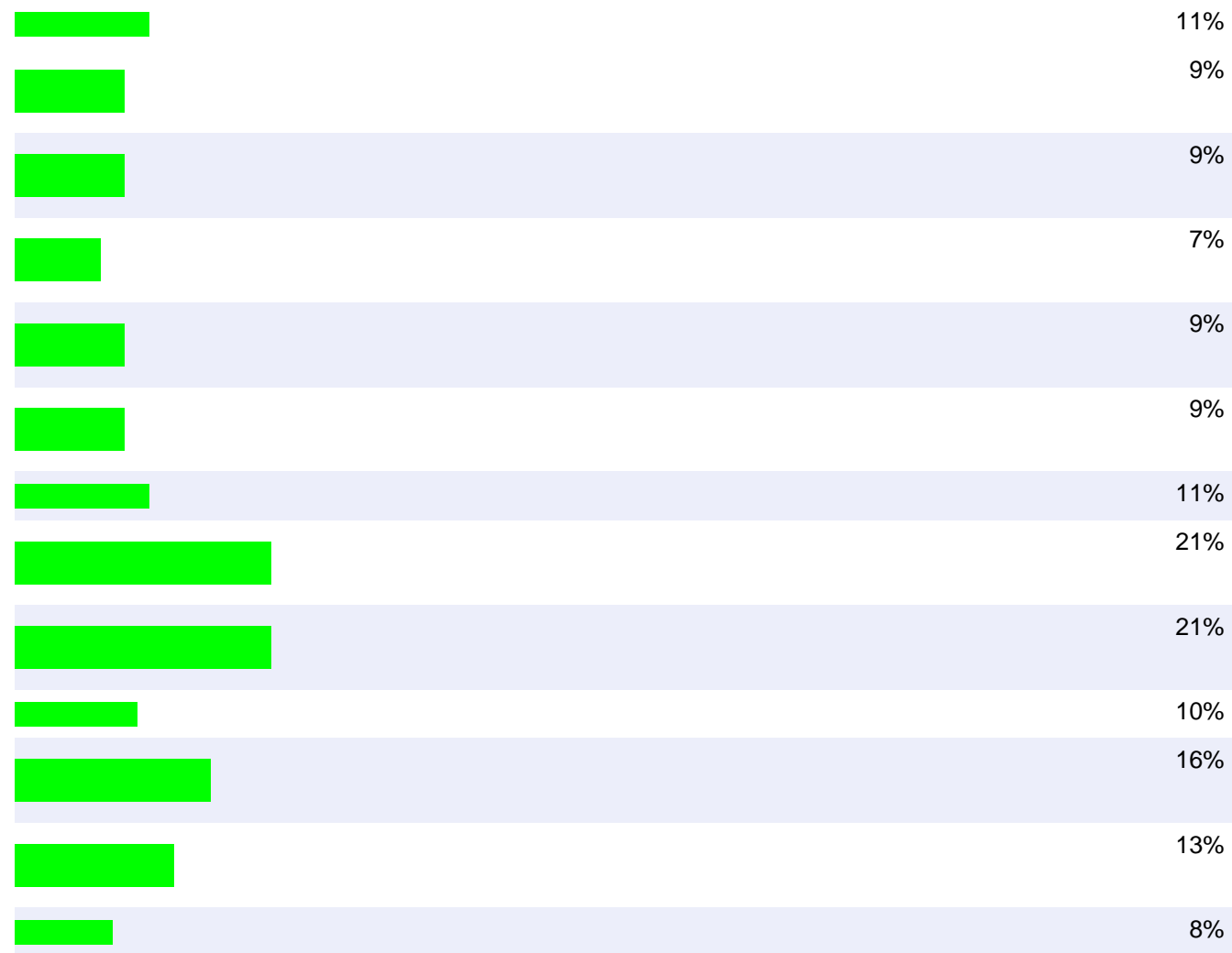
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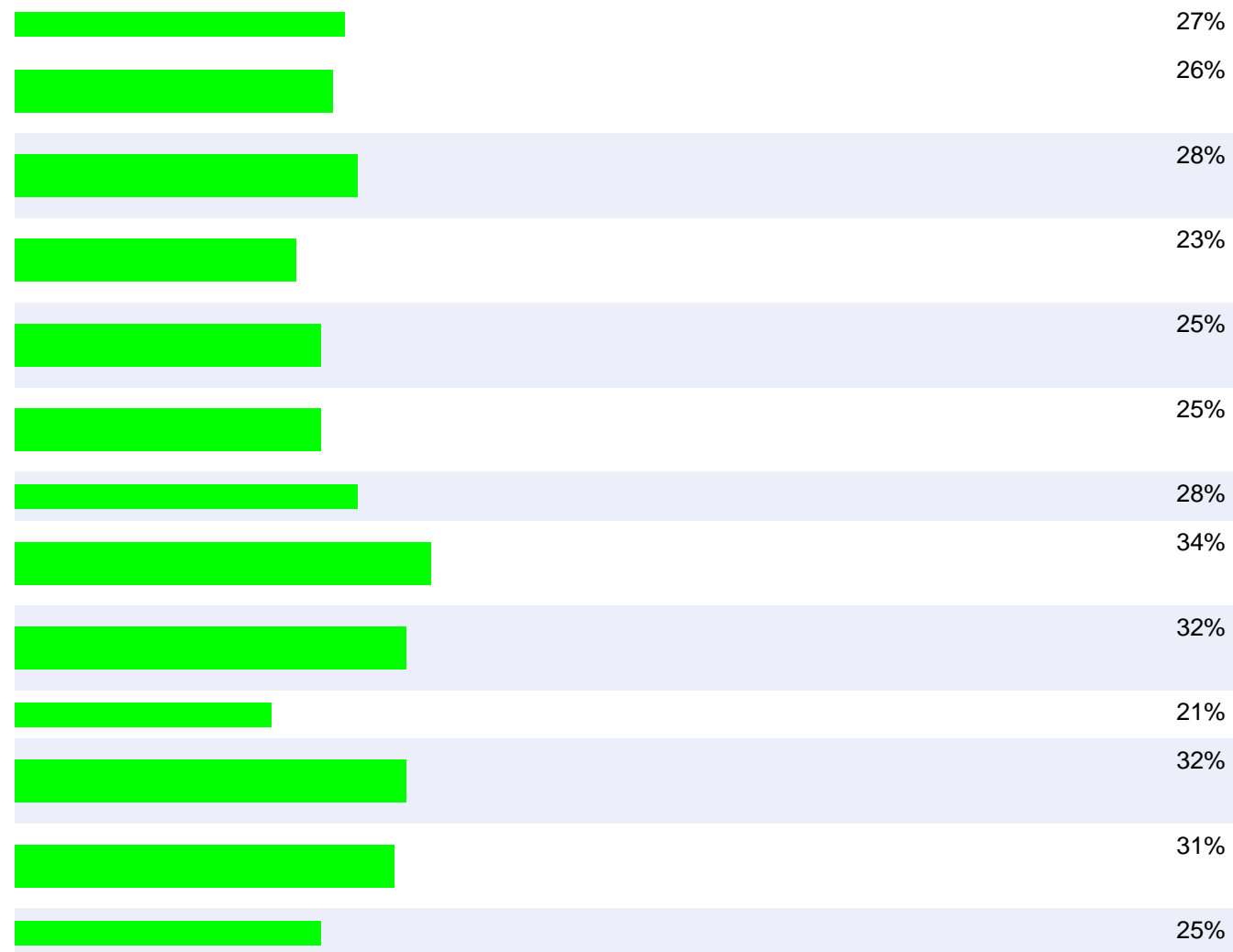
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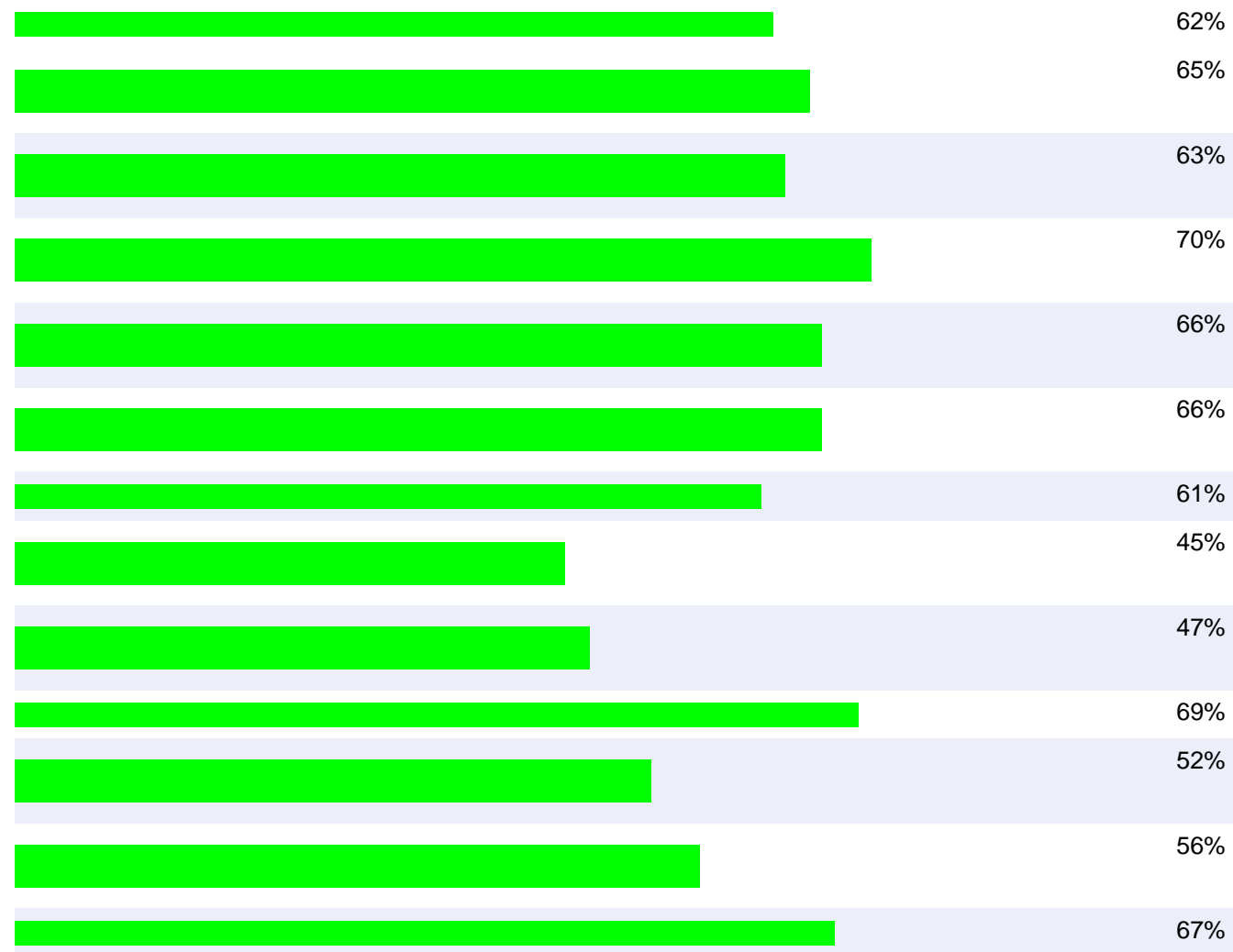
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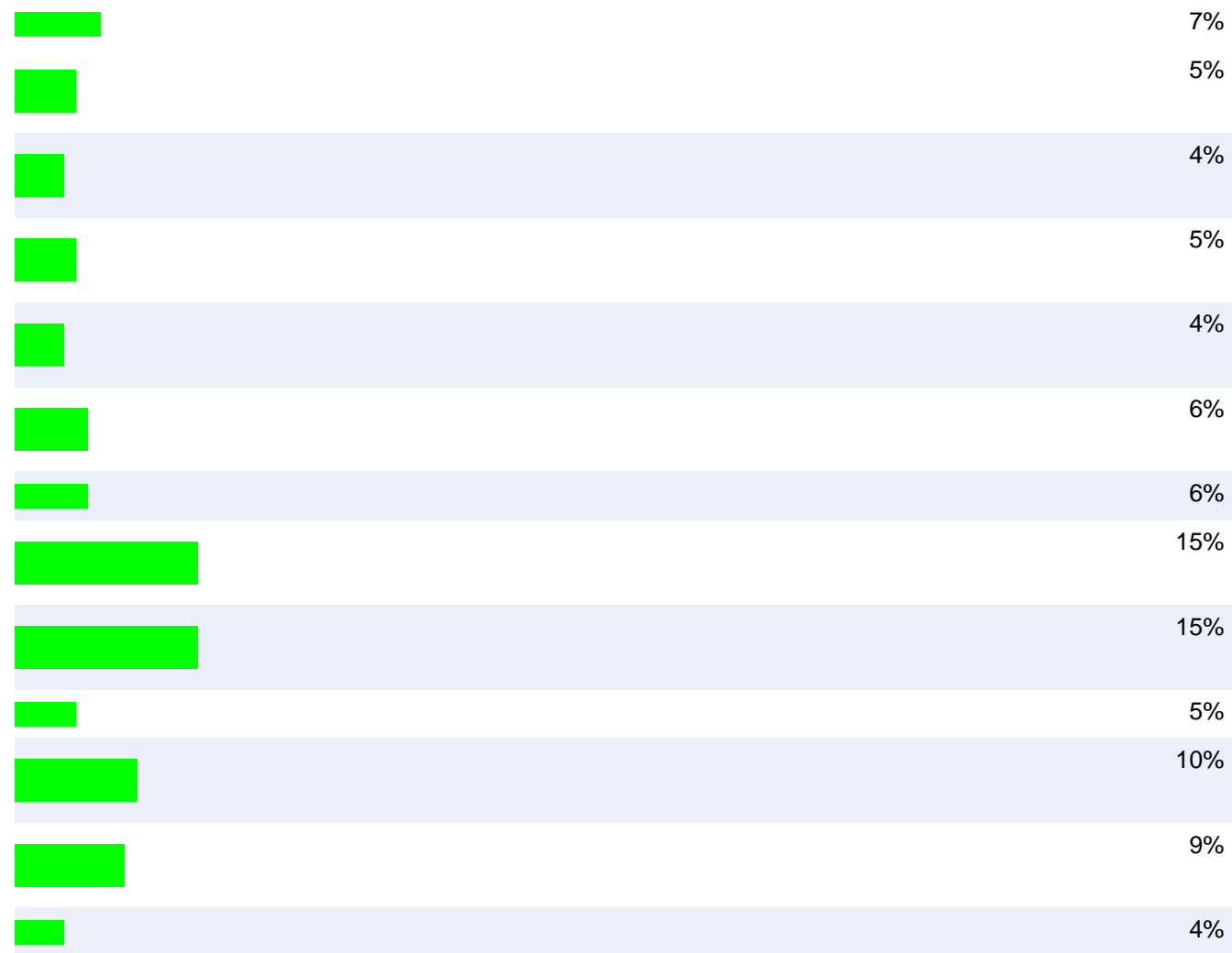
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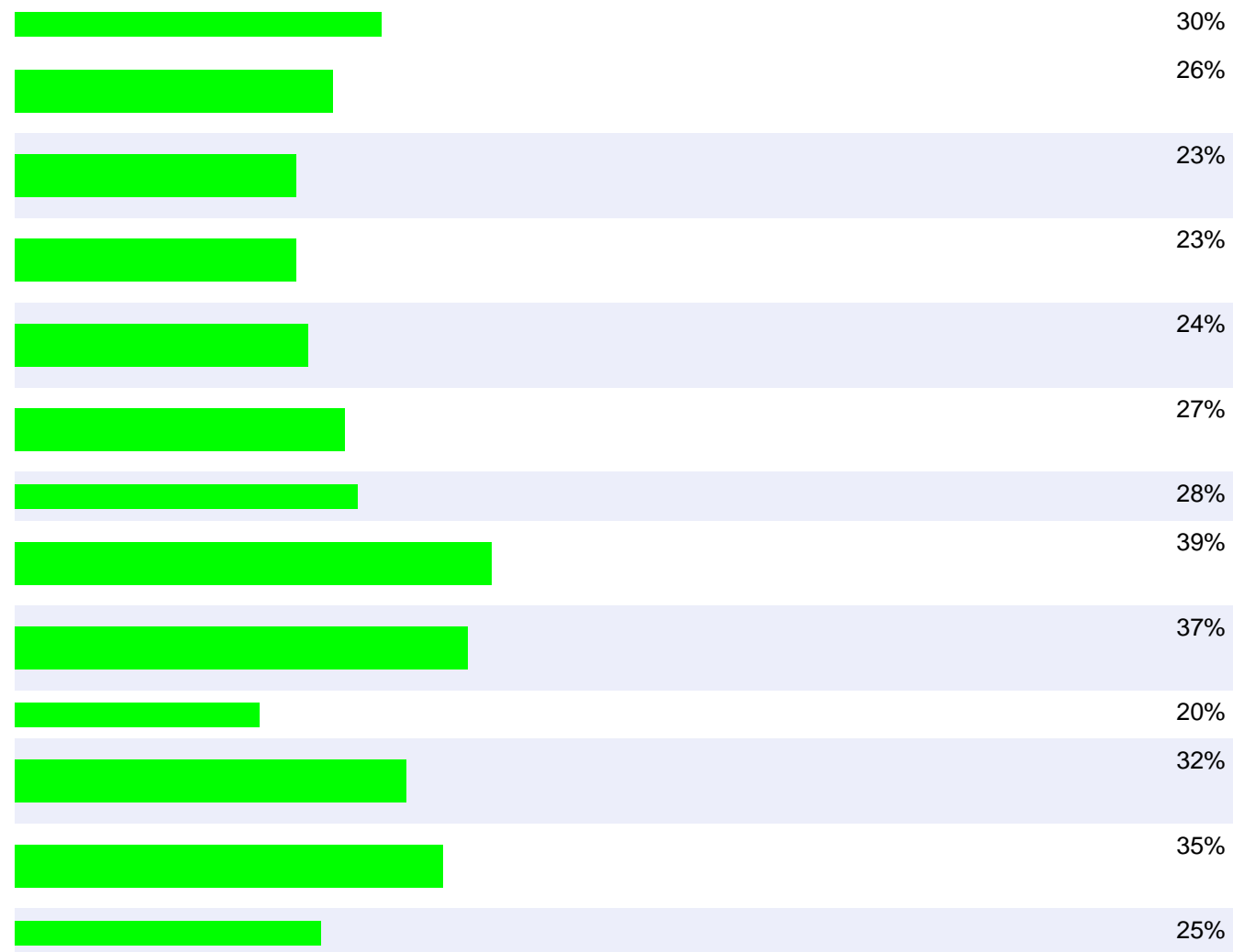
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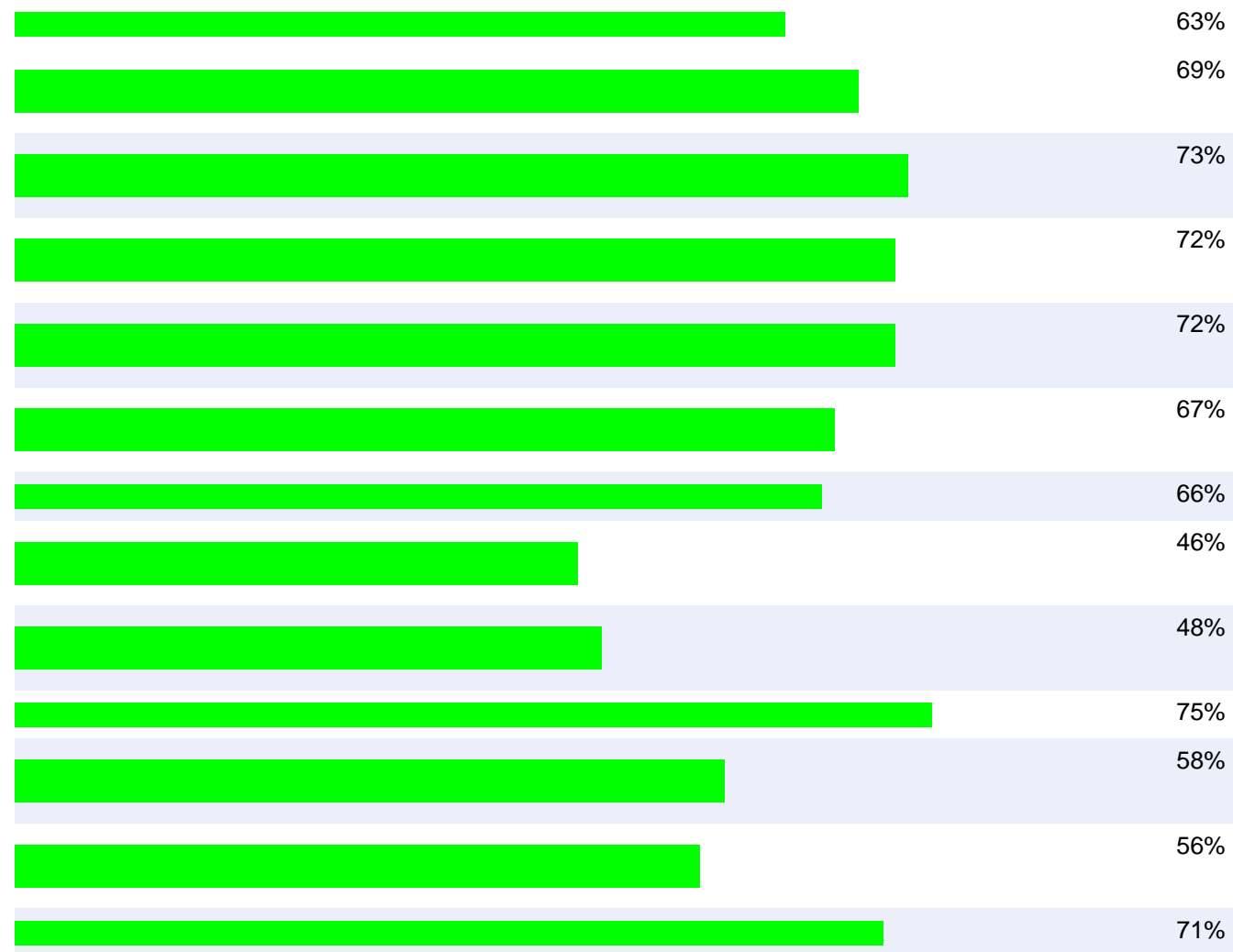
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

300 or more

300 or more

Between 100 and 299

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

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